

NetWitness[®] Platform

Version 12.5.1.0

Release Notes

Contact Information

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November, 2024

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What's New in 12.5.1.0 Release

The NetWitness 12.5.1.0 Release Notes describe new features, enhancements, security updates, upgrade paths, fixed issues, known issues, end-of-life functionality, build numbers, and self-help resources.

Enhancements

The following sections are a complete list and description of enhancements to specific capabilities:

- [Dashboard](#)
- [Investigate](#)
- [SASE Capability](#)
- [Policy-based Centralized Content Management \(CCM\)](#)
- [Administration and Configuration](#)
- [ESA](#)
- [Log Collections](#)
- [Log Integrations](#)

To locate the documents that are referred to in this section, see <https://community.netwitness.com/t5/netwitness-platform-online/netwitness-platform-all-documents/tap/676246>.

The [Product Documentation](#) section has links to the documentation for this release.

Dashboard

The following section describes the new enhancement for the Dashboard component:

Home View Widgets

NetWitness introduces the **Whats New** widget and enhanced **FirstWatch Threat Logic & Live Content Updates**, and **Content Available** widgets with new configuration options. Administrators, Analysts, and SOC Managers can access the respective widgets that display certain data in the graphical form. Updated and new NetWitness content, messages outlining campaigns, threats, or content life cycle updates, and many more are displayed in these widgets.

WHAT'S NEW

The power of community for NetWitness users.

NetWitness Community

ADVISORIES | DISCUSSIONS | DOCUMENTATION | DOWNLOADS | SUPPORT

NETWITNESS

Learn More

WHAT'S NEW

Rapidly detect and respond to any threat, anywhere.

NetWitness delivers the industry's most complete XDR.

See Everything, Fear Nothing.

See How

NETWITNESS

CONTENT AVAILABLE

All Live Content

Configuration

| BUNDLE | APPLICATION RULE | FEED | EVENT STREAM ANALYSIS RULE | NETWITNESS REPORT | LUA PARSER | NETWITNESS LIST | LOG DEVICE | LOG COLLECTOR |
|--------|------------------|------|----------------------------|-------------------|------------|-----------------|------------|---------------|
| 13 | 872 | 6 | 102 | 37 | 150 | 10 | 331 | 231 |

FIRSTWATCH THREAT LOGIC & LIVE CONTENT UPDATES

All

Configuration

| | | | | | |
|---|---------------------|-------------------------------------|---------------------|-------------------------------------|---------------------|
| Feed | 1 DAY 1 HOUR AGO | Feed | 1 DAY 1 HOUR AGO | Log Device | 1 DAY 19 HOURS AGO |
| ThreatConnect OSINT Non-IP Threat In... | | ThreatConnect OSINT IP Threat Intel | | Infoblox NIOS | |
| Log Device | 1 DAY 19 HOURS AGO | Log Device | 1 DAY 21 HOURS AGO | Log Device | 1 DAY 22 HOURS AGO |
| Cisco ASA | | Windows Server Update Service | | Microsoft Forefront Client Security | |
| Log Device | 2 DAYS 18 HOURS AGO | Log Device | 2 DAYS 18 HOURS AGO | Application Rule | 3 DAYS 0 HOURS AGO |
| IPFIX | | Microsoft Team Foundation Server | | idqa test content | |
| Log Device | 3 DAYS 17 HOURS AGO | Application Rule | 7 DAYS 16 HOURS AGO | Log Device | 7 DAYS 19 HOURS AGO |
| Common Event Format | | idqa test content | | Microsoft Azure | |

1-12 of 60 items

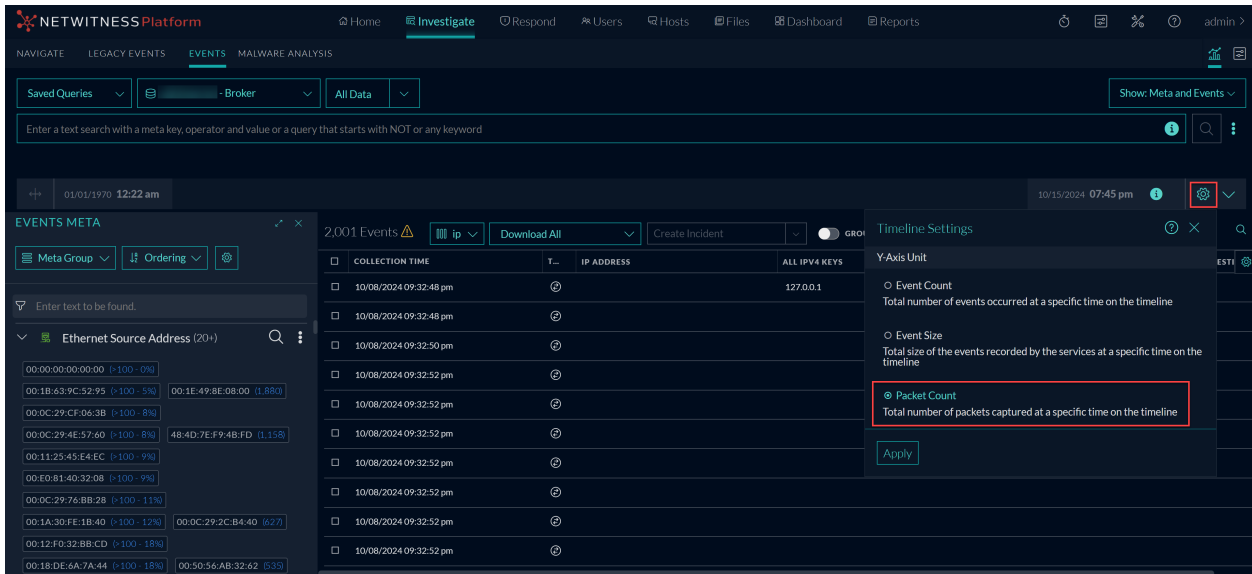
<< 1 of 5 >>

Investigate

The following section describes the new enhancements for the Investigate component:

Added Packet Count Option in Timeline Settings

Analysts can now set the **Packet Count** option in the **Timeline Settings** of the **Investigate > Events** view. This enhancement allows analysts to easily track the total number of packets captured at specific times, providing crucial data for network traffic analysis and investigation on the Timeline view. This enhancement further helps analysts to gain valuable insights into network behavior patterns.

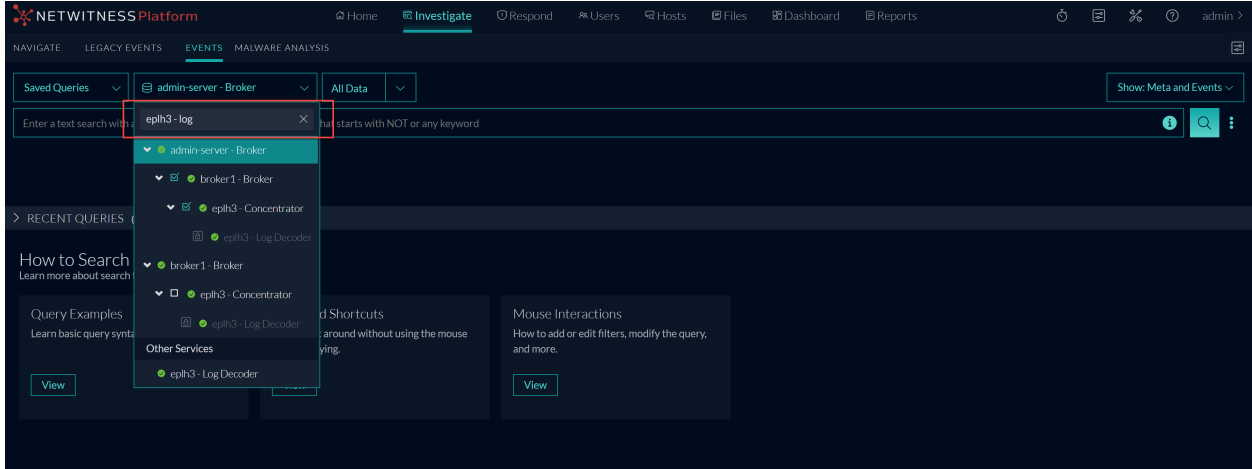


For more information, see **Use Timeline Settings** section of the **Begin an Investigation in the Events View** topic in the *NetWitness Investigate User Guide*.

Service Search Option in Events View

Analysts can now easily locate specific services using the service search option in the **Investigate > Events** view. This enhancement is particularly useful in environments with a complex service hierarchy, enabling analysts to easily identify and focus on the specific service of interest among many deployed services.

For example, in environments with numerous Concentrator services, analysts can now easily find a specific Concentrator by using the service search option instead of manually scrolling through a long list of services. This option significantly enhances the efficiency of service-related investigations and analysis workflows.



For more information, see **Search for a Service** section of the topic **Begin an Investigation in the Events View** in the *NetWitness Investigate User Guide*.

SASE Capability

The following section describes the new enhancement for SASE:

NetWitness SASE Integration with Palo Alto Networks

Introduces Beta NetWitness integration with Palo Alto Prisma SASE to provide complete network and logs visibility. With this custom technical integration, NetWitness users gain insight into behavior and communication among devices and services in remote and distributed networks across on-premises, hybrid, and cloud deployments. The NetWitness-Palo Alto SASE integration enables customers to leverage SASE flexibility and its inherent security advantages while retaining complete visibility for threat detection and response.

Note: NetWitness Platform SASE deployments with Palo Alto Networks support up to 800 Mbps and can accommodate 1,500 users per region. On average, this translates to approximately 0.53 Mbps of data per user.

For more information, see the [SASE Integration Overview Guide](#).

Policy-based Centralized Content Management (CCM)

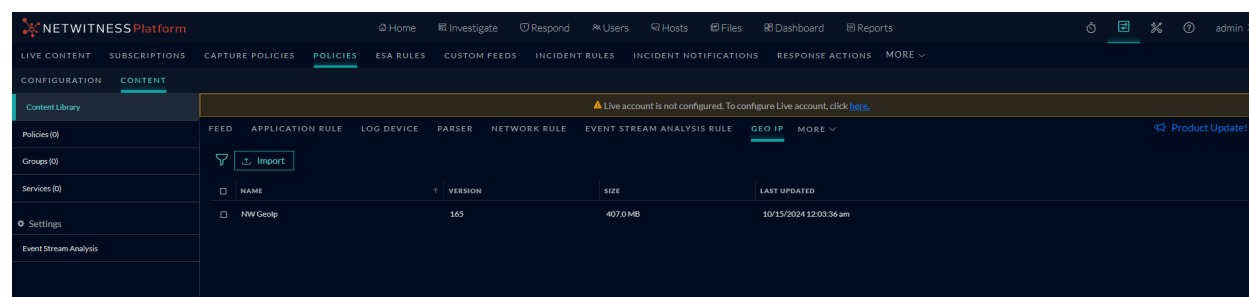
The following enhancements are made for CCM in 12.5.1.0 version:

Dynamic Distribution of GeoIP Data

NetWitness 12.5.1 introduces an approach to import **GeoIP** files on the **Content Library** page for customers not connected to the NetWitness live. This feature empowers the users with detailed geographical insights while maintaining optimal system performance.

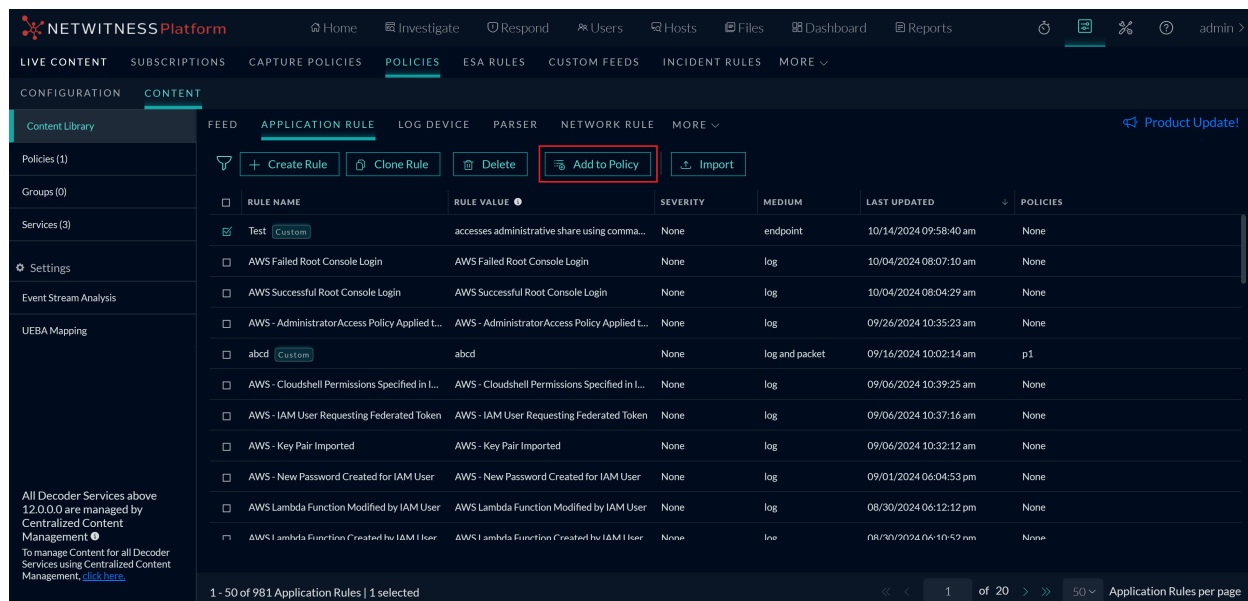
By identifying the geographical origins of network traffic, users can protect sensitive data and systems, ensuring that only authorized personnel from specific regions can access certain resources. Users connected to NetWitness Live will continue to receive automatic updates with the latest GeoIP files as usual.

Note: The daily distribution of GeoIP contextual data does not require CCM and supports air-gapped customers.



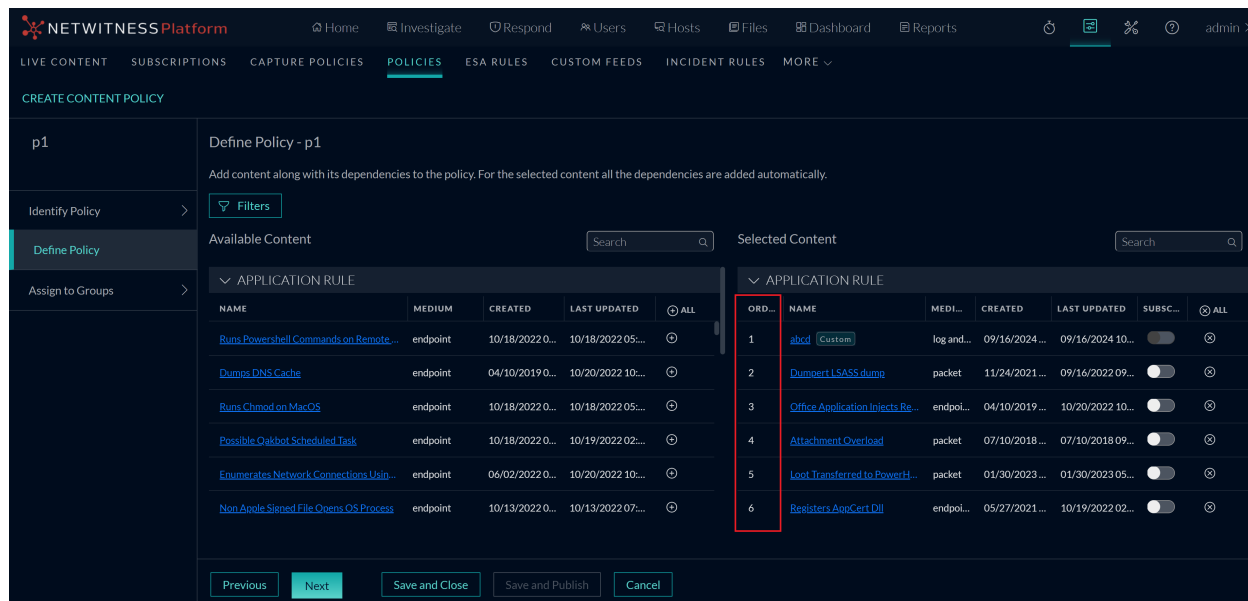
Add to Policy Option

The Policies tab in CCM is enhanced with the **Add to Policy** option. Users can directly add **Application** or **Network Rules** to a policy if it does not exist. All dependents and their corresponding content are also included in the policy.



Order View

When creating a new policy or editing an existing one, users can view the order of the selected **Application** or **Network Rules**. The selected rules are displayed sequentially under the **Order** column in the **Selected Content** view under the **Define Policy** option. This order will be maintained while being published to the decoders.



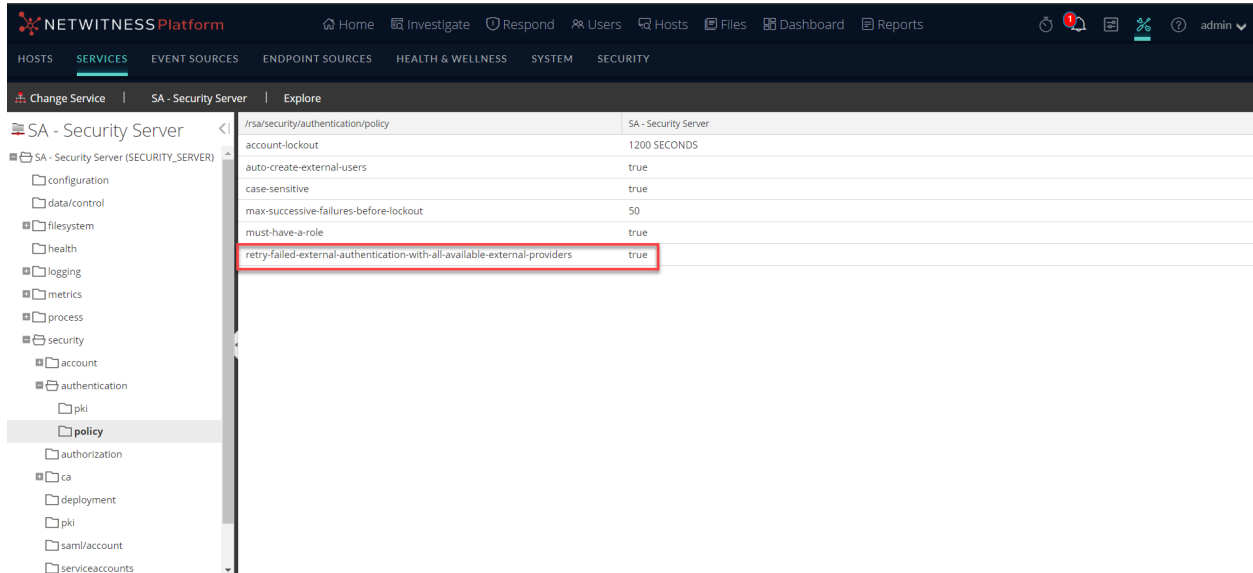
For more information, see the [Centralized Content Management Guide](#).

Administration and Configuration

The following section describes the new enhancements for the administration and configuration:

Improved Authentication with New Automatic External Provider Retry Option

NetWitness Platform 12.5.1 introduces a new configuration parameter that enhances user authentication resiliency. Previously, when a user was registered with multiple external authentication providers and their primary provider became unavailable, login attempts would fail. With this enhancement, administrators can now enable automatic authentication attempts across all configured external authentication providers. To use this feature, the **retry-failed-external-authentication-with-all-available-external-providers** parameter must be enabled, and the user must log in using the same username that is present on other external authentication providers as well. This improvement ensures uninterrupted access even if the primary authentication method becomes unavailable, providing users with a more robust and flexible authentication experience.



For more information, see **(Optional) Configure External Authentication** section of the **Retry Failed External Authentication with Other Available External Providers** topic in the [System Security and User Management Guide](#).

ESA

The following section describes the new enhancements for ESA:

ESA Esper Version 9.0 Update

The ESA Correlation server is updated from Esper version 8.8 to 9.0. NetWitness Platform now supports the new constructs available in the Esper 9.0 release.

Log Collections

The following section describes the new enhancements for the Log Collections:

New JDBC Integrations for Log Collection

The ongoing transition from ODBC drivers to an open-source JDBC solution for Log Collection continues. The transition is currently underway, with several new integrations included in this 12.5.1 release. This change ensures efficient and reliable data collection for users.

For more information, see the [NetWitness Platform Integrations](#) page.

Log Integrations

Supports the integration of the [Netskope V2 Connector to capture Events, Alerts and Incidents](#), [WatchGuard EPDR](#), [Azure DevOps Audit Logs](#), [MSSQL 2022](#) event sources to collect and parse logs.

For more information on integrating the parser services, see [NetWitness Platform Integrations Guide](#).

Security Updates

Addresses the latest security vulnerabilities reported against various libraries the NetWitness Platform uses, including one critical (CVE-2024-42472, 29 major, 177 Moderate, and 9 minor vulnerabilities).

For more information on Security Fixes, see <https://community.netwitness.com/t5/netwitness-platform-advisorics/ct-p/netwitness-advisorics#security>.

Network Configuration Updates

In 12.5.1, for Fresh Install, the network configuration of NW hosts migrated from ifcfg format to NetworkManager supported key file format. This implementation does NOT apply for upgrades to 12.5.1.0.

The following changes are observed post NetworkManager implementation:

1. The name of the network interface file(s) changed from ifcfg-emX (where X is 1,2,3 or 4) to emX.connection (where X is 1,2,3 or 4). For example: **ifcfg-em1** versus **em1.connection**
2. The location of the network interface files changed from **/etc/sysconfig/network-scripts/** to **/etc/NetworkManager/system-connections**.
For example: **/etc/sysconfig/network-scripts/ifcfg-em1** versus **/etc/NetworkManager/system-connections/em1.connection**
3. The network interface definitions for the host have migrated from ifcfg file format to keyfile format (plain text key-value pairs, like ifcfg files, grouped into sections).

Sample `/etc/NetworkManager/system-connections/em1-connection` file content for static IP assignment:

```
[connection]
id=em1
uuid=b88a0d99-7324-4869-9ba9-eff54ab58444
type=ethernet
interface-name=em1
timestamp=1732030364

[ethernet]

[ipv4]
address1=10.237.178.130/23,10.237.178.1
method=manual

[ipv6]
addr-gen-mode=eui64
method=auto

[proxy]
```

Upgrade Paths

The following upgrade paths are supported for NetWitness 12.5.1.0

- NetWitness 12.5.0.0 to 12.5.1.0
- NetWitness 12.4.2.0 to 12.5.1.0
- NetWitness 12.4.1.0 to 12.5.1.0
- NetWitness 12.4.0.0 to 12.5.1.0
- NetWitness 12.3.1.0 to 12.5.1.0
- NetWitness 12.3.0.0 to 12.5.1.0
- NetWitness 12.2.0.1 to 12.5.1.0
- NetWitness 12.2.0.0 to 12.5.1.0

For more information on upgrading to 12.5.1.0, see the [Upgrade Guide for NetWitness 12.5.1.0](#)

IMPORTANT: NetWitness advises users to check their software versions, as versions 12.2 and earlier have reached End of Life (EOL) as of March 31, 2024. For more information, see <https://community.netwitness.com/t5/product-life-cycle/product-version-life-cycle-for-rsa-netwitness-platform/ta-p/569875>. To take advantage of the latest features and security updates, NetWitness recommends upgrading to version 12.5.1.0.

IMPORTANT: If you want to upgrade from 11.7.x or 11.7.x.x versions to 12.5.1.0 version, you must first upgrade to 12.2.0.0 or 12.3.0.0 version before upgrading to 12.5.1.0.

IMPORTANT: The Warehouse connector uses a lockbox to store credentials securely for data integration sources and destinations. However, users upgrading from earlier versions to the 12.5.1.0 version cannot start the configured streams without migrating their existing credentials in the new lockbox. As a result, users must manually create a new lockbox key and then refresh the password for their sources and destinations configured in Warehouse Connector, wherever applicable. For detailed instructions on creating the new lockbox key, refer to the **Warehouse Connector** section under the **Post Upgrade Tasks** in the [Upgrade Guide for NetWitness 12.5.1.0](#).

Product Version Life Cycle for NetWitness Platform

See for [Product Version Life Cycle for NetWitness Platform](#) a list of versions that reach End of Primary Support (EOPS).

What's New in Previous Releases

The section provides new features and enhancements for all supported previous releases.

For more information, see <https://community.netwitness.com/t5/netwitness-platform-online/what-s-new-in-previous-releases/ta-p/695650>.

Fixed Issues in 12.5.1.0 Release

This section lists issues fixed in 12.5.1.0 version.

For additional information on fixed issues, see the Fixed Version column in the [NetWitness® Platform Known Issues list \(https://community.netwitness.com/t5/netwitness-platform-known-issues/netwitness-platform-known-issues/ta-p/571872\)](https://community.netwitness.com/t5/netwitness-platform-known-issues/netwitness-platform-known-issues/ta-p/571872) on NetWitness Community Portal.

Admin Server Fixes

| Tracking Number | Description |
|-----------------|--|
| ASOC-155659 | Users are unable to log in to NetWitness using AD and AD SSO with Primary Group Mapping. |
| SACE-21794 | Users on NetWitness 12.4 or later versions using Single Sign-On (SSO) and accessing Legacy UI pages encounter an error when attempting to log out. |

UEBA Fixes

| Tracking Number | Description |
|-----------------|--|
| ASOC-158028 | Users have encountered a persistent issue with the presidio configserver while upgrading the NetWitness UEBA server from the older versions to 12.5. |
| ASOC-156298 | The Add All to Watchlist option on the Users > Entities page fails to add all entities to the watchlist if the environment has an exceptionally large number of entities. |

Respond Fixes

| Tracking Number | Description |
|-----------------|--|
| ASOC-157181 | In the Respond tab, when attempting to create or schedule an incident report, the following error message was displayed: The Reporting Engine service may be offline or inaccessible. Please try starting the service. |
| ASOC-157181 | In the Home tab, some widgets displayed "service unavailable" or "not configured," even if the service was running on the Admin > Services page. |

| Tracking Number | Description |
|-----------------|---|
| ASOC-154993 | In the Manager, Admin and Analyst view, after you reset the layout in the landing page, the default layout was not automatically displayed. |

Endpoint Fixes

| Tracking Number | Description |
|-----------------|--|
| ASOC-154866 | The event summary was not generated for offline agents last seen in the events list view on the Investigate > Events page. It appeared as N/A. |

ESA Fixes

| Tracking Number | Description |
|-----------------|--|
| SACE-21406 | The EPL rule was not working after upgrading to 12.3.1 due to issues with the LIKE functionality in Esper 8.8. |

Known Issues in 12.5.1.0 Release

Issues that remain unresolved in this release are documented in the NetWitness® Platform Known Issues list on the NetWitness community portal: <https://community.netwitness.com/t5/netwitness-platform-known-issues/netwitness-platform-known-issues/ta-p/571872>

Build Numbers for 12.5.1.0 Components

The following table lists the build numbers for various components of NetWitness 12.5.1.0

| Component | Version Number |
|---------------------------------------|---|
| NetWitness Admin Server | rsa-nw-admin-server-12.5.1.0-241030103423.5.396e915a.el8.alma.noarch.rpm |
| NetWitness Advanced Analytics Content | rsa-nw-advanced-analytics-content-12.5.1.0-241016121232.5.1e7ab94.el8.alma.noarch.rpm |
| NetWitness Advanced Analytics Server | rsa-nw-advanced-analytics-server-12.5.1.0-241016121043.5.1e7ab94.el8.alma.noarch.rpm |
| NetWitness Appliance | rsa-nw-appliance-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Archiver | rsa-nw-archiver-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Audit Plugin | rsa-audit-plugins-12.5.1.0-4922.5.3be338095.el8.noarch.rpm |
| NetWitness Audit RT | rsa-audit-rt-12.5.1.0-4922.5.3be338095.el8.x86_64.rpm |
| NetWitness Bootstrap | rsa-nw-bootstrap-12.5.1.0-2410161609.5.c14d9bd.el8.noarch.rpm |
| NetWitness Broker | rsa-nw-broker-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Carlos RT | rsa-carlos-rt-12.5.1.0-2827.5.f99e431f2.el7.x86_64.rpm |
| NetWitness Cloud | rsa-nw-cloud-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Cloud Connector Server | rsa-nw-cloud-connector-server-12.5.1.0-240725122645.5.95bfec4.el8.alma.noarch.rpm |
| NetWitness Cloud Link Server | rsa-nw-cloud-link-server-12.5.1.0-241015024145.5.8cd267b.el8.alma.noarch.rpm |
| NetWitness Collectd | rsa-collectd-12.5.1.0-4922.5.3be338095.el8.x86_64.rpm |
| NetWitness Collectd SMS | rsa-collectd-sms-12.5.1.0-4922.5.3be338095.el8.x86_64.rpm |
| NetWitness Component Descriptor | rsa-nw-component-descriptor-12.5.1.0-2411090603.5.e75c93e.el8.noarch.rpm |
| NetWitness Concentrator | rsa-nw-concentrator-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Config Management | rsa-nw-config-management-12.5.1.0-2410231128.5.dcdclfa.el8.noarch.rpm |
| NetWitness Config Server | rsa-nw-config-server-12.5.1.0-240807052620.5.1d573d3.el8.alma.noarch.rpm |
| NetWitness Console | rsa-nw-console-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |

| | |
|---|---|
| NetWitness Content Server | rsa-nw-content-server-12.5.1.0-240917221818.5.ff752038.el8.alma.noarch.rpm |
| NetWitness ContextHub Server | rsa-nw-contexthub-server-12.5.1.0-241015062532.5.d8cfc2bce.el8.alma.noarch.rpm |
| NetWitness Correlation Server (ESA) | rsa-nw-correlation-server-12.5.1.0-240930081404.5.cf9e2783.el8.alma.noarch.rpm |
| NetWitness Dashboard Content | rsa-nw-dashboard-content-20240926070040-5.noarch.rpm |
| NetWitness Decoder | rsa-nw-decoder-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Decoder Analytics Content | rsa-nw-decoder-analytics-content-20240926070040-5.noarch.rpm |
| NetWitness Decoder Content | rsa-nw-decodercontent-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Deployment Upgrade | rsa-nw-deployment-upgrade-12.5.1.0-2410081644.5.6d68b58.el8.noarch.rpm |
| NetWitness Endpoint Agents | rsa-nw-endpoint-agents-12.5.1.0-2410240246.5.0a406f8.el8.x86_64.rpm |
| NetWitness Endpoint Broker Server | rsa-nw-endpoint-broker-server-12.5.1.0-240822094031.5.17801c0.el8.alma.noarch.rpm |
| NetWitness Endpoint Decoder Analytics Content | rsa-nw-endpointdecoder-analytics-content-20240926070040-5.noarch.rpm |
| NetWitness Endpoint Server | rsa-nw-endpoint-server-12.5.1.0-241001073900.5.d664d1793.el8.alma.noarch.rpm |
| NetWitness Esper Enterprise | rsa-nw-esper-enterprise-12.5.1.0-2409171230.5.1713a28.el8.alma.noarch.rpm |
| NetWitness Integration Server | rsa-nw-integration-server-12.5.1.0-241017053126.5.c99f5844.el8.alma.noarch.rpm |
| NetWitness Investigate Server | rsa-nw-investigate-server-12.5.1.0-241017082358.5.ae1aff3a.el8.alma.noarch.rpm |
| NetWitness Legacy Web Server | rsa-nw-legacy-web-server-12.5.1.0-241017130341.5.24efa2d.el8.alma.noarch.rpm |
| NetWitness License Server | rsa-nw-license-server-12.5.1.0-241016021551.5.d248883.el8.alma.noarch.rpm |
| NetWitness Log Collector | rsa-nw-logcollector-12.5.1.0-15145.5.6bc32add1.el8.x86_64.rpm |
| NetWitness Log Collector Content | rsa-nw-logcollectorcontent-20241018153059-5.x86_64.rpm |
| NetWitness Log Collector Perl | rsa-nw-logcollector-perl-12.5.1.0-15145.5.6bc32add1.el8.x86_64.rpm |

| | |
|--|---|
| NetWitness Log Collector Tools | rsa-nw-logcollector-tools-12.5.1.0-15145.5.6bc32add1.el8.x86_64.rpm |
| NetWitness Log Decoder | rsa-nw-logdecoder-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Log Decoder Analytics Content | rsa-nw-logdecoder-analytics-content-20240926070040-5.noarch.rpm |
| NetWitness Log Decoder Base Content | rsa-nw-logdecoder-base-content-20241015191707-5.x86_64.rpm |
| NetWitness Log Player | rsa-nw-logplayer-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Malware Analytics Server | rsa-nw-malware-analytics-server-12.5.1.0-241017104228.5.a32d604.el8.alma.linux.x86_64.rpm |
| NetWitness Metrics Server | rsa-nw-metrics-server-12.5.1.0-240920025224.5.ad04694.el8.alma.noarch.rpm |
| NetWitness Node Infra Server | rsa-nw-node-infra-server-12.5.1.0-241018142304.5.56efe07.el8.alma.noarch.rpm |
| NetWitness Orchestration Cli | rsa-nw-orchestration-cli-12.5.1.0-2410181250.5.6f5a4b1.el8.noarch.rpm |
| NetWitness Orchestration Server | rsa-nw-orchestration-server-12.5.1.0-240917083813.5.d90ef8bf.el8.alma.noarch.rpm |
| NetWitness Presidio Airflow | rsa-nw-presidio-airflow-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio Config Server | rsa-nw-presidio-configserver-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio Core | rsa-nw-presidio-core-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio Elastic Search Init | rsa-nw-presidio-elasticsearch-init-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio Ext NetWitness | rsa-nw-presidio-ext-netwitness-12.5.1.0-2410211858.5.87d8659.el8.noarch.rpm |
| NetWitness Presidio Manager | rsa-nw-presidio-manager-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio Output | rsa-nw-presidio-output-12.5.1.0-2410211846.5.d818758.el8.noarch.rpm |
| NetWitness Presidio UI | rsa-nw-presidio-ui-12.5.1.0-2410211900.5.4329013.el8.noarch.rpm |
| NetWitness Protobufs | rsa-protobufs-rt-12.5.1.0-981.5.4829a74ea.el8.x86_64.rpm |
| NetWitness Recovery Tools | rsa-nw-recovery-tool-12.5.1.0-2410161608.5.f66915c.el8.noarch.rpm |

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| NetWitness Relay Server | rsa-nw-relay-server-12.5.1.0-240923024451.5.440f889.el8.alma.noarch.rpm |
| NetWitness Reporting Engine Server | rsa-nw-re-server-12.5.1.0-6015.5.39b5ffc93.el8.x86_64.rpm |
| NetWitness Respond Server | rsa-nw-respond-server-12.5.1.0-241015063511.5.334cf8d71.el8.alma.noarch.rpm |
| NetWitness Response Actions Server | rsa-nw-response-actions-server-12.5.1.0-241016001626.5.925acca.el8.alma.noarch.rpm |
| NetWitness Root CA Update | rsa-nw-root-ca-update-12.5.1.0-2401221231.5.96cd15b.el8.noarch.rpm |
| NetWitness SA Tools | rsa-sa-tools-12.5.1.0-2410241540.5.862c316.el8.noarch.rpm |
| NetWitness Security Cli | rsa-nw-security-cli-12.5.1.0-2410241543.5.af70150.el8.noarch.rpm |
| NetWitness Security Server | rsa-nw-security-server-12.5.1.0-241015052018.5.91d0c9a2.el8.alma.noarch.rpm |
| NetWitness Shell | rsa-nw-shell-12.5.1.0-240807043109.5.e2a197775.el8.alma.noarch.rpm |
| NetWitness SMS Runtime RT | rsa-sms-runtime-rt-12.5.1.0-4922.5.3be338095.el8.x86_64.rpm |
| NetWitness SMS Server | rsa-sms-server-12.5.1.0-4922.5.3be338095.el8.x86_64.rpm |
| NetWitness Source Server | rsa-nw-source-server-12.5.1.0-241107110838.5.c1693e0ad.el8.alma.noarch.rpm |
| NetWitness Source Server Content | rsa-nw-sourceserver-content-20241015191707-5.x86_64.rpm |
| NetWitness UBEA Server | rsa-nw-ueba-server-12.5.1.0-241018140115.5.0e5bcd2.el8.alma.noarch.rpm |
| NetWitness User Interface | rsa-nw-ui-12.5.1.0-241108002142.5.549b76ddb7.el8.alma.noarch.rpm |
| NetWitness Workbench | rsa-nw-workbench-12.5.1.0-12972.5.5bc8e1053.el8.x86_64.rpm |
| NetWitness Warehouse Connector | nwarehouseconnector-12.5.1.0-2065.5.e790c639.el8.x86_64.rpm |

Getting Help with NetWitness Platform

Product Documentation

The following documentation is provided with this release.

| Documentation | Location URL |
|--|---|
| NetWitness Platform Master Table of Contents | https://community.netwitness.com/t5/netwitness-platform-online/tkb-p/netwitness-online-documentation |
| NetWitness Platform 12.5.1.0 Product Documentation | https://community.netwitness.com/t5/netwitness-platform-online/tkb-p/netwitness-online-documentation |
| NetWitness Platform 12.5.1.0 Upgrade Guide | https://community.netwitness.com/t5/netwitness-platform-online/upgrade-guide-for-12-5-1-0/ta-p/719540 |
| NetWitness Analytics on Cloud | To learn more about new features and enhancements in NetWitness Analytics on Cloud releases, check the following What's New section: For UEBA Cloud, see https://docs.netwitness.com/netwitnessueba/release_information/whats_new/ . For Insight, see https://docs.netwitness.com/netwitnessinsight/release-information/insight_whatsnew/ . |

Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness:

- See the documentation for all aspects of NetWitness here: <https://community.netwitness.com/t5/netwitness-platform/ct-p/netwitness-documentation>
- Use the **Search** and **Create a Post** fields in NetWitness Community portal to find specific information here: <https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions>
- See the NetWitness Knowledge Base: <https://community.netwitness.com/t5/netwitness-knowledge-base/tkb-p/netwitness-knowledge-base>
- See Troubleshooting section in the guides.
- See also [NetWitness® Platform Blog Posts](#).
- If you need further assistance, contact NetWitness Support.

Contact NetWitness Support

If you contact NetWitness Support, you should be at your computer. Be prepared to provide the following information:

- The version number of the NetWitness Platform product or application you are using.
- The type of hardware you are using.

Use the following contact information if you have any questions or need assistance.

| | |
|--|---|
| NetWitness Community Portal | https://community.netwitness.com In the main menu, click Support > Case Portal > View My Cases . |
| International Contacts (How to Contact NetWitness Support) | https://community.netwitness.com/t5/support/ct-p/support |
| Community | https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions |
| NW Update | https://update.netwitness.com/ |
| LiveUI | https://live.netwitness.com |

NetWitness Educational Services

Sign up for access to NetWitness courses and additional resources on the NetWitness Educational Services and Training.

| | |
|---|---|
| NetWitness Education Portal | https://netwitness.sabacloud.com/Saba/Web_spf/NA10P2PRD088/guestapp/home;spf-url=guest%2Fguestlearningcatalog |
| NetWitness Educational Services Course Catalog | https://community.netwitness.com/t5/netwitness-education-courses/tkb-p/netwitness-training |
| NetWitness Educational Services Training Schedule | https://community.netwitness.com/t5/netwitness-education-blog/netwitness-instructor-led-training-schedule/ba-p/655826 |
| NetWitness Educational Services Support Contact | education.support@netwitness.com |

Feedback on Product Documentation

You can send an email to feedbacknwdocs@netwitness.com to provide feedback on NetWitness Platform documentation.