



# ThreatConnect® Organization Administration Guide

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Technical Guide

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# Overview

An Organization, often referred to as an Org, is one of three owner types in ThreatConnect. (The other two types are Community and Source. See *ThreatConnect Community and Source Administration Guide* for more information.) It is where the majority of enriched, analyzed, actioned intelligence resides for a user and other members of their team. It is also a space where members can work on tasks and collaborate with each other.


Organization Administration is carried out in ThreatConnect by users with an [Organization role](#) of Organization Administrator. Organization Administrators have full administrative control for their Organization, allowing them to assign or delete user accounts, set permissions, set pseudonyms for individual users or for the Organization, and join Communities. See *ThreatConnect Owner Roles and Permissions* for more information on the specific permissions that Organization Administrators have with respect to intelligence access, threat intelligence, Workflow, and Playbooks in their Organization.

At least one Organization Administrator must exist per Organization account, and one is created at the same time as the Organization.

This guide covers the functionalities available to Organization Administrators on the **Organization Settings** and **Organization Config** screen.

## The Organization Settings Screen

The **Organization Settings** screen provides a tabbed interface where Organization Administrators can manage their Organization's structure and capabilities in ThreatConnect. Follow these steps to view the **Organization Settings** screen:

1. Log into ThreatConnect with an Organization Administrator account.
2. On the top navigation bar, hover over **Settings**  and select **Org Settings**. The **Organization Settings** screen will be displayed with the **Membership** tab selected (Figure 1).



**Organization Settings:** Demo Organization

**Membership** | Communities/Sources | Groups | Invitations | Activity | Variables | Metrics | Settings | Email | Apps | Styling

Create API User | Create TAXII User | Create User | Create Read Only User

5 more users can be created.

3 more API users can be created.

2 more TAXII users can be created.

| Account              | Name        | System Role              | Organization Role          | Status | Last Login           | Password Expires | User Group          | Options |
|----------------------|-------------|--------------------------|----------------------------|--------|----------------------|------------------|---------------------|---------|
| 62412226916524065854 | hhodges API | Exchange Admin           | Standard User              | OK     |                      |                  |                     | ✎ 🗑     |
| 89474115115672885137 | jsmith API  | Api User                 | Organization Administrator | OK     |                      |                  |                     | ✎ 🗑     |
| apond                | Amy Pond    | Operations Administrator | Organization Administrator | OK     | 05-04-2023 21:04 GMT | Expired          |                     | ✎ 🗑     |
| jsmith               | John Smith  | Operations Administrator | Organization Administrator | OK     | 05-04-2023 20:21 GMT | Expired          | JMS Group, SOC Team | ✎ 🗑     |
| slin                 | Sophie Lin  | Super User               | Organization Administrator | OK     | 06-10-2024 18:16 GMT | 274 days         |                     | ✎ 🗑     |

Figure 1

## Membership

The **Membership** tab of the **Organization Settings** screen (Figure 1) displays all user accounts in the Organization. From this screen, Organization Administrators may create, edit, and delete users, including API Users, TAXII Users, and Read Only Users. The screen also displays the remaining number of users, API users, and TAXII users that can be created in the Organization.

**Note:** Users with a System role of Administrator, Operations Administrator, or Accounts Administrator can increase user limits. See *ThreatConnect Account Administration Guide* for instructions on increasing user limits in an Organization.

**Note:** The ability to create API users is determined by the terms of your ThreatConnect license. For more information, contact your Customer Success Manager.


**Important:** If multi-factor authentication (MFA) has been enabled for a user's account, an icon such as the Google Authenticator™ logo will be displayed in the **Status** column for such users. System Administrators may require MFA across all accounts on a ThreatConnect instance, or Organization Administrators may enable MFA for some user accounts. Users may also choose to enable MFA on their own accounts if it has not been required across their instance. See *Creating User Accounts* and *My Profile* for more information on enabling MFA.



## Creating User Accounts

See [Creating User Accounts](#) for instructions on creating users, API users, and Read Only Users. See the “Creating a TAXII User” section of [Using the ThreatConnect TAXII Server](#) and [Creating a TAXII User for the TAXII 2.1 Server](#) for instructions on creating TAXII users for the TAXII 1.x server and TAXII 2.1 server, respectively.


## Editing User Accounts

From the **Membership** tab of the **Organization Settings** screen (Figure 1), click **Edit**  in the **Options** column for the user to be edited. Depending on the type of user selected, the **API User Administration**, **TAXII User Administration**, or **User Administration** window will be displayed. For guidance on modifying the fields and options for each type of user accounts, see [Creating User Accounts](#) (for editing users and API users), the “Creating a TAXII User” section of [Using the ThreatConnect TAXII Server](#) (for editing TAXII users configured to use the TAXII 1.x server), and [Creating a TAXII User for the TAXII 2.1 Server](#) (for editing TAXII users configured to use the TAXII 2.1 server).

**Important:** The **Send Account Info Email** checkbox in the **User Administration** window will not be displayed when editing a user. It is displayed only when creating a new user.

**Note:** When editing a user with a System role and Organization role of Read Only User, the only available Organization roles will be Read Only User and Read Only Commenter. To change the user's Organization role to any other value, change the System role of the user (e.g., to User) and click the **SAVE** button. Then edit the user again. The **Organization Role** dropdown menu will now display the rest of the Organization roles.

## Deleting User Accounts

From the **Membership** tab of the **Organization Settings** screen (Figure 1), click **Delete**  in the **Options** column for the user to be deleted. The **User Deletion** window will be displayed. Click the **YES** button to delete the user account.



## Communities/Sources

The **Communities/Sources** tab of the **Organization Settings** screen (Figure 2) displays the Organization's Community and Source memberships. From this screen, Organization Administrators can view and manage their Organization's membership in Communities and Sources and change their Organization's pseudonym.

| Name  | Type      | Default Role | Anonymous         | Joined     | Options | <input type="checkbox"/> Enable for Potential Case Associations |
|---|-----------|--------------|-------------------|------------|---------|---|
| <a href="#">CAL Automated Threat Library</a>      | Source    | Editor       |                   | 09-21-2023 |         | <input type="checkbox"/>  |
| <a href="#">CAL Suspicious New Resolution IPs</a> | Source    | Contributor  |                   | 03-13-2024 |         | <input type="checkbox"/>  |
| <a href="#">CINS Army IP List</a>                 | Source    | Banned       |                   | 09-21-2023 |         | <input type="checkbox"/>  |
| <a href="#">Community Contribute</a>              | Community | Director     | Full Profile      | 04-02-2024 |         | <input type="checkbox"/>  |
| <a href="#">Cross-intel Sharing</a>               | Source    | Director     |                   | 02-24-2022 |         | <input type="checkbox"/>  |
| <a href="#">Cybercrime Tracker</a>                | Source    | Banned       |                   | 09-21-2023 |         | <input type="checkbox"/>  |
| <a href="#">Demo Community</a>                    | Community | Director     | Anonymous Profile | 08-29-2018 |         | <input checked="" type="checkbox"/>                             |
| <a href="#">Demo Source</a>                       | Source    | User         |                   | 08-29-2018 |         | <input checked="" type="checkbox"/>                             |
| <a href="#">GreenSnow Blocklist</a>               | Source    | Banned       |                   | 09-21-2023 |         | <input type="checkbox"/>  |
| <a href="#">MITRE ATT&amp;CK</a>                  | Source    | User         |                   | 03-31-2021 |         | <input type="checkbox"/>  |

Figure 2

## View and Manage Community and Source Membership

The table on the **Communities/Sources** tab of the **Organization Settings** screen (Figure 2) displays an Organization's Community and Source memberships, providing the following information for each Community or Source:


- **Name:** This column displays the name of the Community or Source as a hyperlink that, when clicked on, displays the profile screen for the Community or Source. See *ThreatConnect Community and Source Administration Guide* for more information.
- **Type:** This column indicates whether the object is a Community or a Source.
- **Default Role:** This column displays the default [Community role](#) of Organization members in the Community.



**Note:** User accounts with a Community role of Community Director may change the role of Organization members within a Community.

- **Anonymous:** This column displays “Anonymous Profile” if anonymous profiles are enabled for a Community. If anonymous profiles are not enabled (i.e., users’ full profile information must be provided), the column is blank. See *ThreatConnect Account Administration Guide* for more information on anonymous profiles.

**Note:** This column is always blank for Sources, even if they have an anonymous owner. Sources with anonymous owners act the same as Communities with anonymous profiles with respect to anonymous posting.

- **Joined:** This column provides the date on which the Organization joined the Community or Source.
- **Options:** Clicking **Delete**  in this column provides the Organization Administrator with the option to have the Organization leave the Community or Source. This option will not be available for Communities and Sources owned by the Organization.

**Note:** This option will not be available to users whose owner role does not have permission to leave Communities and Sources.


**Important:** This action does not delete a Community or Source. See *ThreatConnect Account Administration Guide* for information on deleting owners.

- **Enable for Potential Case Associations:** Select the checkbox for a Community or Source to allow Indicators and Groups in that owner to be populated in the **Potential Associations** card of Workflow Cases. To enable this feature for all Communities and Sources, select the checkbox in the **Enable for Potential Case Associations** column header. After selecting the desired checkbox(es), click the **SAVE** button.

**Important:** Disabling this feature for a Community or Source after it has been enabled will only remove Indicators and Groups in the Community or Source from a Case’s **Potential Associations** card. It will not remove Indicators and Groups in the Community or Source from a Case’s **Associations** card, as those objects are directly associated to the Case.

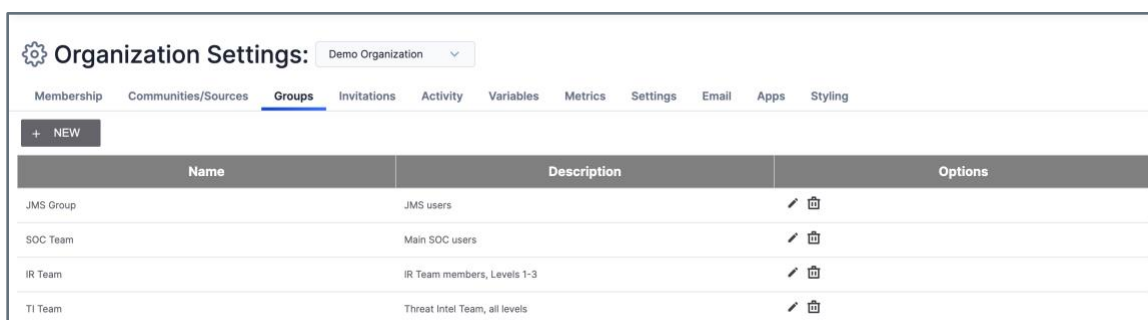


## Change Pseudonym

To change the pseudonym that an Organization uses in the Communities and Sources to which it belongs, click **Edit**  next to the current pseudonym, on the left side of the screen above the table (Figure 2).

## Groups

The **Groups** tab of the **Organization Settings** screen (Figure 3) displays the Organization's user groups, which are teams of users to which [Workflow Cases](#) and [Workflow Tasks](#) may be assigned. From this screen, Organization Administrators can view and manage their Organization's groups and create new groups.



The screenshot shows the 'Organization Settings' interface for 'Demo Organization'. The 'Groups' tab is selected, and a '+ NEW' button is visible. Below is a table with three columns: Name, Description, and Options. The table lists four user groups: JMS Group, SOC Team, IR Team, and TI Team.









| Name      | Description                   | Options   |
|-----------|-------------------------------|---|
| JMS Group | JMS users                     |       |
| SOC Team  | Main SOC users                |     |
| IR Team   | IR Team members, Levels 1-3   |   |
| TI Team   | Threat Intel Team, all levels |   |

Figure 3

## View and Manage Groups

The table on the **Groups** tab of the **Organization Settings** screen (Figure 3) provides the following information for each user group in the Organization:

- **Name:** This column displays the name of the user group.
- **Description:** This column displays a description of the user group.
- **Options:** This column provides options for editing and deleting the user group.

## Create a New Group

Click the **+ NEW** button at the top left of the **Groups** tab (Figure 3) to create a new user group. The **Create Group** window will be displayed (Figure 4).



**Create Group** ✕

Name \*

Description \*

Filter    Display Only Group Members

| <input type="checkbox"/> | User     | Name           | Status | Last Login           |
|--------------------------|----------|----------------|--------|----------------------|
| <input type="checkbox"/> | apond    | Amy Pond       | Active | 05-04-2023 21:04 GMT |
| <input type="checkbox"/> | jsmith   | John Smith     | Active | 05-04-2023 20:21 GMT |
| <input type="checkbox"/> | slin     | Sophie Lin     | Active | 06-10-2024 18:16 GMT |
| <input type="checkbox"/> | sjones   | Steven Jones   | Active | 08-24-2024 19:08 GMT |
| <input type="checkbox"/> | tdouglas | Thomas Douglas | Active | 08-01-2024 13:33 GMT |


(1 of 2) << 1 2 >>

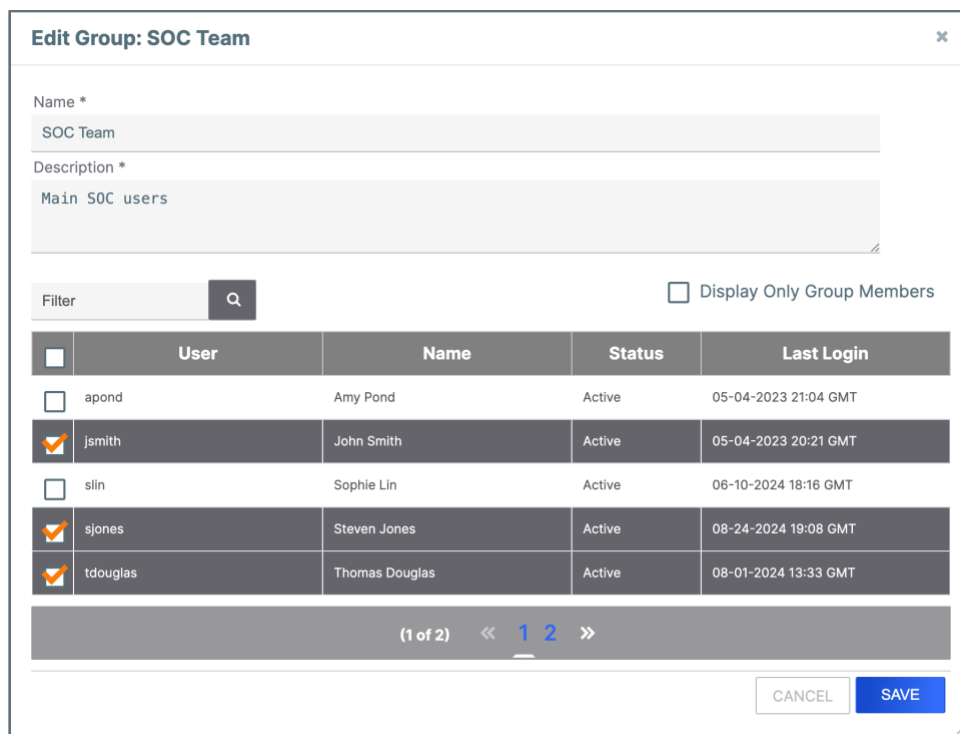
**Figure 4**

- **Name:** Enter a name for the group.
- **Description:** Enter a description for the group.
- **Display Only Group Members:** Leave this checkbox unselected when creating a new group. Its functionality—displaying only members of the group in the table—applies only when editing an existing group.
- Select the checkboxes next to the users to be added to the group. Use the **Filter** box to search for a user by name.
- Click the **SAVE** button.



## Edit a Group

Click **Edit**  in the **Options** column for the group to be edited. The **Edit Group** window for that group will be displayed (Figure 5).




| <input type="checkbox"/>            | User     | Name           | Status | Last Login           |
|-------------------------------------|----------|----------------|--------|----------------------|
| <input type="checkbox"/>            | apond    | Amy Pond       | Active | 05-04-2023 21:04 GMT |
| <input checked="" type="checkbox"/> | jsmith   | John Smith     | Active | 05-04-2023 20:21 GMT |
| <input type="checkbox"/>            | slin     | Sophie Lin     | Active | 06-10-2024 18:16 GMT |
| <input checked="" type="checkbox"/> | sjones   | Steven Jones   | Active | 08-24-2024 19:08 GMT |
| <input checked="" type="checkbox"/> | tdouglas | Thomas Douglas | Active | 08-01-2024 13:33 GMT |

**Figure 5**

- **Name:** Modify the name of the group, if desired.
- **Description:** Modify the description of the group, if desired.
- **Display Only Group Members:** Select this checkbox to display only members of the group.
- Add users to the group, or remove users from the group, as desired.
- Click the **SAVE** button.

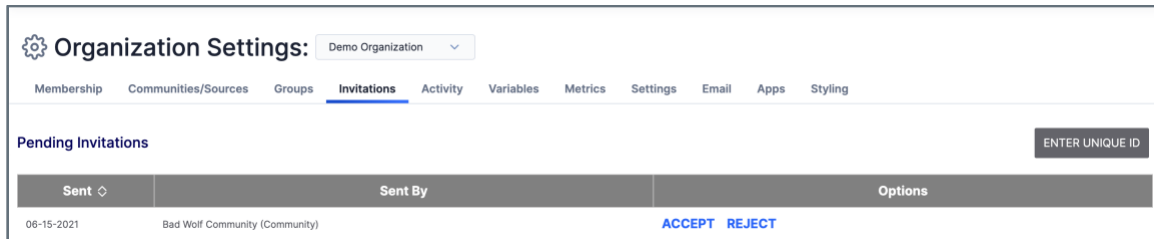
## Delete a Group

Click **Delete**  in the **Options** column for the group to be deleted. The **Delete User Group** window for that group will be displayed. Click the **YES** button to delete the group.



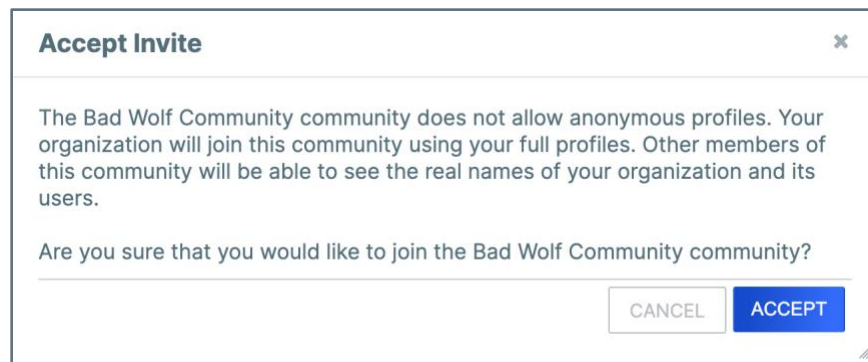
# Invitations

The **Invitations** tab of the **Organization Settings** screen (Figure 6) displays the Organization's pending invitations to Communities.



**Figure 6**

Invitations sent to an Organization Administrator's account will be displayed in the **Pending Invitations** table. The **Options** column provides options for accepting or rejecting an invitation. When accepting an invitation, the **Accept Invite** window will be displayed (Figure 7), explaining the Community's anonymity policy.



**Figure 7**

Click the **ACCEPT** button to join the Community.

Alternatively, click the **ENTER UNIQUE ID** button to use the invitation code from the email invitation. The **Accept Invite** window will be displayed (Figure 8).



**Accept Invite** [X]

Please enter the unique identifier you received in your email.

Unique Identifier  **CHECK**

**CANCEL** **ACCEPT**

**Figure 8**

Enter the invitation code from the email in the **Unique Identifier** box, and then click the **CHECK** button. The **Accept Invite** window will confirm the invitation and display information about the Community’s anonymity policy (Figure 9).

**Accept Invite** [X]

**i** An invitation from the Bad Wolf Community Community was found.  
Click Accept to accept this invitation.

The Bad Wolf Community community does not allow anonymous profiles. Your organization will join this community using your full profiles. Other members of this community will be able to see the real names of your organization and its users.

Are you sure that you would like to join the Bad Wolf Community community?  
Please enter the unique identifier you received in your email.

Unique Identifier  **CHECK**

**CANCEL** **ACCEPT**

**Figure 9**

Click the **ACCEPT** button to join the Community.



# Activity

The **Activity** tab of the **Organization Settings** screen (Figure 10) displays a log of user activity in the Organization, including logins, logouts, creations, and deletions.

The screenshot shows the 'Activity' tab in the 'Organization Settings' interface for 'Demo Organization'. The interface includes a navigation menu with options: Membership, Communities/Sources, Groups, Invitations, Activity (selected), Variables, Metrics, Settings, Email, Apps, and Styling. The main content area displays a table with two columns: 'Summary' and 'Date Added'. The table contains 10 rows of activity logs, including user logins, logouts, and DNS changes for the host 'zeverco.com'. A pagination bar at the bottom indicates '(1 of 707)' and shows page numbers 1 through 10.

| Summary  | Date Added           |
|--|----------------------|
| User Douglas Jones logged in 172.19.0.4            | 09-06-2024 14:23 GMT |
| User Douglas Jones logged out                      | 09-06-2024 13:59 GMT |
| User Douglas Jones logged in 172.19.0.4            | 09-06-2024 13:59 GMT |
| Host zeverco.com had a DNS Change to 52.34.198.229 | 09-06-2024 06:28 GMT |
| User Douglas Jones logged in 172.19.0.4            | 09-05-2024 15:25 GMT |
| User Douglas Jones logged in 172.19.0.4            | 09-04-2024 15:53 GMT |
| User Douglas Jones logged out                      | 09-04-2024 15:53 GMT |
| User Douglas Jones logged in 172.19.0.4            | 09-04-2024 11:49 GMT |
| Host zeverco.com had a DNS Change to 52.34.198.229 | 09-03-2024 23:48 GMT |
| Host zeverco.com had a DNS Change to 52.34.198.229 | 09-03-2024 12:18 GMT |

Figure 10

# Variables

The **Variables** tab of the **Organization Settings** screen (Figure 11) displays all variables in the Organization and allows Organization Administrators to create new variables. Variables can be preconfigured and used to populate certain fields, such as the ThreatConnect API Access ID or Secret Key, so that all users in the Organization can easily select them from a dropdown menu of possible variables rather than having to type out their values.

The screenshot shows the 'Variables' tab in the 'Organization Settings' interface for 'Demo Organization'. The interface includes a navigation menu with options: Membership, Communities/Sources, Groups, Invitations, Activity, Variables (selected), Metrics, Settings, Email, Apps, and Styling. A 'NEW VARIABLE' button is visible. Below it is a table with four columns: 'Name', 'Type', 'Value', and 'Options'. The table contains two rows of variables: 'TC Intel API ID' (TEXT type, value 04294465719887494921) and 'TC Intel Secret Key' (KEYCHAIN type, value \*\*\*\*\*). Each row has edit and delete icons in the 'Options' column.

| Name                | Type     | Value                | Options |
|---------------------|----------|----------------------|---------|
| TC Intel API ID     | TEXT     | 04294465719887494921 | ✎ 🗑️    |
| TC Intel Secret Key | KEYCHAIN | *****                | ✎ 🗑️    |

Figure 11



## Add a Variable


Click the **NEW VARIABLE** button at the top left of the **Variables** tab (Figure 11), and the **Property** window will be displayed (Figure 12).

The screenshot shows a 'Property' dialog box. It has a title bar with the text 'Property' and a close button (X). Below the title bar, there are three input fields: 'Type' with a dropdown menu showing 'KEYCHAIN', 'Name' with a text input field, and 'Value' with a text input field. At the bottom right, there are two buttons: 'CANCEL' and 'SAVE'.


**Figure 12**

- **Type:** Select a variable type (**KEYCHAIN**, **TEXT**, or **FILE**). Keychain variables are used to store passwords and other secret data. Text variables are used to hold text values (e.g., user names, URLs). File variables are used to store files (e.g., certificates, private keys).
- **Name:** Enter a name for the variable.
- **Value:** Type in a value for a keychain or text variable. For a file variable, use the + **SELECT FILE** button to browse to and select a file.
- Click the **SAVE** button.

## Edit a Variable

Click **Edit**  in the **Options** column for the variable to be edited. The **Property** window for that variable will be displayed (Figure 12). Modify as desired, and then click the **SAVE** button.

## Delete a Variable

Click **Delete**  in the **Options** column for the variable to be deleted. The **Variable Deletion** window for that variable will be displayed. Click the **YES** button to delete the variable.

**Warning:** Deleting a variable will break any dependencies on that variable, such as Jobs and Playbooks for which the variable has been selected as a parameter.



# Metrics

The **Metrics** tab of the **Organization Settings** screen (Figure 13) displays the Organization's metrics, which allow users to track data not available through other functionalities. Metrics can be defined further as custom metrics through [API calls](#), allowing users to generate more specific data, such as the number of times a particular Playbook was run.

| Name            | Created By | Data Type | Interval | Options |
|-----------------|------------|-----------|----------|---------|
| Daily Run Count | apond      | Count     | Daily    |         |
| Weekly Average  | apond      | Average   | Weekly   |         |

Figure 13

## Create a Metric

See [Custom Metrics](#) for instructions on how to create metrics and define custom metrics.

## Edit a Metric

Click **Edit** in the **Options** column for the metric to be edited. The **Configure Metric** window for that metric will be displayed. See [Custom Metrics](#) for more information.

## Delete a Metric

Click **Delete** in the **Options** column for the metric to be deleted. The **Delete Metric** window for that metric will be displayed. Click the **YES** button to delete the metric.

**Warning:** Deleting a metric deletes all data stored under the metric.

## Clear Metric Data

Click **Clear Metric** to clear all data stored under the metric. The **Clear Metric Data** window will be displayed. Click the **YES** button to clear the data stored under the metric. The metric itself will remain, but all of its data will be cleared.



# Settings

The **Settings** tab of the **Organization Settings** screen (Figure 14) allows Organization Administrators to enable the following settings: passive DNS (via a Farsight Security® API key), Reverse Whois tracking (via a DomainTools® API key), login IP filter, and Playbook IP filter.

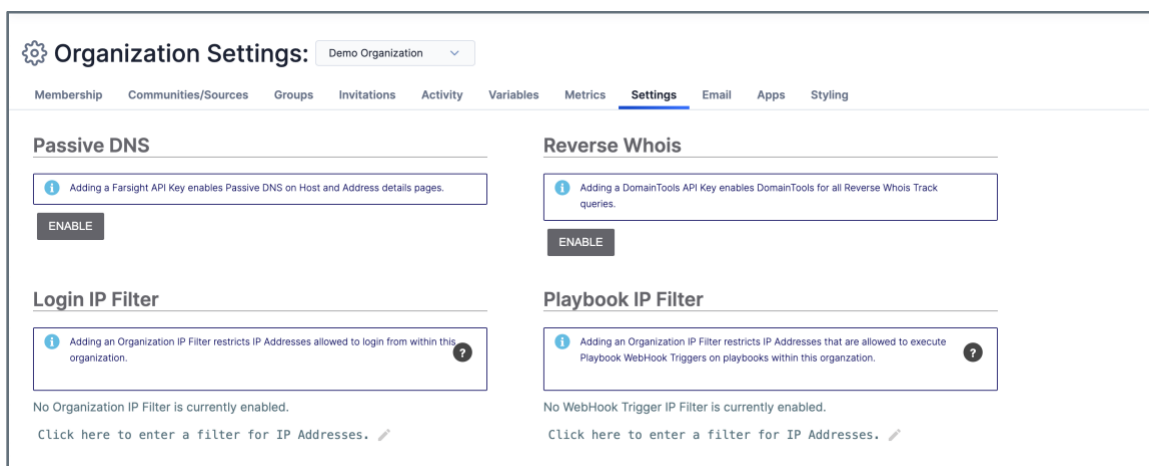


Figure 14

## Passive DNS

Organizations with access to Farsight Security’s passive DNS service may enter an API key for that service in order to retrieve and view [passive DNS data for Address and Host Indicators on the legacy Details screen](#).

**Note:** To retrieve and view passive DNS data for Address and Host Indicators on the **Details** drawer and the **Enrichment** tab of the **Details** screen, a System Administrator must [enable the Farsight Security enrichment service](#) on the **Indicators** tab of the **System Settings** screen.

## Enable Passive DNS

To enable the Farsight Security passive DNS service, click the **ENABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). The **Setup Farsight Passive DNS** window will be displayed (Figure 15).



Setup Farsight Passive DNS

API Key \*

CANCEL SAVE

Figure 15

- **API Key:** Enter the Farsight Security passive DNS API key.
- Click the **SAVE** button.

The **Passive DNS** section will now show that a Farsight Security passive DNS API key has been enabled (Figure 16).

Passive DNS

Farsight Passive DNS API Key is enabled.

DISABLE

Figure 16

## Disable Passive DNS

To disable the Farsight passive DNS service, click the **DISABLE** button on the **Passive DNS** section of the **Settings** tab of the **Organization Settings** screen (Figure 16). The **Remove API Key** window will be displayed. Click the **YES** button to disable the Farsight passive DNS API key.

## Reverse Whois

Organization Administrators can enable Reverse Whois tracking by entering a DomainTools API key, allowing users to access and create [Tracks](#). Depending on the terms of the API key, users may be able to create and run an unlimited number of Tracks.



## Enable Reverse Whois

To enable Reverse Whois tracking, click the **ENABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). The **Setup DomainTools** window will be displayed (Figure 17).

The screenshot shows a modal window titled "Setup DomainTools". It features two text input fields: "User Name \*" and "API Key \*". At the bottom right, there are two buttons: "CANCEL" and "SAVE".

**Figure 17**

- **User Name:** Enter the user name for the DomainTools account.
- **API Key:** Enter the API key for the DomainTools account.
- Click the **SAVE** button.

The **Reverse Whois** section will now show that a DomainTools API key has been enabled (Figure 18).

The screenshot shows the "Reverse Whois" section. It contains a message box with an information icon and the text "DomainTools API Key is enabled." Below the message box is a "DISABLE" button.

**Figure 18**

## Disable Reverse Whois


To disable Reverse Whois tracking, click the **DISABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 18). The **Remove DomainTools API Key** window will be displayed. Click the **YES** button to disable the DomainTools API key.

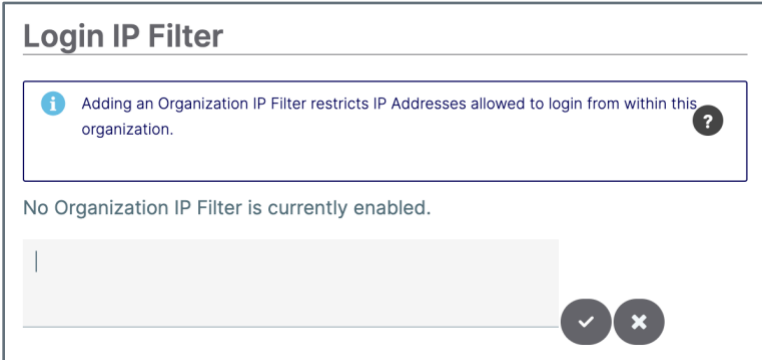


## Login IP Filter


Organization Administrators can use the login IP filter to limit logins to the Organization to a single IP address or a set of IP addresses, including IP address ranges.

**Important:** This feature is not supported if an Organization Administrator's environment utilizes single sign-on (SSO). In such cases, Organization Administrators may contact their identity provider (IdP) administrator, as they may be able to perform IP whitelisting via that service.

To add IP addresses to the login IP filter, click **Edit**  next to the **Click here to enter a filter for IP addresses** text on the **Login IP Filter** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). A text box for entering IP addresses will be displayed (Figure 19).



**Figure 19**

Enter one or more IP addresses that will be allowed to log into user accounts within the Organization. Separate multiple values with commas, and use a dash (-) to denote ranges (e.g., 192.168.1.8-192.168.1.12). Then click **Save**  to save the additions or changes. The **Login IP Filter** section will now show the address(es) to which Organization logins are restricted (Figure 20).

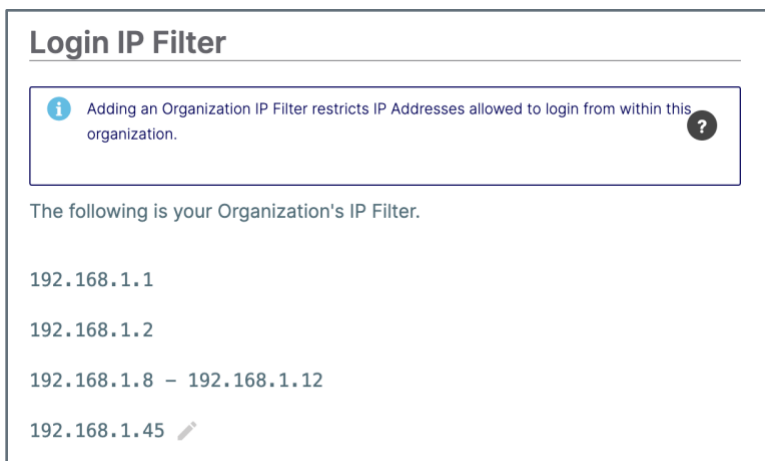



Figure 20

## Playbook IP Filter

Organization Administrators can use the Playbook IP filter to specify the IP addresses that are allowed to send requests to [WebHook Triggers](#) in Playbooks.

To add IP addresses to the Playbook IP filter, click **Edit**  next to the **Click here to enter a filter for IP addresses** text on the **Playbook IP Filter** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). A text box for entering IP addresses will be displayed (Figure 21).

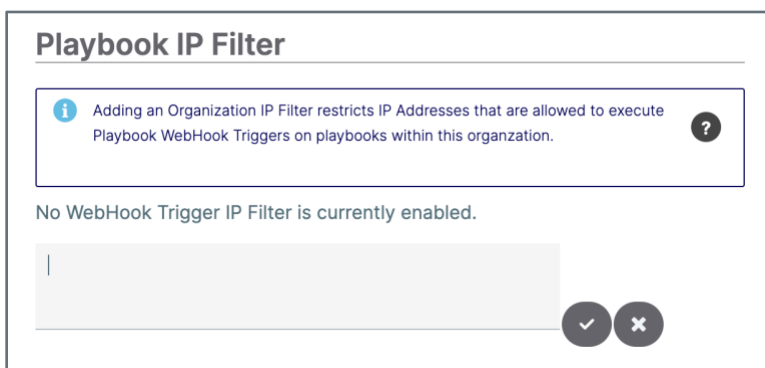



Figure 21

Enter one or more IP addresses that will be allowed to send requests to WebHook Triggers in Playbooks. Separate multiple values with commas, and use a dash (-) to denote ranges (e.g., 192.168.1.8-192.168.1.12). Then click **Save**  to save the additions or changes. The **Playbook IP Filter** section will now show the address(es) that are allowed to execute WebHook Triggers in Playbooks (Figure 22).



### Playbook IP Filter

**i** Adding an Organization IP Filter restricts IP Addresses that are allowed to execute Playbook WebHook Triggers on playbooks within this organization. **?**

The following is your Organization's WebHook Trigger IP Filter.

- 192.168.1.1
- 192.168.1.2
- 192.168.1.8 – 192.168.1.12
- 192.168.1.45

**Figure 22**

**Important:** Users trying to execute a WebHook Trigger from IP addresses not on the filter list will receive an error message.



# Email

The **Email** tab of the **Organization Settings** screen (Figure 23) allows Organization Administrators to configure email ingestion. Email ingestion allows users to send cyberthreat-related emails to ThreatConnect, where they will be parsed and imported for further analysis. Emails are ingested via phishing mailboxes and feed mailboxes.

The screenshot shows the 'Organization Settings' page for 'Demo Organization'. The 'Email' tab is selected, and there are buttons for 'Create Phishing Mailbox' and 'Create Feed Mailbox'. Below is a table with the following data:

| Type     | Address                                 | Description                       | Parse Type | Score Threshold | Default Threat Rating | Default Confidence Rating | Options |
|----------|---|-----------------------------------|------------|-----------------|-----------------------|---------------------------|---------|
| Phishing | pshjslppcy@companyabc.threatconnect.com | This is my main phishing mailbox. | Body       | 0               | N/A                   | N/A                       | ✎ 🗑     |
| Feed     | ksaplugftz@companyabc.threatconnect.com | Demo Feed Mailbox                 | Body       | N/A             | None                  | None                      | ✎ 🗑     |

Figure 23

## View and Manage Mailboxes

The table on the **Email** tab of the **Organization Settings** screen (Figure 23) provides the following information for the phishing and feed mailboxes used by the Organization:

- **Type**: This column displays the type of mailbox: phishing or feed.
- **Address**: This column displays the email address of the mailbox.
- **Description**: This column displays a description of the mailbox.
- **Parse Type**: This column indicates whether the mailbox receives emails directly from network devices as **.eml** files (**Body**) or as email headers in the form of **.msg** attachments (**Attachment**).

**Note:** Only phishing mailboxes can parse attachments. This column will always display a value of **Body** for feed mailboxes.

- **Score Threshold**: This column, which applies to phishing mailboxes only, displays the minimum score that an email must meet in order to be processed by a phishing mailbox. See [Email Import](#) for more information about email scoring.
- **Default Threat Rating**: This column, which applies to feed mailboxes only, displays the default Threat Rating the mailbox applies to ingested Indicators.



- **Default Confidence Rating:** This column, which applies to feed mailboxes only, displays the default Confidence Rating the mailbox applies to ingested Indicators.
- **Options:** This column provides options for editing and deleting the mailbox.

## Phishing Mailbox


Phishing Mailboxes receive malicious or suspicious emails that are flagged by the Email Security Gateway, or emails in **.msg** or **.eml** format that have been flagged by a security analyst. When creating a phishing mailbox in an Organization, the Organization Administrator specifies whether the mailbox will be configured to receive emails directly from network devices or email headers in the form of attachments. After the phishing mailbox has been created, ThreatConnect parses the emails the mailbox receives, and if an email meets the minimum email score threshold specified in the mailbox's configuration, then ThreatConnect will do the following:

- create an Email Group object containing the email's header and body;
- create a Task Group object signaling that the email is ready for additional processing;
- associate previously existing Indicators to the Email Group, if they are found in the email header or body;
- associate previously existing Victim email addresses to the Email Group, if they are found in the header.

## Create Phishing Mailbox


To create a new phishing mailbox, click the **Create Phishing Mailbox** button at the top left of the table on the **Email** tab of the **Organization Settings** screen (Figure 23), and follow the steps in *Creating a Phishing Mailbox*.

## Edit Phishing Mailbox

Click **Edit**  in the **Options** column for the phishing mailbox to be edited. The **Phishing Mailbox Administration** window for that mailbox will be displayed. See [Creating a Phishing Mailbox](#) for more information.



## Delete Phishing Mailbox

Click **Delete**  in the **Options** column for the phishing mailbox to be deleted. The **Mailbox Deletion** window for that phishing mailbox will be displayed. Click the **YES** button to delete the phishing mailbox.

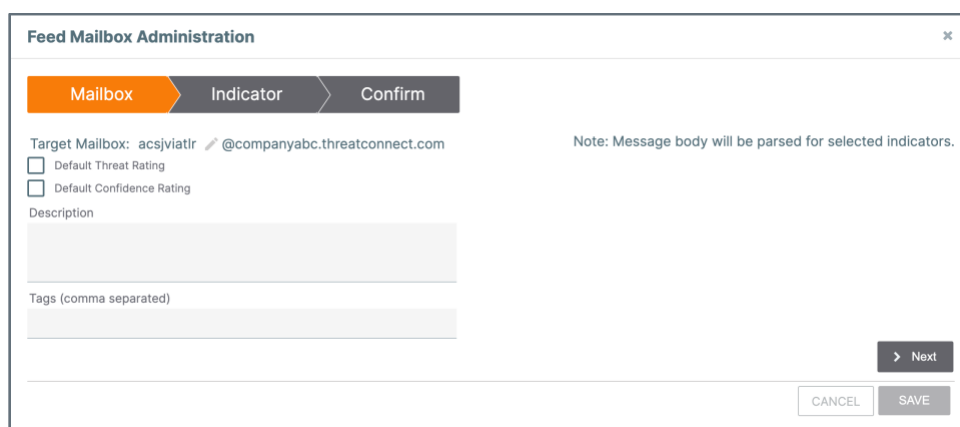
## Feed Mailbox

Feed Mailboxes receive mail from cyber-intel sources, which release information periodically as an RSS feed in an email-type format. Emails sent to a feed mailbox have only their bodies parsed for Indicators. When the parsing is complete, ThreatConnect will do the following:


- create a Document Group object from the email's body;
- create any Indicators that matched the regular expressions defined in the feed mailbox's configuration;
- associate the Indicators with the Document.

## Create Feed Mailbox


To create a new feed mailbox, click the **Create Feed Mailbox** button at the top left of the table on the **Email** tab of the **Organization Settings** screen (Figure 23). The **Feed Mailbox Administration** window will be displayed, with the **Mailbox** tab highlighted (Figure 24).



The screenshot shows the 'Feed Mailbox Administration' window with the 'Mailbox' tab selected. The window has a title bar with a close button (x). Below the title bar are three tabs: 'Mailbox' (highlighted in orange), 'Indicator', and 'Confirm'. The main content area includes:

- Target Mailbox:** acsjviatr  @companyabc.threatconnect.com
- Note:** Message body will be parsed for selected indicators.
- Default Threat Rating
- Default Confidence Rating
- Description:** [Text input field]
- Tags (comma separated):** [Text input field]
- Buttons:** '> Next' (dark grey), 'CANCEL' (light grey), and 'SAVE' (dark grey).

**Figure 24**

- **Target Mailbox:** Click **Edit**  to modify the name of the feed mailbox if desired.
- **Default Threat Rating:**



- Select the checkbox to assign a default [Threat Rating](#) to any found Indicators, and then click on the appropriate skull (1–5) to set the Threat Rating.
- **Default Confidence Rating:** Select this checkbox to assign a default [Confidence Rating](#) to any found Indicators, and then enter the Confidence Rating.
- **Description:** Enter a description for the feed mailbox.
- **Tags:** Enter Tags to be applied to ingested Indicators.

Click the **Next** button, and the **Indicator** tab will be displayed (Figure 25).

**Figure 25**


- **<Indicator Type>**: Select an Indicator type from the dropdown.

**Note:** The following Indicator types are not available in the dropdown: Email Subject, Hashtag, Mutex, Registry Key, User Agent.

- **Enable <Indicator Type>**: Select this checkbox to enable detection of sanitized Indicators of the selected type.
- **Use System Import Rules:** Select this checkbox to use the standard ThreatConnect import rules for the selected Indicator type. See the “Indicator Import Rules” section of *ThreatConnect System Administration Guide* for more information.
- **Activate DNS:** (Host Indicator type only) Select this checkbox to activate [DNS tracking](#) on Host Indicators.
- **Activate Whois:** (Host Indicator type only) Select this checkbox to activate [Whois tracking](#) on Host Indicators.

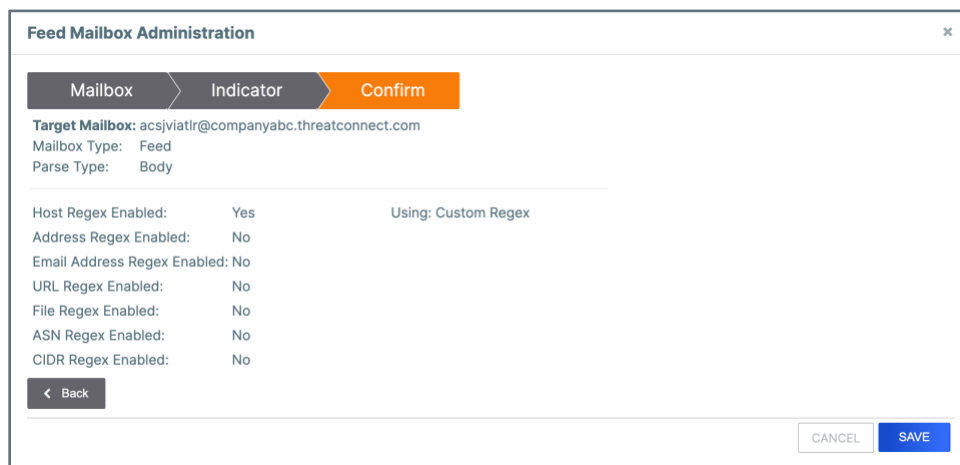


- **Regex:** If the **Enable <Indicator Type>** checkbox is selected, you can enter regular expressions to run against the text in an email. The regular expressions should handle sanitized Indicators. If there is no text entered in the **Regex** text box, you can click **Populate with Example** to populate the text box with an example regex.
- **De-Sanitize Find Regex:** (Optional) Enter regular expressions to find sanitized Indicator text. This text box will also populate with an example when you click **Populate with Example**.
- **De-Sanitize Replace Regex:** Enter regular expressions to replace the sanitized Indicator text. This field is optional.

**Note:** You can hover over the Question Mark  at the upper-right corner of the window to display explanations and examples to help define the criteria for each Indicator type.

**Note:** Indicators that were sanitized within a Document Group can be de-sanitized after the main regex finds them.

Repeat the steps in the foregoing set of bullet points for each Indicator type that you want to configure the feed mailbox to parse, starting by selecting the Indicator type from the dropdown at the upper left and clicking the **Enable <Indicator Type>** checkbox. When you have finished adding configurations for all of the Indicator types you want the feed mailbox to parse, click the **Next** button, and the **Confirm** tab will be displayed, showing a summary of the feed mailbox's configuration (Figure 26).




**Figure 26**


Review the summary, and then click the **SAVE** button.



## Edit Feed Mailbox

Click **Edit**  in the **Options** column for the feed mailbox to be edited. The **Feed Mailbox Administration** window for that mailbox will be displayed. See the “Create Feed Mailbox” section for more information.

## Delete Feed Mailbox

Click **Delete**  in the **Options** column for the feed mailbox to be deleted. The **Mailbox Deletion** window for that feed mailbox will be displayed. Click the **YES** button to delete the feed mailbox.



# Apps

The **Apps** tab of the **Organization Settings** screen (Figure 27) allows Organization Administrators to administrate and run Job Apps, generate an App Delivery Token, view available Playbook Environments, generate a Developer Token, and administrate App Profiles.

The screenshot shows the 'Organization Settings' page for 'Demo Organization' with the 'Apps' tab selected. The 'Jobs' view is active, displaying a table with columns for Job Name, Start Time, Last Execution, Next Execution, and Active. There are also icons for search, clear, and actions (copy, refresh, download) on the right side of the table.

| Job Name  | Start Time           | Last Execution | Next Execution       | Active                              |  |
|---|----------------------|----------------|----------------------|-------------------------------------|--|
| CAL Automated Threat Library v1                                 | 09-05-2024 16:10 EDT | Completed      | 09-06-2024 20:10 UTC | <input checked="" type="checkbox"/> |  |
| MITRE ATT&CK  | N/A                  | N/A            | Off                  | <input type="checkbox"/>            |  |
| OSIF - abuse.ch Feodo Tracker                                   | 09-05-2024 01:00 EDT | Completed      | 09-07-2024 00:00 UTC | <input checked="" type="checkbox"/> |  |
| OSINT Feed - abuse.ch CryptoWall Ransomware C2 Domain Blocklist | 09-02-2024 02:00 EDT | Completed      | 09-06-2024 22:35 UTC | <input checked="" type="checkbox"/> |  |

**Figure 27**

The **Apps** tab displays the **Jobs** view by default, but can be toggled to **Environments** and **Profiles** views as well.

## Jobs

ThreatConnect is integrated with many third-party applications and services. ThreatConnect users may employ these product integrations as Apps via TC Exchange™ to further augment their analytic capabilities. Apps with feeds use the [Feed Deployer](#) to create Sources, which then run associated Jobs.

When in **Jobs** view, the **Apps** tab of the **Organization Settings** screen displays a table with the following information about all Jobs that are configured in the Organization (Figure 27):

- **Job Name:** This column displays the name the Job was given when it was added.
- **Start Time:** This column displays the time the most recent execution was started.
- **Last Execution:** This column displays the status of the most recent execution.
- **Next Execution:** This column displays the time of the next execution that is scheduled.




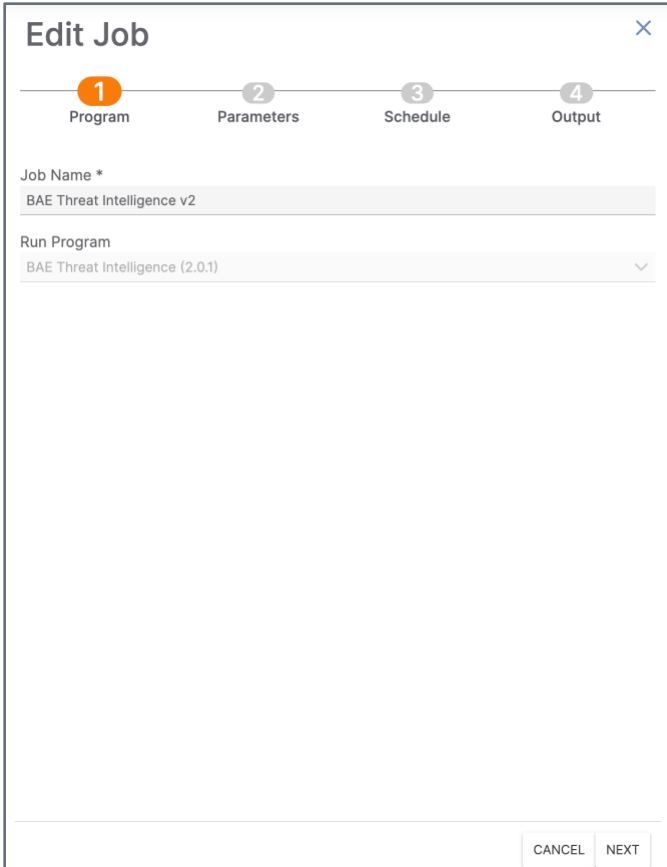
- **Active:** This column indicates whether the Job is active or not and allows Organization Administrators to activate or deactivate it.

## Create Job

Click **Add Job**  at the top right of the **Jobs** table to create a new Job. See [Creating Jobs Using TC Exchange Apps](#) for further instruction.

## Edit Job

Click **Edit**  for a Job on the right-hand side of the **Jobs** table to edit that Job. The **Edit Job** drawer will be displayed (Figure 28).



**Edit Job** ✕

1 Program 2 Parameters 3 Schedule 4 Output

Job Name \*  
BAE Threat Intelligence v2

Run Program  
BAE Threat Intelligence (2.0.1) ▼

CANCEL NEXT

**Figure 28**

See [Creating Jobs Using TC Exchange Apps](#) for information on each screen.



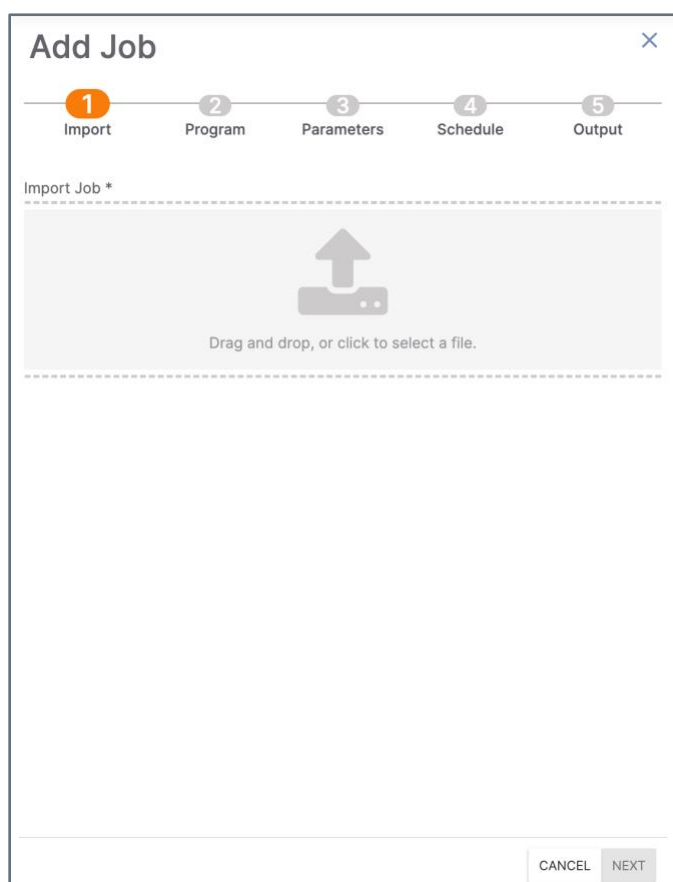
## Run Job

Click **Run Job**  for a Job on the right-hand side of the **Jobs** table to start a Job on demand.

**Note:** Jobs that may not be run on demand will not have this option enabled.

## Import Job

Click **Import Job**  at the top right of the **Jobs** table to import a Job file. The **Add Job** drawer will be displayed (Figure 29).



**Figure 29**

Drag and drop a Job file (**.json**) into the gray rectangle, or click the gray **Import** symbol in the middle of the screen in order to navigate to a directory from which to select a file.


Click the **NEXT** button, and navigate through the remaining screens following the instructions in [Creating Jobs Using TC Exchange Apps](#).

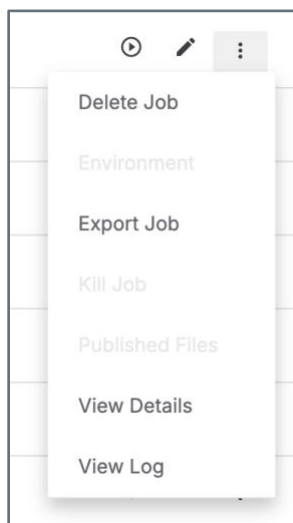


## Refresh Jobs

Click **Refresh**  at the top right of the **Jobs** table to reload the table.

## Options Menu

Click on the  menu for a Job on the right-hand side of the **Jobs** table to view a menu with a set of options for the Job (Figure 30).



**Figure 30**

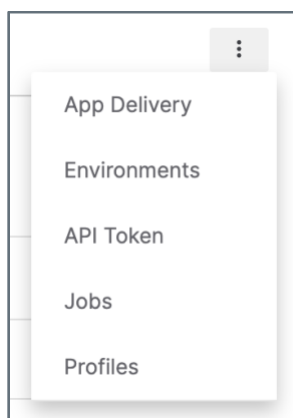
- **Delete Job:** Select this option to delete the Job. A window will be displayed asking for confirmation.
- **Environment:** Select this option to choose an Environment Server on which to run the Job remotely.
- **Export Job:** Select this option to download a **.json** file containing the Job.
- **Kill Job:** Select this option to stop an ongoing run of the Job.
- **Published Files:** Select this option to generate files that can be consumed by third-party services. The Job must be configured for file generation.
- **View Details:** Select this option to view a drawer showing the last execution details for the Job, including the name of the Job, the name of the App, peak memory usage, peak CPU usage, queued date, start date, completed date, session id, server information, and exit message.
- **View Log:** Select this option to view run logs for the Job.



**Note:** Not all of these options will be available for every Job.

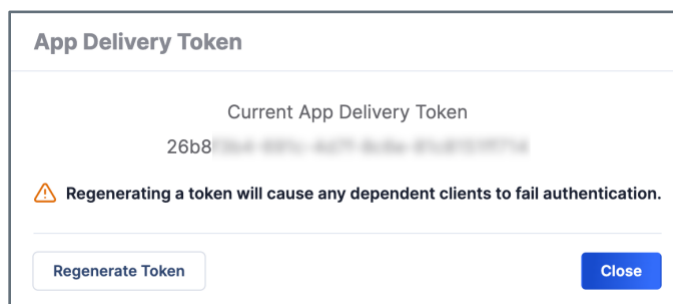
## App Delivery

To generate an App delivery token, click the **:** menu at the top right and select **App Delivery** from the dropdown menu (Figure 31).



**Figure 31**

The current App delivery token will be provided (Figure 32).



**Figure 32**

To regenerate the token, click **Regenerate Token**. Note that doing so will cause dependent clients to fail authentication.

## Environments

To view all Environments available in the Organization or, for System Administrators only, on the ThreatConnect instance, select **Environments** from the **:** menu (Figure 31). The screen will show all available Environments (Figure 33).

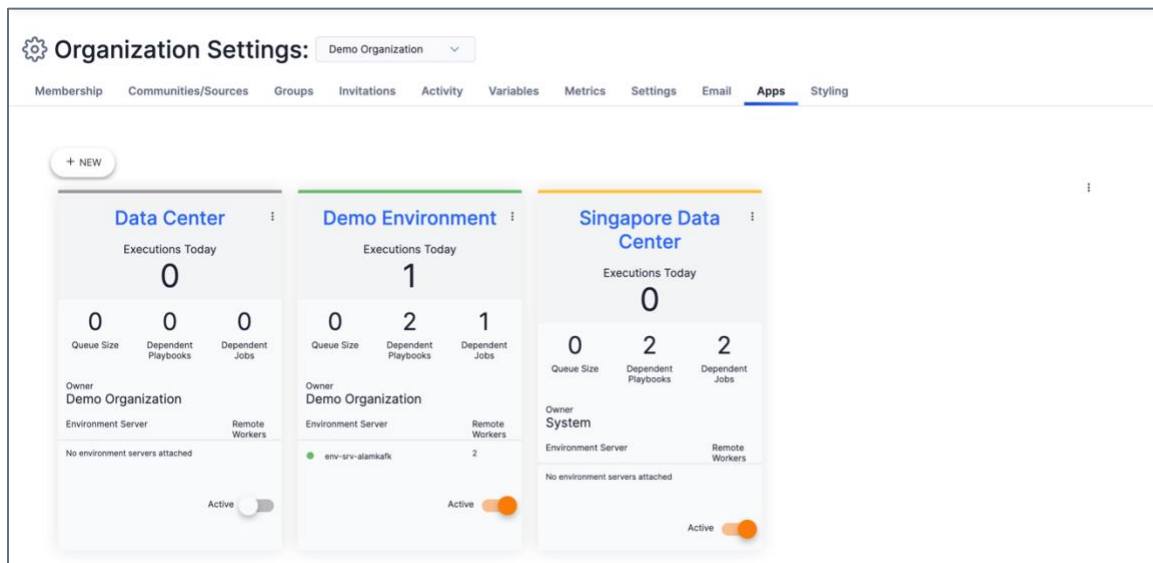


Figure 33

See [Playbook Environments](#) for more information.

## API Token

To generate a temporary API token that developers can use to build Spaces, Job, or Playbook Apps, select **API Token** from the **:** menu (Figure 31). The **Get Developer Token** window will be displayed (Figure 34).

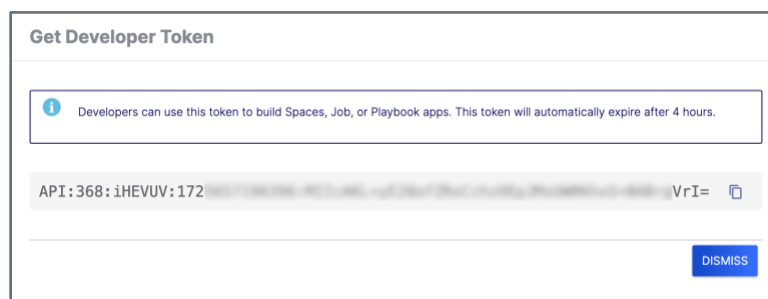


Figure 34

Click **Copy** to copy the token to the clipboard.

**Note:** Developer API tokens expire after four hours. If API users in your Organization want to authenticate their API requests to ThreatConnect using tokens with longer expiration times, you can generate an API token for an API user account on the **Membership** tab of the **Organization Settings** screen.



**Important:** Spaces Apps are no longer supported by ThreatConnect, but legacy Spaces Apps may be used on a case-by-case basis.

## Profiles

A profile serves as a proxy for an App, and users interact directly with the profiled version of the installed App. Decoupling an App from a configuration profile allows Organization Administrators to configure multiple profiles of an App and, subsequently, give permissions to different users based on that profile. Moreover, this added level of abstraction allows the same App to be configured to work slightly differently at installation. App profiles allow administrators to customize installed Apps in the following ways:

- set default parameter values for an App;
- assign privileges to different profiles for the same App;
- define setup parameters required by an App.

App profiles are also necessary for configuring [Menu Spaces](#), which are Apps listed in the **Spaces** menu on the top navigation bar.

**Important:** Spaces Apps are no longer supported by ThreatConnect, but legacy Spaces Apps may be used on a case-by-case basis.

## View App Profiles

To view all App profiles available in the Organization, select **Profiles** from the **:** menu (Figure 31). The screen will show all available App profiles (Figure 35).

The screenshot shows the 'Organization Settings' page for 'Demo Organization'. The 'Apps' tab is selected in the top navigation bar. Below the navigation bar, there is a section titled 'Profiles' with an 'Add Profile' button. A table lists three profiles with columns for Name, Parent App, Run Level, Version, and Options.

| Name                    | Parent App                 | Run Level                         | Version | Options |
|-------------------------|----------------------------|-----------------------------------|---------|---------|
| Listener - Red Group    | TCVC - TCP UDP Listener v1 | TriggerService                    | 1.0.0   |         |
| Any Menu Tier 2 Profile | TCM - Any Menu             | SpaceOrganization - Context Aware | 2.0.0   |         |
| Analyze Suspicious File | TCM - FilePost v1.0        | SpaceOrganization - Context Aware | 1.0.4   |         |

**Figure 35**




The **Profiles** table displays the following information about the App profiles that are configured in the Organization:

- **Name:** This column displays the name the profile was given when it was added.
- **Parent App:** This column displays the name of the App selected for the profile.
- **Run Level:** This column displays the type of App selected for the profile.
- **Version:** This column displays the version of the App selected for the profile.
- **Options:** This column provides options for editing and deleting the App profile.

## Add App Profiles

Click the **Add Profile** button at the top left of the **Profiles** table to create a new App profile. See [Adding App Profiles](#) for further instruction.

## Edit App Profile

Click **Edit**  for a profile on the right-hand side of the **Profiles** table to edit that profile. The **App Profile** window will be displayed. See [Adding App Profiles](#) for information on this window.

## Delete App Profile

Click **Delete**  for a profile on the right-hand side of the **Profiles** table to delete that profile.



# Styling

The **Styling** tab of the **Organization Settings** screen (Figure 36) allows Organization Administrators to upload a custom header and add disclaimer text for the top and bottom, respectively, of report PDFs downloaded from Groups.

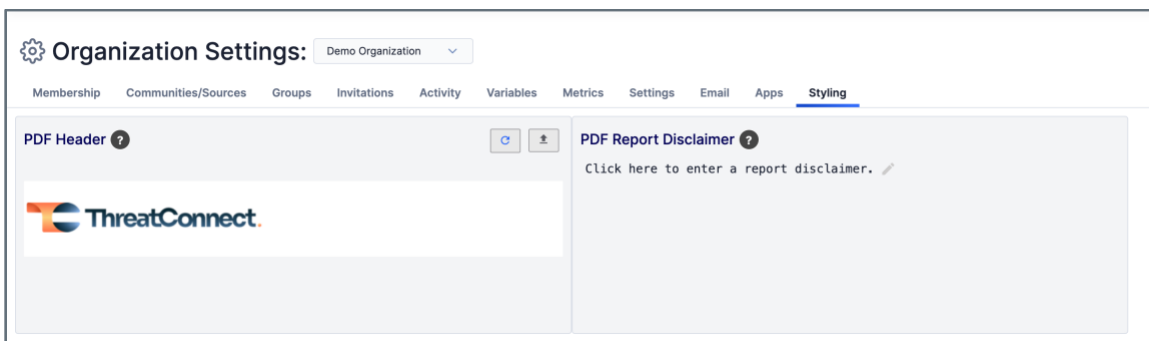


Figure 36

## PDF Header

Click **Upload**  at the top right of the **PDF Header** card, navigate to a directory, and select a JPEG or PNG image file. The new header image will be displayed in the **PDF Header** card (Figure 37).

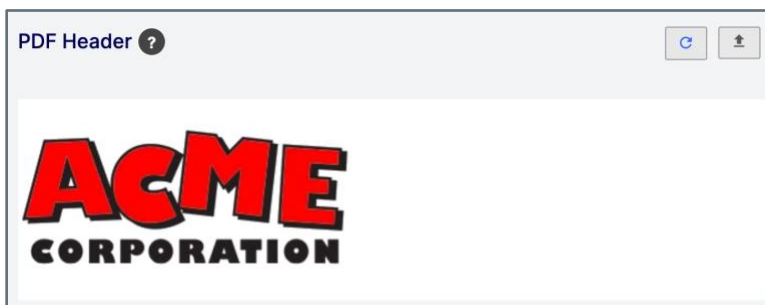


Figure 37

**Note:** Hover over the question mark icon to view information on the maximum dimensions and size for the file.

To reset the header image back to the default ThreatConnect header, click **Reset**  at the top right of the card.




## PDF Report Disclaimer

Click **Edit**  in the **PDF Report Disclaimer** card. A text box will be displayed (Figure 38).



**Figure 38**

Enter the disclaimer text in the text box, and then click **Save** . The text will be displayed in the **PDF Report Disclaimer** card (Figure 39).




**Figure 39**



# The Organization Config Screen

The **Organization Config** screen provides a tabbed interface where Organization Administrators can customize how data in their Organization are labeled and acted upon. Follow these steps to view the **Organization Config** screen:

1. Log into ThreatConnect with an Organization Administrator account.
2. On the top navigation bar, hover over **Settings**  and select **Org Config**. The **Organization Config** screen will be displayed with the **Attribute Types** tab selected (Figure 40).

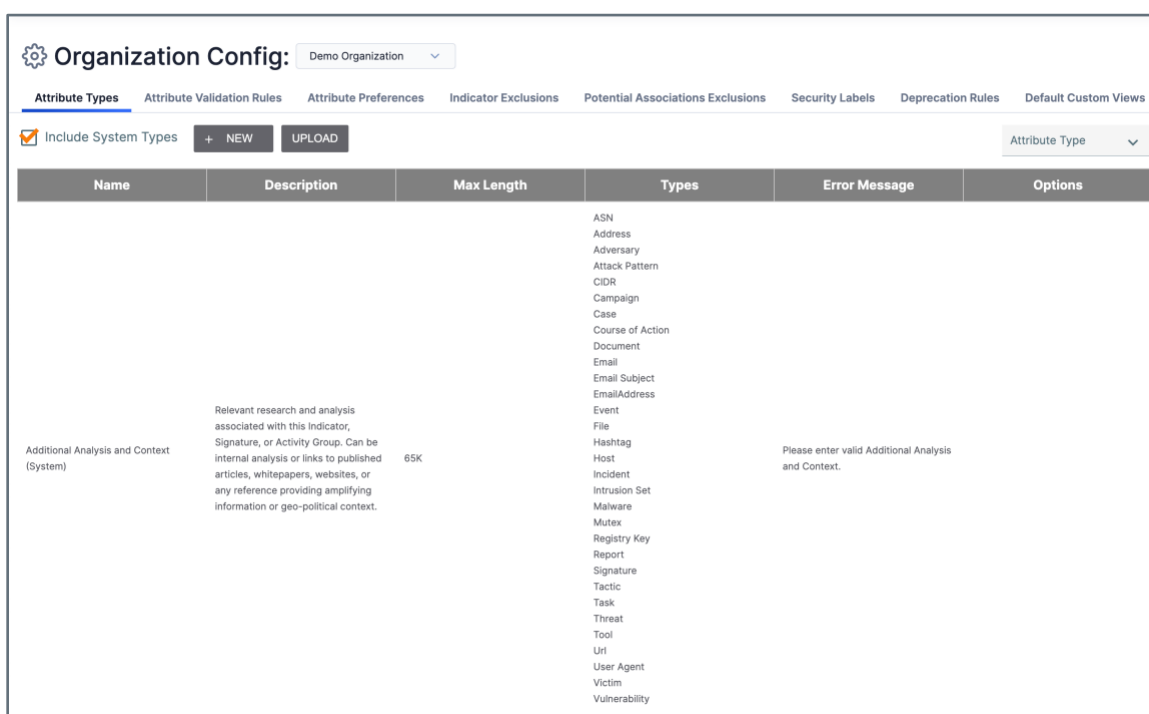


Figure 40

## Attribute Types

Attributes are key/value sets that can be added to any Indicator, Group, Case, or Victim, based on the information defined in the Attribute Type for a given Attribute. Attribute Types can be defined for data in all owners on a ThreatConnect instance (System Attribute Type), data in an Organization (Organization Attribute Type), or data in a Community or Source (Community or Source Attribute Types). Organization Administrators can create and edit Attribute Types in their Organization.



## View Attribute Types

The **Attribute Types** table displays the following information about the Attribute Types that have been created for the Organization, as well as System Attribute Types if the **Include System Rules** checkbox is selected:

- **Name:** This column displays the name of the Attribute Type.
- **Description:** This column displays a description of the Attribute Type.
- **Max Length:** This column displays the maximum size of the value of the Attribute Type, in characters.
- **Types:** This column displays the object type(s) (Indicators, Groups, and Victim) to which the Attribute Type can be added.
- **Error Message:** This column provides the error message that will be presented to users if an incorrect value is entered.
- **Options:** This column provides options for editing and deleting the Attribute Type. These options are available only to custom Attribute Types.

To view only custom Attribute Types in your Organization, clear the **Include System Types** checkbox (Figure 41).

Organization Config: Demo Organization

Attribute Types | Attribute Validation Rules | Attribute Preferences | Indicator Exclusions | Potential Associations Exclusions | Security Labels | Deprecation Rules | Default Custom Views

Include System Types + NEW UPLOAD Attribute Type

| Name                             | Description  | Max Length     | Types  | Error Message        | Options |
|----------------------------------|--|----------------|--|----------------------|---------|
| Demo Organization Attribute Type | A sample Attribute Type created at the Organization level. | 100 characters | Address<br>Adversary<br>Attack Pattern<br>Campaign<br>Course of Action<br>Document<br>Email<br>EmailAddress<br>Event<br>File<br>Host<br>Incident<br>Intrusion Set<br>Malware<br>Report<br>Signature<br>Tactic<br>Task<br>Threat<br>Tool<br>Vulnerability | Enter a valid value. |         |

Figure 41

To filter the table to display only Attribute Types that apply to a particular object type, select the object type from the **Attribute Type** dropdown menu at the top right of the table. Only



one object type may be selected at a time. To reset the table to display all Attribute Types, select **Attribute Type**.

## Create Attribute Type

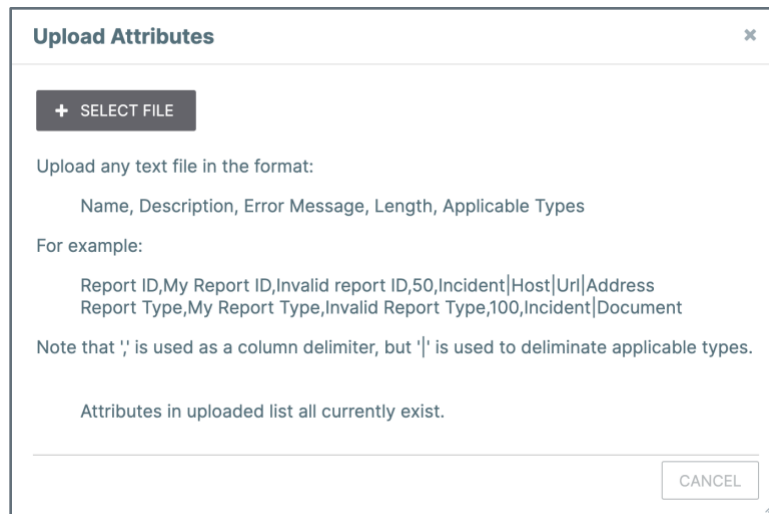
Click the **+ NEW** button at the top left of the **Attribute Types** table to create a new custom Attribute Type for the Organization. For further instruction on creating custom Attribute Types, see [Creating Custom Attribute Types](#).

Figure 42 shows an example of a custom Attribute Type that uses the **Country** Validation Rule to track the suspected nationalities of those responsible for the specified types of Groups and Indicators.

Figure 42

## Upload Attribute Type

Attribute Types can be uploaded directly into ThreatConnect from a text or JSON file. To create a new Attribute Type in your Organization via upload, click the **UPLOAD** button at the top left of the **Attribute Types** table. The **Upload Attributes** window will be displayed (Figure 43).



**Figure 43**

Click the + **SELECT FILE** button to locate and select a text or JSON file to upload. For further instruction on uploading Attribute Types, see the [“Uploading Attribute Types”](#) section of *Creating Custom Attribute Types*.



# Attribute Validation Rules

Attribute Validation Rules ensure that Attribute Types conform to a valid input range and format. The **Attribute Validation Rules** tab of the **Organization Config** screen (Figure 44) displays the Attribute Validation Rules that have been created for your Organization, as well as the System Attribute Validation Rules if the **Include System Rules** checkbox is selected.

| Name                               | Type      | Rule     | Description                                       | Options |
|------------------------------------|-----------|----------|---|---------|
| 128-bit Hex String (System)        | Regex     | [hidden] | 128-bit hexadecimal string.                       |         |
| 32-bit Hex String (System)         | Regex     | [hidden] | 32-bit hexadecimal string.                        |         |
| 512-bit Hex String (System)        | Regex     | [hidden] | 512-bit hexadecimal string.                       |         |
| Adversary Motivation Type (System) | SelectOne | [hidden] | The general intent of the attackers or adversary. |         |

Figure 44

## View Attribute Validation Rules

The **Attribute Validation Rules** table displays the following information about the Attribute Validation Rules available to the Organization:

- **Name:** This column displays the name of the Attribute Validation Rule.
- **Type:** This column displays the data format for the Attribute Validation Rule.
- **Rule:** This column defines the rule being used, but its contents are always hidden.
- **Description:** This column displays a description of the Attribute Validation Rule.
- **Options:** This column provides options for editing and deleting the Attribute Validation Rule. These options are available only to custom Attribute Validation Rules.

To view only custom Attribute Validation Rules in your Organization, clear the **Include System Rules** checkbox (Figure 45).

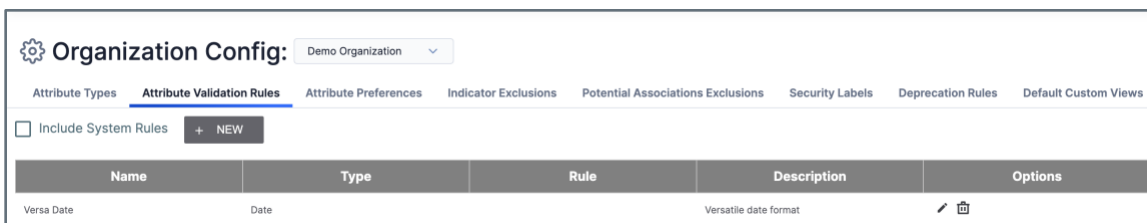


Figure 45

## Create Attribute Validation Rule

Click the + **NEW** button at the top left of the **Attribute Validation Rules** table to create a new custom Attribute Validation Rule for the Organization. The **Create Attribute Validation Rule** window will be displayed (Figure 46).

Figure 46

- **Type:** Select the data format to use for the Validation Rule:
  - **Regex:** A regular expression that considers only matching inputs to be valid (e.g., an IP address or email address on a certain domain).
  - **Xsd:** An XML Schema Definition used to validate input (useful for attaching logs from a vendor product).



- **Select One Picklist:** A dropdown menu of options from which users may select only one value (e.g., high, medium, or low priorities).
- **Select One Radio:** A series of radio buttons from which users may select only one value.
- **Date:** A date in YYYY/MM/DD format.
- **Date/Time:** A date and time in YYYY-MM-DD HH:MM UTC format.
- **Integer:** A whole number, valid in a specified range (e.g., 0:1440 for “minutes worked”).
- **Name:** Enter the name of the Validation Rule. This name will be displayed in the **Validation Rule** dropdown in the **Configure Attribute Type** window as it will be displayed when creating an Attribute Type (Figure 42).
- **Description:** Enter a description for the Validation Rule.
- **Enter a ...:** If the selected **Type** is **Regex**, **Xsd**, **Select One Picklist**, **Select One Radio**, or **Integer**, enter the parameters for the Validation Rule as specified by the text above the field (e.g., **Enter a valid Regular Expression**, **Enter a semicolon-delimited list of options**).
- Click the **SAVE** button to save the custom Validation Rule.

**Important:** The Validation Rule must be attached to an Attribute Type in order to validate user input.



# Attribute Preferences

Attribute Preferences allow you to configure an Attribute Type as a [default](#), [pinned](#), or [association](#) Attribute Type in your Organization for selected object type(s). The **Attribute Preferences** tab of the **Organization Config** screen (Figure 47) displays the Attribute Types to which you have added an Attribute Preference.

| Type      | Attribute         | Message  | Sort Index | Options |
|-----------|-------------------|--|------------|---------|
| Adversary | Goals             | Goals  | 0          |         |
| Adversary | Aliases           | Aliases  | 1          |         |
| Campaign  | Aliases           | Enter any aliases for the Group object.            | 0          |         |
| Campaign  | Date of Discovery | Enter the date on which the object was discovered. | 5          |         |
| Email     | Date of Discovery | Enter the date on which the object was discovered. | 5          |         |
| Event     | Date of Discovery | Enter the date on which the object was discovered. | 5          |         |

Figure 47

## View Attribute Preferences

The **Attribute Preferences** table displays the following information about the Attribute Types to which you have added an Attribute Preference:

- **Type:** This column displays the object type to which the Attribute Preference applies.
- **Attribute:** This column displays the Attribute Type to which the Attribute Preference has been added.
- **Message:** This column displays the prompt to users that will be displayed in the [Attributes card](#) on the **Details** screen for placeholder default Attribute Types.
- **Sort Index:** This column displays the index number for the Attribute Type, which determines its position in the list of Attributes displayed on the **Attributes** card.
- **Options:** This column provides options for editing and deleting the Attribute Preference.



## Add Attribute Preference

Click the + **NEW** button at the top left of the **Attribute Preferences** table to add a new Attribute Preference to an Attribute Type for the Organization. The **Add Attribute Preference** window will be displayed (Figure 48).

The screenshot shows a modal window titled "Add Attribute Preference". It includes a close button in the top right corner. The form contains the following elements:

- Attribute Type \***: A dropdown menu with "Select One..." as the selected option.
- Type \***: A dropdown menu.
- Sort Index**: A numeric input field with the value "0" and up/down arrow controls.
- Set As**: Three checkboxes: "Default Attribute" (checked), "Pinned Attribute", and "Association Attribute".
- Message**: A text input field.
- Buttons**: "Cancel" and "Save" buttons at the bottom right.

**Figure 48**

- **Attribute Type**: Select the Attribute Type to which the Attribute Preference will be added. Note that you can filter Attribute Types in the dropdown menu by name.
- **Type**: Select one or more object types to which the Attribute Preference will apply. Only object types to which the Attribute Type can be added will be listed in the dropdown menu.
- **Sort Index**: Enter the index used to arrange Attributes of the selected Attribute Type on the **Attributes card**. Indices are set in ascending order, meaning that the Attribute Type ranked **0** will be at the top of the **Attributes card**, and the Attribute Type ranked with the highest number will be at the bottom.
- **Default Attribute**: Select this checkbox to display the Attribute Type as a placeholder **default Attribute** on the **Attributes card** on the **Details** screen for objects of the selected type(s).



- **Pinned Attribute:** Select this checkbox to configure the Attribute Type as a pinned Attribute Type for the selected object type(s). When this setting is enabled, Attributes of the selected Attribute Type that are added to objects of the selected type(s) will be displayed in the **Pinned Attributes** section of the **Attributes** card automatically, regardless of whether the user selected the **Pinned Attribute** checkbox when creating the Attribute.

**Note:** Pinned Attributes are not available on the legacy **Details** screen.

- **Association Attribute:** Select this checkbox to configure the Attribute Type as an association Attribute Type for the selected object type(s). If a user adds an Attribute to a Group and this setting is enabled for its Attribute Type and the Group's type, then the Attribute will be displayed on the **Pinned Association Attributes** card for Indicators and Groups associated to that Group.

**Note:** Association Attributes are not available on the legacy **Details** screen.

**Note:** The **Pinned Association Attributes** card only displays association Attributes added to Groups that are associated to the Indicator or Group you are viewing.

- **Message:** Enter text prompting users to populate the placeholder default Attribute in the **Attributes** card on the **Details** screen.
- Click the **Save** button to save the Attribute Preference for the selected Attribute Type and object type(s).

## Indicator Exclusions

Indicator Exclusion Lists are created to prevent the import of Indicators that may be deemed legitimate or non-hostile to an organization. When a user tries to create an Indicator that is on an Indicator Exclusion List, the Indicator will not be created, and a message explaining that the Indicator is contained on an Indicator Exclusion List will be displayed.

The **Indicator Exclusions** tab of the **Organization Config** screen (Figure 49) displays the number of items on each Indicator type's Indicator Exclusion List for the Organization.



Organization Config: Demo Organization

Attribute Types   Attribute Validation Rules   Attribute Preferences   **Indicator Exclusions**   Potential Associations Exclusions   Security Labels   Deprecation Rules   Default Custom Views

| Type          | Exclusion Count | Options |
|---------------|-----------------|---------|
| Address-IPv4  | Custom: 1 fixed |         |
| Address-IPv6  | None            |         |
| ASN-AS Number | None            |         |
| CIDR-Block    | Custom: 2 fixed |         |


Figure 49

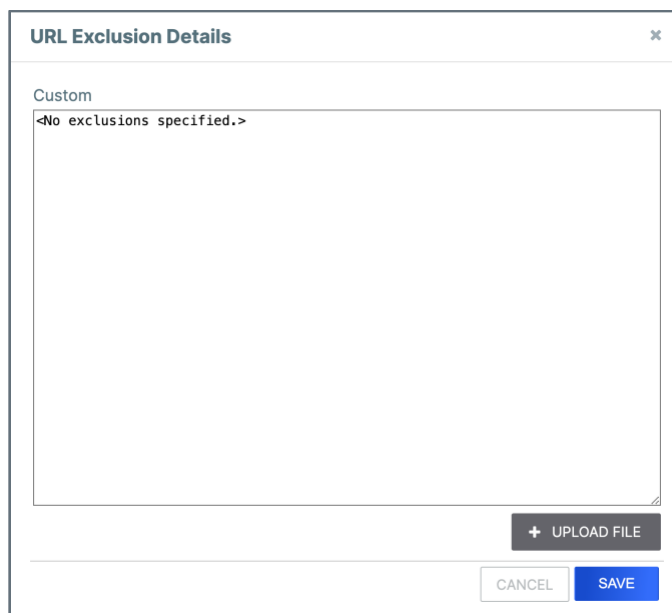
## View Indicator Exclusions

The **Indicator Exclusions** table displays the following information about the Organization's Indicator Exclusion Lists:

- **Type:** This column displays all Indicator types in the Organization, including custom Indicator types. See *ThreatConnect System Administration Guide* for more information on custom Indicators.
- **Exclusion Count:** This column displays the number of exclusions on the Indicator Exclusion List for the Indicator type. Fixed exclusions refer to specific Indicators (e.g., **www.xyz.com**), whereas variable exclusions refer to Indicators with wildcards (**\*www.xyz.com\***).
- **Options:** This column provides the option to edit the Indicator Exclusion List for an Indicator type.

## Create Indicator Exclusion List

Click **Edit**  for an Indicator type that does not yet have an Exclusion List. The **Exclusion Details** window for the Indicator type will be displayed (Figure 50).



**Figure 50**

Delete the **<No exclusions specified.>** text. Then enter each Indicator to be excluded into the **Custom** box, one per line, or click the **+ UPLOAD FILE** button to navigate to a directory and select a **.txt** file listing the exclusions in that format.

**Hint:** Place an asterisk (\*) at the beginning and end of an Indicator to include all results containing the enclosed text in the Indicator Exclusion List. For example, **\*xyz.com\*** in the Exclusion List for the URL Indicator type would exclude any URL that contains the string **xyz.com**.

After all exclusions have been entered, click the **SAVE** button. The row for the Indicator type in the **Indicator Exclusions** table will display the number of fixed and variable exclusions.

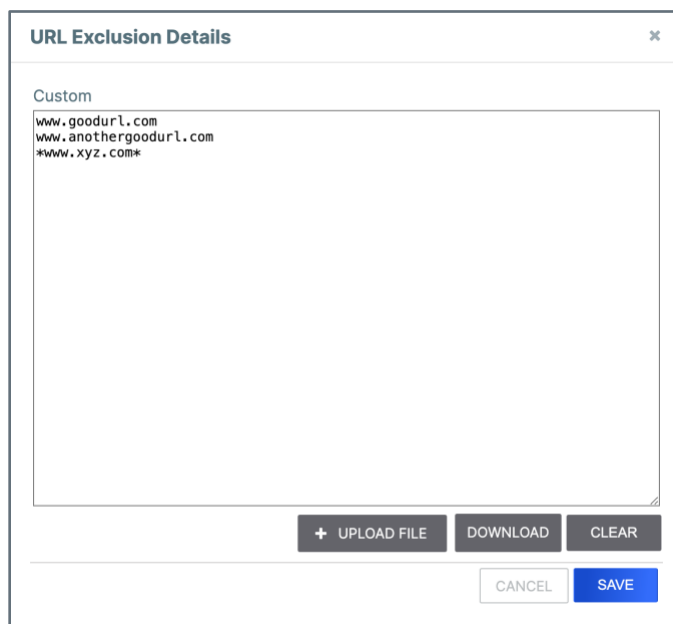
**Note:** On Dedicated Cloud instances of ThreatConnect, System Administrators can enable the ability to add an Indicator to an Organization-wide Exclusion List from its **Details screen** and the **Search screen** when the Indicator is returned as a result for a search query. When this feature is enabled, Organization and System Administrators will see the **Add to Exclusion List** option in the ... menu on the **Details** screen for all Indicators, the **Add to Exclusion List** checkbox in the **Indicator Status** section on the legacy **Details** screen for all Indicators, and the **Add to Exclusion List** option in the ... menu on the **Search screen** for all Indicators that are returned as results for a search



query. See the [“Adding an Indicator to an Exclusion List from the Details Screen”](#) section of [Creating Indicator Exclusion Lists](#) for further instruction on using this feature.

## Edit Indicator Exclusion List


To edit an existing Exclusion List for an Indicator type, click **Edit**  for that Indicator type. The **Exclusion Details** window will be displayed (Figure 51).



**Figure 51**

To modify the Exclusion List, edit it directly in the **Custom** box. Otherwise, click the **DOWNLOAD** button to download and edit a **.txt** file, and then click the **+ UPLOAD FILE** button to upload the edited file. Click the **SAVE** button to save the changes to the Exclusion List.

## Delete Indicator Exclusion List

To delete an existing Exclusion List for an Indicator type, click **Edit**  for that Indicator type. The **Exclusion Details** window will be displayed (Figure 51).

Click the **CLEAR** button. The **Remove Exclusions** window will be displayed. Click the **YES** button to clear the Exclusion List for the Indicator type.



## Potential Associations Exclusions

Potential Associations Exclusion Lists prevent specific [Artifact](#) values in [Workflow Cases](#) from suggesting any potential [associations](#). ThreatConnect allows the creation of Potential Associations Exclusion Lists at the System and Organization levels.

The **Potential Associations Exclusions** tab of the **Organization Config** screen (Figure 52) displays information on the Organization-wide Potential Associations Exclusion Lists—that is, the Artifacts whose creation of potential associations will be prevented.

| Type                   | Exclusion Count             | Options |
|------------------------|-----------------------------|---------|
| Address                | Custom: 1 fixed, 1 variable | ✎       |
| ASN                    | None                        | ✎       |
| ASN (Old)              | None                        | ✎       |
| Asset Group ID         | None                        | ✎       |
| Asset Group ID (Old)   | None                        | ✎       |
| Bitcoin Wallet Address | None                        | ✎       |

Figure 52


## View Potential Associations Exclusions

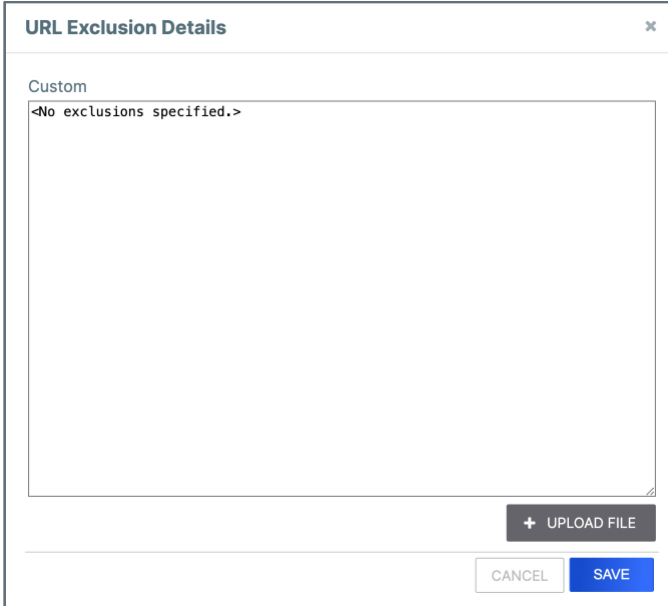
The **Potential Associations Exclusions** table displays the following information about the Organization's Potential Associations Exclusion Lists:

- **Type:** This column displays all Artifact types in the Organization, including custom Artifact types. See *ThreatConnect System Administration Guide* for more information on custom Artifacts.
- **Exclusion Count:** This column displays the number of exclusions on the Potential Associations Exclusion List for the Artifact type. Fixed exclusions refer to specific Artifacts (e.g., **www.xyz.com**), whereas variable exclusions refer to Artifacts with wildcards (**\*www.xyz.com\***).
- **Options:** This column provides the option to edit the Potential Associations Exclusion List for an Artifact type.



## Create Potential Associations Exclusion List

Click **Edit**  for an Artifact type that does not yet have an Exclusion List. The **Exclusion Details** window for the Artifact type will be displayed (Figure 53).




**Figure 53**

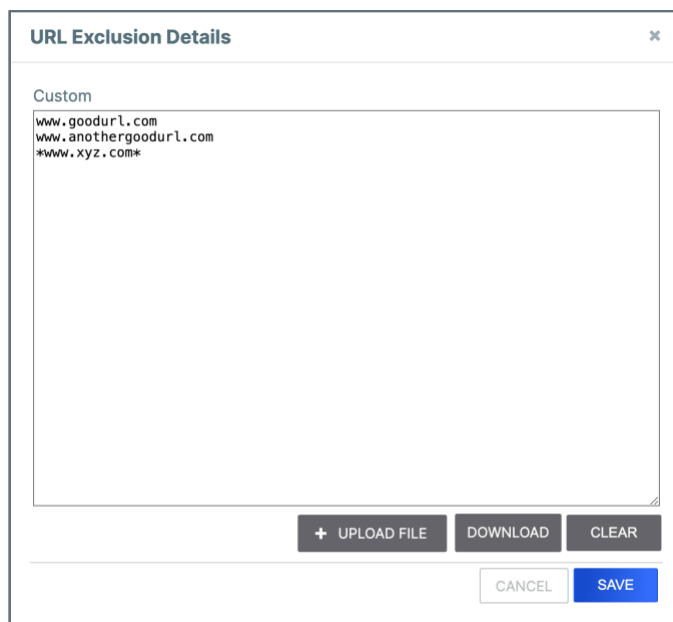
Delete the **<No exclusions specified.>** text. Then enter each Artifact to be excluded into the **Custom** box, one per line, or click the **+ UPLOAD FILE** button to navigate to a directory and select a **.txt** file listing the exclusions in that format. Use the asterisk (\*) as a wildcard before and after an Artifact to exclude all results containing that Artifact. For example, **\*xyz.com\*** in the URL Exclusion list would exclude any URL that contains the string **xyz.com**.

After all exclusions have been entered, click the **SAVE** button. The row for the Artifact type in the **Potential Associations Exclusions** table will display the number of fixed and variable exclusions.



## Edit Potential Associations Exclusion List

To edit an existing Exclusion List for an Artifact type, click **Edit**  for that Artifact type. The **Exclusion Details** window will be displayed (Figure 54).



**Figure 54**

To modify the Exclusion List, edit it directly in the **Custom** box. Otherwise, click the **DOWNLOAD** button to download and edit a **.txt** file, and then click the **+ UPLOAD FILE** button to upload the edited file. Click the **SAVE** button to save the changes to the Exclusion List.

## Delete Potential Associations Exclusion List

To delete an existing Exclusion List for an Artifact type, click **Edit**  for that Artifact type. The **Exclusion Details** window will be displayed (Figure 54).

Click the **CLEAR** button. The **Remove Exclusions** window will be displayed. Click the **YES** button to clear the Exclusion List for the Artifact type.



# Security Labels

Security Labels are a powerful way to [label, track, and limit information](#) shared across data owners in ThreatConnect. ThreatConnect uses the [Traffic Light Protocol](#) (TLP) system published by the Forum of Incident Response and Security Teams™ (FIRST). You can define Security Labels for use by all users in an Organization. When users share or contribute data within ThreatConnect, they can use Security Labels to determine whether a piece of information is withheld or provided according to their organization’s policies.

Security Labels can be applied to Indicators, Groups, and Victims. In addition, separate Security Labels can be applied to Attributes. For example, an Address Indicator may have a Security Label of **TLP:GREEN** (i.e., peers and partner organizations may see it). However, its [Source Attribute](#) may be a sensitive system log that pinpoints a system vulnerability and thus has a Security Label of **TLP:RED** (i.e., not to be shared). Organization Administrators are encouraged to familiarize their users with their Organization’s sharing policies and the Security Labels used to enact them.

The **Security Labels** tab of the **Organization Config** screen (Figure 55) displays existing Security Labels that have been created for the Organization, as well as System Security Labels if the **Include System Labels** checkbox is selected.

| Name             | Description  | Options |
|------------------|--|---------|
| Teal             | This security label designates information that can be shared freely with partner groups, but must not be shared outside of those groups.  |         |
| TLP:AMBER        | This security label is used for information that requires support to be effectively acted upon, yet carries risks to privacy, reputation, or operations if shared outside of the organizations involved. Information with this label can be shared with members of an organization and its clients.  |         |
| TLP:AMBER+STRICT | This security label is used for information that requires support to be effectively acted upon, yet carries risks to privacy, reputation, or operations if shared outside of the organizations involved and the source of the information wants to restrict sharing of the information to only the organizations involved. Information with this label can only be shared with members of an organization. |         |
| TLP:CLEAR        | This security label is used for information that carries minimal or no foreseeable risk of misuse, in accordance with applicable rules and procedures for public release.  |         |
| TLP:GREEN        | This security label is used for information that is useful for the awareness of all participating organizations as well as with peers within the broader community or sector.  |         |
| TLP:RED          | This security label is used for information that cannot be effectively acted upon by additional parties, and could lead to impacts on a party's privacy, reputation, or operations if misused.   |         |
| TLP:WHITE        | This security label is used for information that carries minimal or no foreseeable risk of misuse, in accordance with applicable rules and procedures for public release.  |         |

Figure 55



## View Security Labels

The **Security Labels** table displays the following information about the Security Labels available to the Organization:

- **Name:** This column displays the name of the Security Label.
- **Description:** This column displays a description of the Security Label.
- **Options:** This column provides options for editing, deleting, and consolidating the Security Label. These options are available only to custom Security Labels.

To view only custom Security Labels, clear the **Include System Labels** checkbox (Figure 56).

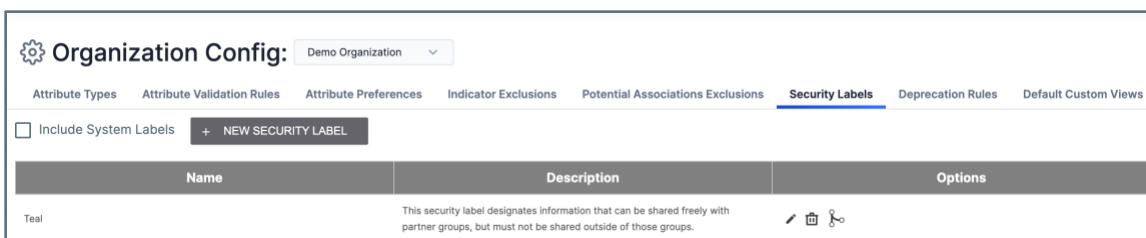


Figure 56

## Create Security Label

Click the **+ NEW SECURITY LABEL** button at the top left of the **Security Labels** table to create a new custom Security Label for the Organization. See [Creating Security Labels](#) for further instruction.

## Edit Security Label

To edit a custom Security Label, click **Edit**  for that Security Label. The **Create Security Label** window will be displayed (Figure 57).



**Create Security Label** [X]

Name \*  
Teal

Color  
[Teal Swatch]


Description \*  
This security label designates information that can be shared freely with partner groups, but must not be shared outside of those groups.

[CANCEL] [SAVE]


**Figure 57**

See [Creating Security Labels](#) for further instruction on the fields in this window.

## Delete Security Label

To delete a custom Security Label, click **Delete**  for that Security Label. The **Delete Security Label** window will be displayed. Click the **YES** button to delete the Security Label.

## Consolidate Security Label

A Security Labels in an Organization can be consolidated with System Security Labels, causing all data objects that have the Organization Security Label to be re-labeled with the System Security Label. To consolidate a Security Label, click **Consolidate**  for that Security Label. The **Consolidate Security Label** window will be displayed (Figure 58).



### Consolidate Security Label ✕

This operation will take all intel currently labeled with 'Teal' and re-label it with the Security Label you choose here.

New Label

TLP:AMBER ▼

Optionally, you may check this box to delete the old label 'Teal' when complete.

Delete Upon Completion

CANCEL CONFIRM

**Figure 58**

- **New Label:** Select the System Security Label that will be applied to all data objects currently labeled with the Organization Security Label.

**Important:** The **Include System Labels** checkbox on the **Security Labels** tab of the **Organization Config** screen must be selected for options to be provided in the **New Label** dropdown.

- **Delete Upon Completion:** Select this checkbox to delete the Organization Security Label after the consolidation is complete.
- Click the **CONFIRM** button to complete the consolidation.



# Deprecation Rules

Indicator confidence deprecation is a great way to allow Indicators to drop in [Confidence Rating](#) over time or be set as inactive or deleted if the Confidence Rating is not being maintained and updated. Confidence deprecation is a way to determine that an Indicator is no longer being used for any malicious activity for a certain amount of time. Depending on the configuration of the confidence deprecation rule for an Indicator's type, ThreatConnect will drop the Confidence Rating for the Indicator. Once the Confidence Rating reaches the minimum value in the deprecation rule's configuration, it may set the [Indicator's status](#) as inactive or delete the Indicator, assuming that the Indicator is dormant or that the threat actor has ceased using it. ThreatConnect allows the creation of confidence deprecation rules at the System, Organization, Community, and Source levels. See *ThreatConnect Account Administration Guide* for instructions on configuring System-wide confidence deprecation rules.

The **Deprecation Rules** tab of the **Organization Config** screen (Figure 59) displays the confidence deprecation rules that have been created for the Organization.

| Indicator Type | Interval | Amount | Percentage                          | Recurring                           | Action At Minimum | Options |
|----------------|----------|--------|-------------------------------------|-------------------------------------|-------------------|---------|
| Address        | 2 days   | 2      | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | Inactive          |         |
| Host           | 3 days   | 1      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Delete            |         |
| URL            | 3 days   | 5      | <input type="checkbox"/>            | <input type="checkbox"/>            | None              |         |

Figure 59

## Create Deprecation Rule

See [Configuring Indicator Confidence Deprecation](#) for instruction on how to create a new confidence deprecation rule for the Organization.

## Edit Deprecation Rule

To edit an existing confidence deprecation rule for the Organization, click **Edit** for the rule. The **Create/Edit Deprecation Rule** window will be displayed (Figure 60). See [Configuring Indicator Confidence Deprecation](#) for further instruction.




**Figure 60**

**Note:** The **Indicator Type** selection cannot be changed. To set a deprecation rule for a different Indicator type, create a new deprecation rule or edit the existing deprecation rule for that type.

**Important:** Each Indicator type may have only one confidence deprecation rule. Attempts to create a second rule for an Indicator type will result in an error.

## Delete Deprecation Rule

To delete a confidence deprecation rule for the Organization, click **Delete**  for the rule. The **Delete Deprecation Rule** window will be displayed. Click the **YES** button to delete the deprecation rule.



# Publishing

The [Publish feature](#) packages intelligence in the form of Group data objects and writes it to a JSON file. It is a necessary step in the process of sharing the data with users on other ThreatConnect instances. Once a Group has been published, it can be [shared across instances via the Cross-Intel Sharing App](#).

All types of Group data objects except Task can be published. Typically, a Group must first exist in, or be [contributed to, a Community or Source](#) in order to be able to publish it. However, if a System Administrator has enabled publishing from Organizations, Organization Administrators may publish Groups that exist in their Organization without contributing them to a Community or Source (i.e., they can publish Groups directly from their Organization). When publishing from an Organization is enabled, the **Publishing** tab will be displayed on the **Organization Config** screen. From this tab, Organization Administrators can view, download, and delete JSON files published in an Organization (Figure 61).

The screenshot shows the 'Organization Config' interface for 'Demo Organization'. The 'Publishing' tab is active. Below the navigation tabs, there are checkboxes for 'Active', 'Superseded', and 'Deleted', all of which are checked. A table displays the following data:

| Name  | Date       | Type  | Created By | Status     | Options          |
|-------|------------|-------|------------|------------|------------------|
| 2.zip | 09-08-2024 | Group | jsmith     | Active     | Download, Delete |
| 1.zip | 09-08-2024 | Group | jsmith     | Superseded | Download, Delete |

Figure 61

## View and Download Published Files


You can determine the type of files to display by selecting one or more of the following checkboxes:

- **Active:** Select this checkbox to display active Group publication files.
- **Superseded:** Each time a Group is published, a new Group publication file that supersedes the previous version(s) is created. Select this checkbox to display older versions of Group publication files that have been superseded by newer Group publication files.
- **Deleted:** Select this checkbox to display deleted Group publication files.

To download a published file, click **Download**  in the **Options** column for the desired file. The file will be saved to the computer's **Downloads** folder.



## Delete Published Files

Click **Delete**  in the **Options** column for the file that should be deleted. The **Delete Publication** window will be displayed. Click the **YES** button to delete the published file.



## Default Custom Views

When working with Groups and Indicators in ThreatConnect, users can configure the [Custom View tab on the Details screen](#) to display a customized view of the data that matter most to them, allowing them to make decisions more quickly during an investigation involving these object types. Users can configure two **Custom View** tabs for their user account—one for Groups and one for Indicators.

The **Default Custom Views** tab of the **Organization Config** screen (Figure 62) lets Organization Administrators set and manage default custom views that are available to all users in their Organization. Once a default custom view is set for an Organization, users in the Organization can choose whether to use the Organization's default view instead of setting up their own custom view via the **Enable org default view** option in the **Manage View** drawer on the **Custom View** tab.

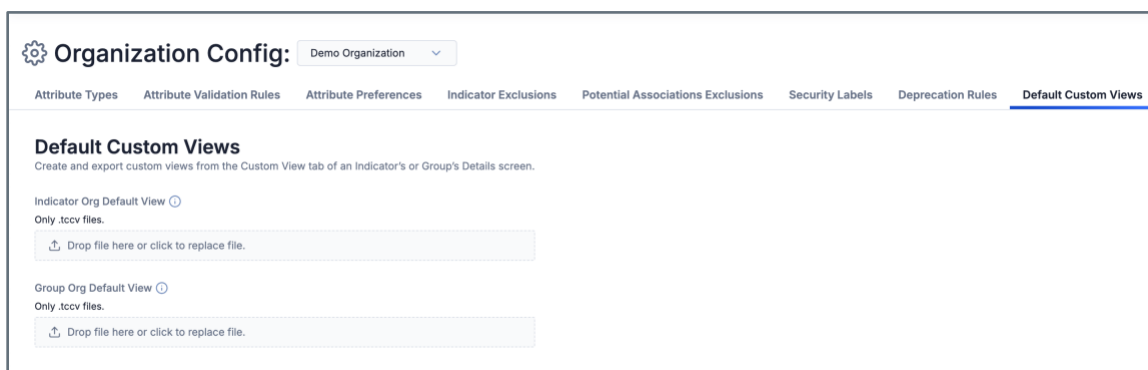


Figure 62

## Set a Default Custom View

To set a default custom view for Indicators and Groups, upload a **.tccv** file in the **Indicator Org Default View** and **Group Org Default View** section, respectively, on the **Default Custom Views** tab. Note that you must [create and configure a Custom View tab](#) and then [export the tab's configuration](#) to obtain a **.tccv** file.

After you upload a **.tccv** file, the **Default Custom Views** tab will show that a default custom view has been set for the corresponding object type (Indicator or Group). Figure 63 shows the **Default Custom Views** tab with two default custom views set for the Organization—one for Indicators and one for Groups.



**Note:** You can also set a default custom view for your Organization by navigating to the **Custom View** tab on the **Details** screen for an Indicator or Group, clicking **Manage View**, clicking the ... menu on the **Manage View** drawer, and selecting **Set View as Org Default**.

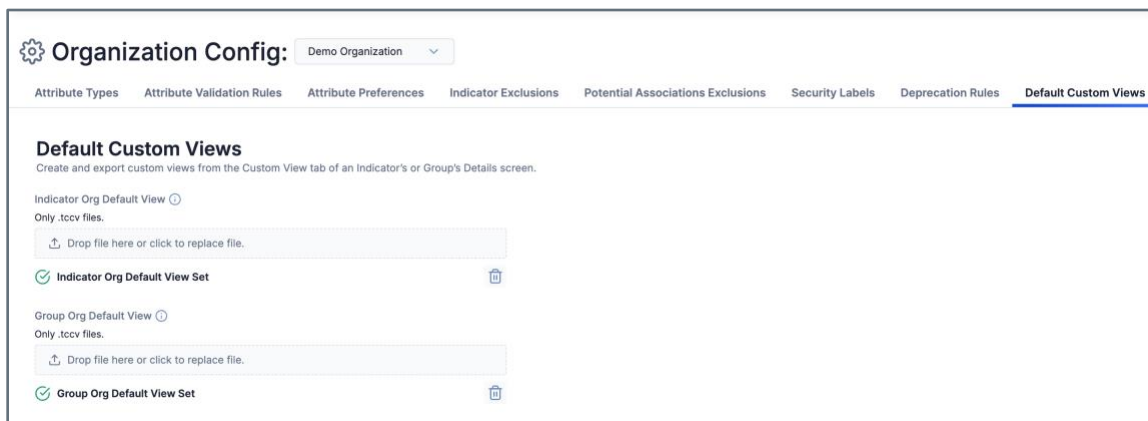



Figure 63

## Remove a Default Custom View

Click **Delete**  for a default custom view to remove it. Note that the default custom view will be removed immediately and you will not be prompted for confirmation. Also, any users in your Organization that were using the default custom view will no longer have access to it on the **Custom View** tab for the corresponding object type (Indicator or Group).