



ThreatConnect.



NETWITNESS

# ThreatConnect® Organization Administration Guide

Software Version 7.0

Technical Guide

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# Overview

An Organization, often referred to as an Org, is one of three owner types in ThreatConnect. (The other two types are Community and Source. See *ThreatConnect Community and Source Administration Guide* for more information.) It is where the majority of enriched, analyzed, actioned intelligence resides for a user and other members of their team. It is also a space where members can work on tasks and collaborate with each other.


Organization Administration is carried out in ThreatConnect by users with an [Organization role](#) of Organization Administrator. Organization Administrators have full administrative control for their Organization, allowing them to assign or delete user accounts, set permissions, set pseudonyms for individual users or for the Organization, and join Communities. See *ThreatConnect Owner Roles and Permissions* for more information on the specific permissions that Organization Administrators have with respect to intelligence access, threat intelligence, Workflow, and Playbooks in their Organization.

At least one Organization Administrator must exist per Organization account, and one is created at the same time as the Organization.

This guide covers the functionalities available to Organization Administrators on the **Organization Settings** and **Organization Config** screen.

## The Organization Settings Screen

The **Organization Settings** screen provides a tabbed interface where Organization Administrators can manage their Organization's structure and capabilities in ThreatConnect. Follow these steps to view the **Organization Settings** screen:

1. Log into ThreatConnect with an Organization Administrator account.
2. On the top navigation bar, hover the cursor over **Settings**  and select **Org Settings**. The **Organization Settings** screen will be displayed with the **Membership** tab selected (Figure 1).



Demo Organization - Organization Settings

Membership | Communities/Sources | Groups | Invitations | Activity | Variables | Metrics | Settings | Email | Apps | Styling

Create API User | Create TAXII User | Create User

3 more users can be created.

4 more API users can be created.

2 more TAXII users can be created.

Account	Name	System Role	Organization Role	Status	Last Login	Password Expires	User Group	Options
6337620067736368216	API User	Api User	Organization Administrator	OK				
apond	Amy Pond	Operations Administrator	Organization Administrator	OK	06-27-2022 11:44 EDT	18 days		
hhodges	Herschel Hodges	Super User	Organization Administrator	OK	06-21-2022 10:34 EDT	Expired	SOC Team	
jdonaldson	Jeff Donaldson	Administrator	Organization Administrator	OK	06-27-2022 14:10 EDT	34 days		
pjones	Patrick Jones	Accounts Administrator	Organization Administrator	OK	06-21-2022 10:36 EDT	38 days		

Figure 1

## Membership

The **Membership** tab of the **Organization Settings** screen (Figure 1) displays all user accounts in the Organization. From this screen, Organization Administrators may create, edit, and delete users, including API Users, TAXII Users, and Read Only Users. The screen also displays the remaining number of users, API users, and TAXII users that can be created in the Organization.

**Note:** Users with a System role of Administrator, Operations Administrator, or Accounts Administrator can increase user limits. See *ThreatConnect Account Administration Guide* for instructions on increasing user limits in an Organization.


**Note:** The ability to create API users is determined by the terms of your ThreatConnect license. For more information, contact your Customer Success Manager.

**Important:** If multi-factor authentication (MFA) has been enabled for a user's account, an icon such as the Google Authenticator™ logo will be displayed in the **Status** column for such users. System Administrators may require MFA across all accounts on a ThreatConnect instance, or Organization Administrators may enable MFA for some user accounts. Users may also choose to enable MFA on their own accounts if it has not been required across their instance. See [Creating User Accounts](#) and [My Profile](#) for more information on enabling MFA.

## Creating User Accounts

See [Creating User Accounts](#) for instructions on creating users, API users, and Read Only Users. See the “Creating a TAXII User” section of [Using the ThreatConnect TAXII Server](#) and [Creating a TAXII User for the TAXII 2.1 Server](#) for instructions on creating TAXII users for the TAXII 1.xserver and TAXII 2.1 server, respectively.


## Editing User Accounts

From the **Membership** tab of the **Organization Settings** screen (Figure 1), click **Edit**  in the **Options** column for the user to be edited. Depending on the type of user selected, the **API User Administration**, **TAXII User Administration**, or **User Administration** window will be displayed. For guidance on modifying the fields and options for each type of user accounts, see [Creating User Accounts](#) (for editing users and API users), the “Creating a TAXII User” section of [Using the ThreatConnect TAXII Server](#) (for editing TAXII users configured to use the TAXII 1.xserver), and [Creating a TAXII User for the TAXII 2.1 Server](#) (for editing TAXII users configured to use the TAXII 2.1 server).

**Important:** The **Send Account Info Email** checkbox in the **User Administration** window will not be displayed when editing a user. It is displayed only when creating a new user.

**Note:** When editing a user with a System role and Organization role of Read Only User, the only available Organization roles will be Read Only User and Read Only Commenter. To change the user's Organization role to any other value, change the System role of the user (e.g., to User) and click the **SAVE** button. Then edit the user again. The **Organization Role** dropdown menu will now display the rest of the Organization roles.

## Deleting User Accounts

From the **Membership** tab of the **Organization Settings** screen (Figure 1), click **Delete**  in the **Options** column for the user to be deleted. The **User Deletion** window will be displayed. Click the **YES** button to delete the user account.

## Communities/Sources

The **Communities/Sources** tab of the **Organization Settings** screen (Figure 2) displays the Organization’s Community and Source memberships. From this screen, Organization Administrators can view and manage their Organization’s membership in Communities and Sources and change their Organization’s pseudonym.

Name	Type	Default Role	Anonymous	Joined	Options	<input type="checkbox"/> Enable for Potential Case Associations
<a href="#">A-Smoke-Source</a>	Source	Director		03-26-2019		<input type="checkbox"/>
<a href="#">Cross-Intel Sharing</a>	Source	Director		02-24-2022		<input type="checkbox"/>
<a href="#">Demo Community</a>	Community	Director	Anonymous Profile	08-29-2018		<input checked="" type="checkbox"/>
<a href="#">Demo Source</a>	Source	Director		08-29-2018		<input checked="" type="checkbox"/>
<a href="#">MITRE ATT&amp;CK</a>	Source	User		03-31-2021		<input type="checkbox"/>
<a href="#">Sample Community</a>	Community	Director	Anonymous Profile	08-29-2018		<input type="checkbox"/>

Figure 2

## View and Manage Community and Source Membership


The table on the **Communities/Sources** tab of the **Organization Settings** screen (Figure 2) displays an Organization’s Community and Source memberships, providing the following information for each Community or Source:

- **Name:** This column displays the name of the Community or Source as a hyperlink that, when clicked on, displays the profile screen for the Community or Source. See *ThreatConnect Community and Source Administration Guide* for more information.
- **Type:** This column indicates whether the object is a Community or a Source.
- **Default Role:** This column displays the default Community role of Organization members in the Community.

**Note:** User accounts with a Community role of Community Director may change the role of Organization members within a Community.

- **Anonymous:** This column displays “Anonymous Profile” if anonymous profiles are enabled for a Community. If anonymous profiles are not enabled (i.e., users’ full profile information must be provided), the column is blank. See *ThreatConnect Account Administration Guide* for more information on anonymous profiles.

**Note:** This column is always blank for Sources, even if they have an anonymous owner. Sources with anonymous owners act the same as Communities with anonymous profiles with respect to anonymous posting.

- **Joined:** This column provides the date on which the Organization joined the Community or Source.
- **Options:** Clicking **Delete**  in this column provides the Organization Administrator with the option to have the Organization leave the Community or Source. This option will not be available for Communities and Sources owned by the Organization.


**Note:** This option will not be available to users whose owner role does not have permission to leave Communities and Sources.

**Important:** This action does not delete a Community or Source. See *ThreatConnect Account Administration Guide* for information on deleting owners.

- **Enable for Potential Case Associations:** Select the checkbox for a Community or Source to allow Indicators and Groups in that owner to be populated in the **Potential Associations** card of [Workflow Cases](#). To enable this feature for all Communities and Sources, select the checkbox in the **Enable for Potential Case Associations** column header. After selecting the desired checkbox(es), click the **SAVE** button.

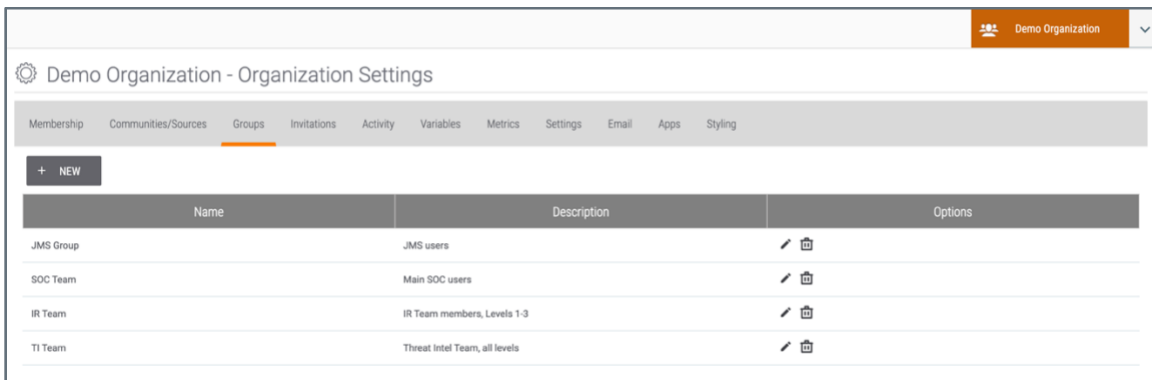
**Important:** Disabling this feature for a Community or Source after it has been enabled will only remove Indicators and Groups in the Community or Source from a Case’s **Potential Associations** card. It will not remove Indicators and Groups in the Community or Source from a Case’s **Associations** card, as those objects are directly associated to the Case.

## Change Pseudonym

To change the pseudonym that an Organization uses in the Communities and Sources to which it belongs, click **Edit**  next to the current pseudonym, on the left side of the screen above the table (Figure 2).

## Groups

The **Groups** tab of the **Organization Settings** screen (Figure 3) displays the Organization's user groups, which are teams of users to which [Workflow Cases](#) and [Workflow Tasks](#) may be assigned. From this screen, Organization Administrators can view and manage their Organization's groups and create new groups.











Name	Description	Options
JMS Group	JMS users	 
SOC Team	Main SOC users	 
IR Team	IR Team members, Levels 1-3	 
TI Team	Threat Intel Team, all levels	 

Figure 3

## View and Manage Groups

The table on the **Groups** tab of the **Organization Settings** screen (Figure 3) provides the following information for each user group in the Organization:

- **Name:** This column displays the name of the user group.
- **Description:** This column displays a description of the user group.
- **Options:** This column provides options for editing and deleting the user group.

## Create a New Group

Click the **+ NEW** button at the top left of the **Groups** tab (Figure 3) to create a new user group. The **Create Group** window will be displayed (Figure 4).



Create Group
✕

Name \*

Description \*

Filter

Display Only Group Members

	User	Name	Status	Last Login
<input type="checkbox"/>	abernard	Andy Bernard	Active	06-14-2021 21:25 GMT
<input type="checkbox"/>	adwyer	Andy Dwyer	Active	06-11-2021 18:50 GMT
<input type="checkbox"/>	aludgate	April Ludgate	Active	06-11-2021 17:03 GMT
<input type="checkbox"/>	aperkins	Ann Perkins	Active	06-14-2021 14:16 GMT
<input type="checkbox"/>	apond	Amy Pond	Active	06-03-2021 17:04 GMT

(1 of 4) << 1 2 3 4 >>


CANCEL

SAVE

**Figure 4**

- **Name:** Enter a name for the group.
- **Description:** Enter a description for the group.
- **Display Only Group Members:** Leave this checkbox unselected when creating a new group. Its functionality—displaying only members of the group in the table—applies only when editing an existing group.
- Select the checkboxes next to the users to be added to the group. Use the **Filter** box to search for a user by name.
- Click the **SAVE** button.

## Edit a Group


Click **Edit**  in the **Options** column for the group to be edited. The **Edit Group** window for that group will be displayed (Figure 5).

<input type="checkbox"/>	User	Name	Status	Last Login
<input checked="" type="checkbox"/>	abernard	Andy Bernard	Active	06-14-2021 21:25 GMT
<input checked="" type="checkbox"/>	adwyer	Andy Dwyer	Active	06-11-2021 18:50 GMT
<input type="checkbox"/>	aludgate	April Ludgate	Active	06-11-2021 17:03 GMT
<input checked="" type="checkbox"/>	aperkins	Ann Perkins	Active	06-14-2021 14:16 GMT
<input type="checkbox"/>	apond	Amy Pond	Active	06-03-2021 17:04 GMT

**Figure 5**

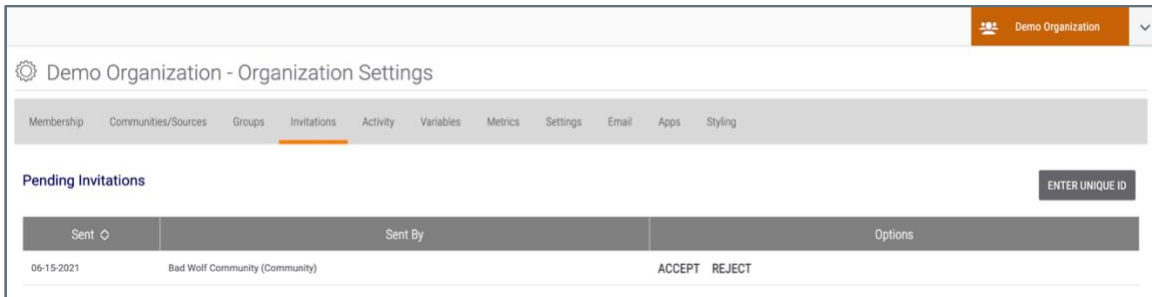
- **Name:** Modify the name of the group, if desired.
- **Description:** Modify the description of the group, if desired.
- **Display Only Group Members:** Select this checkbox to display only members of the group.
- Add users to the group, or remove users from the group, as desired.
- Click the **SAVE** button.

## Delete a Group

Click **Delete**  in the **Options** column for the group to be deleted. The **Delete User Group** window for that group will be displayed. Click the **YES** button to delete the group.

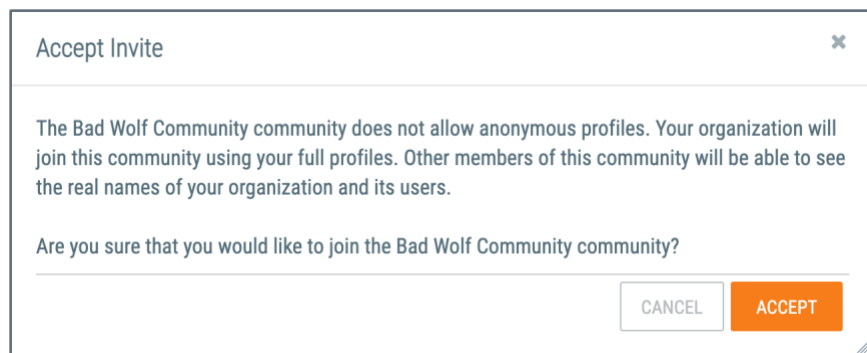
# Invitations

The **Invitations** tab of the **Organization Settings** screen (Figure 6) displays the Organization’s pending invitations to Communities.



**Figure 6**

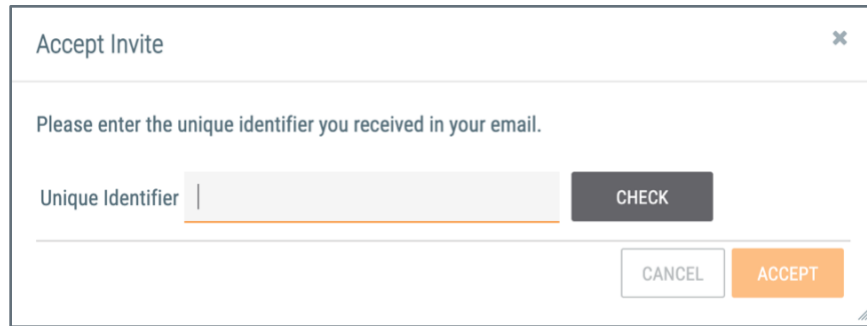
Invitations sent to an Organization Administrator’s account will be displayed in the **Pending Invitations** table. The **Options** column provides options for accepting or rejecting an invitation. When accepting an invitation, the **Accept Invite** window will be displayed (Figure 7), explaining the Community’s anonymity policy.



**Figure 7**

Click the **ACCEPT** button to join the Community.

Alternatively, click the **ENTER UNIQUE ID** button to use the invitation code from the email invitation. The **Accept Invite** window will be displayed (Figure 8).



Accept Invite ✕

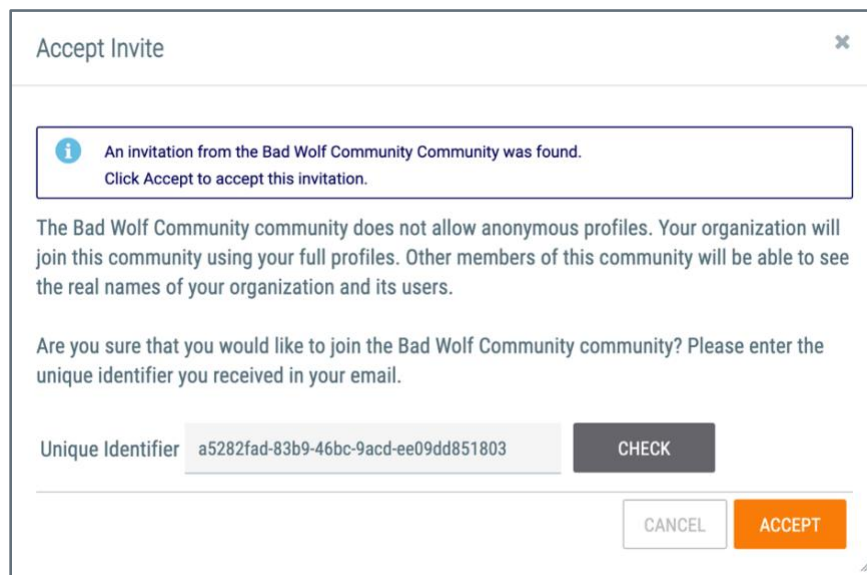
Please enter the unique identifier you received in your email.

Unique Identifier  CHECK

CANCEL ACCEPT

**Figure 8**

Enter the invitation code from the email in the **Unique Identifier** box, and then click the **CHECK** button. The **Accept Invite** window will confirm the invitation and display information about the Community's anonymity policy (Figure 9).



Accept Invite ✕

i An invitation from the Bad Wolf Community Community was found.  
Click Accept to accept this invitation.

The Bad Wolf Community community does not allow anonymous profiles. Your organization will join this community using your full profiles. Other members of this community will be able to see the real names of your organization and its users.

Are you sure that you would like to join the Bad Wolf Community community? Please enter the unique identifier you received in your email.

Unique Identifier  CHECK

CANCEL ACCEPT

**Figure 9**

Click the **ACCEPT** button to join the Community.

## Activity

The **Activity** tab of the **Organization Settings** screen (Figure 10) displays a log of user activity in the Organization, including logins, logouts, creations, and deletions.

Summary	Date Added
Import indicators were added to the Adversary SketchCity by John Smith	06-15-2021 05:05 GMT
Adversary SketchCity had an attribute added by John Smith	06-15-2021 05:05 GMT
Adversary SketchCity was created by John Smith	06-15-2021 05:05 GMT
User John Smith logged in 172.18.0.6	06-15-2021 05:05 GMT
User Amy Pond logged out	06-15-2021 05:05 GMT
Host hackerz.com was created by Amy Pond	06-15-2021 05:04 GMT
User Amy Pond logged in 172.18.0.6	06-15-2021 04:50 GMT
User John Smith logged out	06-15-2021 04:48 GMT
Amy Pond was added to Demo Organization by John Smith	06-15-2021 04:48 GMT
User John Smith logged in 172.18.0.6	06-15-2021 04:47 GMT

Figure 10

## Variables

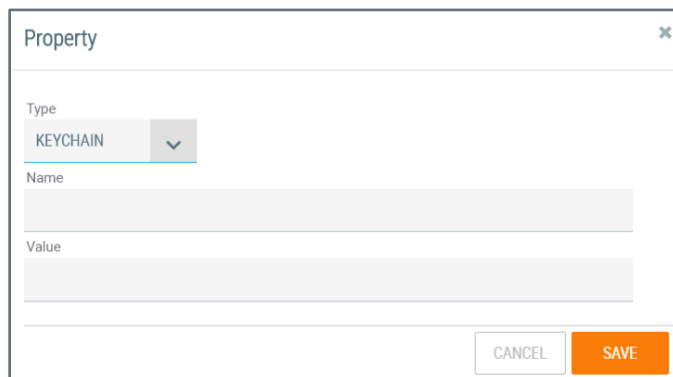
The **Variables** tab of the **Organization Settings** screen (Figure 11) displays all variables in the Organization and allows Organization Administrators to create new variables. Variables can be preconfigured and used to populate certain fields, such as the ThreatConnect API Access ID or Secret Key, so that all users in the Organization can easily select them from a dropdown menu of possible variables rather than having to type out their values.

Name	Type	Value	Options
TC Intel API ID	TEXT	04294465719887494921	
TC Intel Secret Key	KEYCHAIN	*****	

Figure 11

## Add a Variable


Click the **NEW VARIABLE** button at the top left of the **Variables** tab (Figure 11), and the **Property** window will be displayed (Figure 12).




**Figure 12**

- **Type:** Select a variable type (**KEYCHAIN**, **TEXT**, or **FILE**). Keychain variables are used to store passwords and other secret data. Text variables are used to hold text values (e.g., user names, URLs). File variables are used to store files (e.g., certificates, private keys).
- **Name:** Enter a name for the variable.
- **Value:** Type in a value for a keychain or text variable. For a file variable, use the + **SELECT FILE** button to browse to and select a file.
- Click the **SAVE** button.

## Edit a Variable

Click **Edit**  in the **Options** column for the variable to be edited. The **Property** window for that variable will be displayed (Figure 12). Modify as desired, and then click the **SAVE** button.

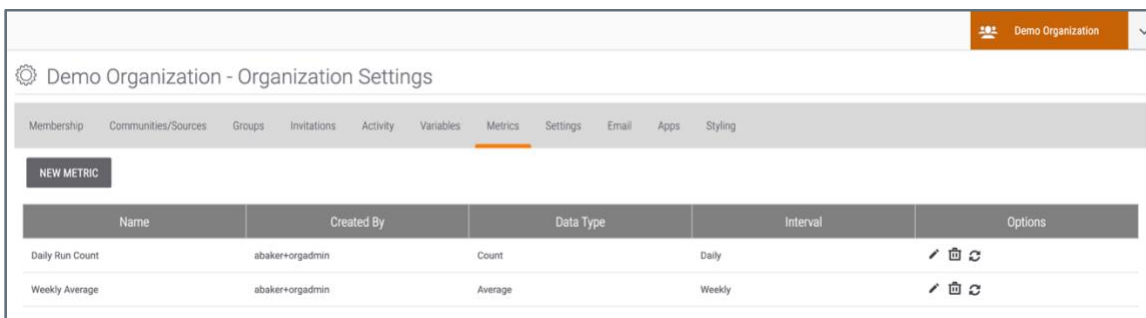
## Delete a Variable

Click **Delete**  in the **Options** column for the variable to be deleted. The **Variable Deletion** window for that variable will be displayed. Click the **YES** button to delete the variable.

**Warning:** Deleting a variable will break any dependencies on that variable, such as Jobs and Playbooks for which the variable has been selected as a parameter.

## Metrics

The **Metrics** tab of the **Organization Settings** screen (Figure 13) displays the Organization's metrics, which allow users to track data not available through other functionalities. Metrics can be defined further as custom metrics through [API calls](#), allowing users to generate more specific data, such as the number of times a particular Playbook was run.










Name	Created By	Data Type	Interval	Options
Daily Run Count	abaker+orgadmin	Count	Daily	  
Weekly Average	abaker+orgadmin	Average	Weekly	  

Figure 13


## Create a Metric

See [Custom Metrics](#) for instructions on how to create metrics and define custom metrics.

## Edit a Metric


Click **Edit**  in the **Options** column for the metric to be edited. The **Configure Metric** window for that metric will be displayed. See [Custom Metrics](#) for more information.

## Delete a Metric

Click **Delete**  in the **Options** column for the metric to be deleted. The **Delete Metric** window for that metric will be displayed. Click the **YES** button to delete the metric.

**Warning:** Deleting a metric deletes all data stored under the metric.

## Clear Metric Data

Click **Clear Metric**  to clear all data stored under the metric. The **Clear Metric Data** window will be displayed. Click the **YES** button to clear the data stored under the metric. The metric itself will remain, but all of its data will be cleared.

# Settings

The **Settings** tab of the **Organization Settings** screen (Figure 14) allows Organization Administrators to enable the following settings: passive DNS (via a Farsight Security™ API key), Reverse Whois tracking (via a DomainTools™ API key), login IP filter, and Playbook IP filter.

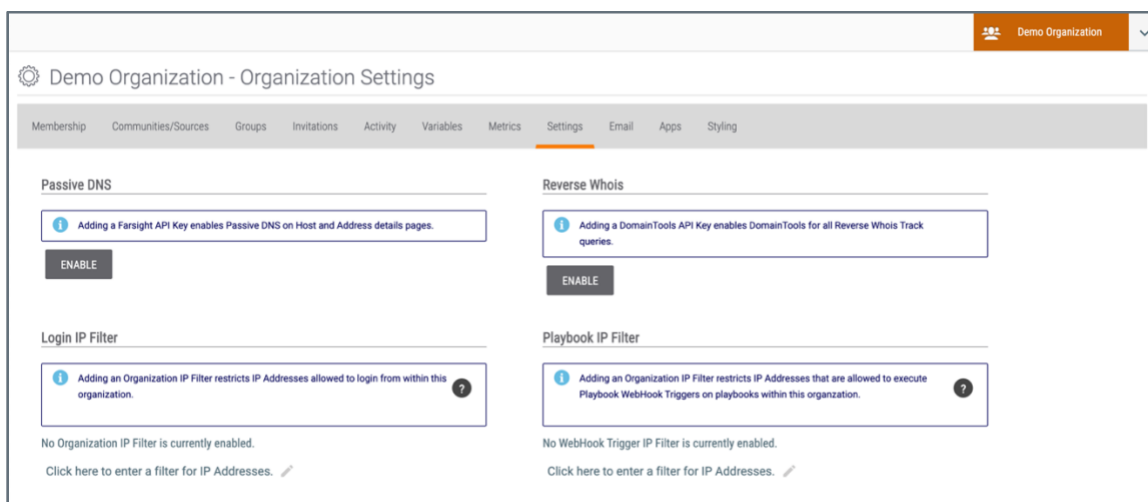


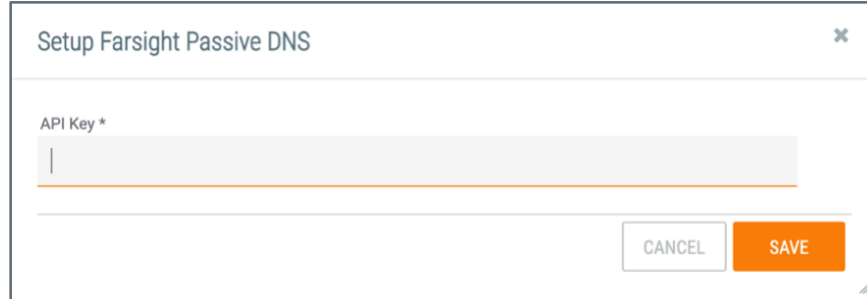
Figure 14

## Passive DNS

Organizations with access to Farsight Security's passive DNS service may elect to enter an API key for that service in order to use that provider's data, as opposed to ThreatConnect's current provider's data, for Passive DNS lookups.

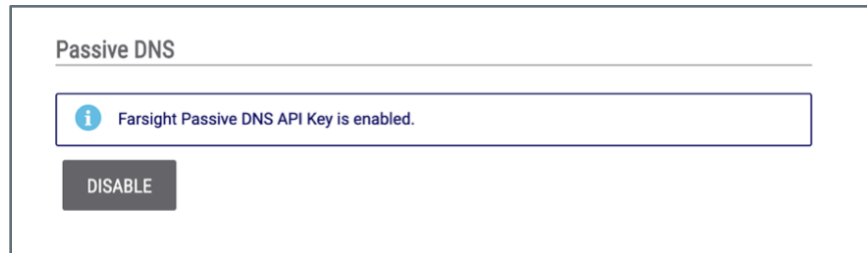
### Enable Passive DNS

To enable the Farsight passive DNS service, click the **ENABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). The **Setup Farsight Passive DNS** window will be displayed (Figure 15).

**Figure 15**

- **API Key:** Enter the Farsight passive DNS API key.
- Click the **SAVE** button.

The **Passive DNS** section will now show that a Farsight passive DNS API key has been enabled (Figure 16).

**Figure 16**

## Disable Passive DNS

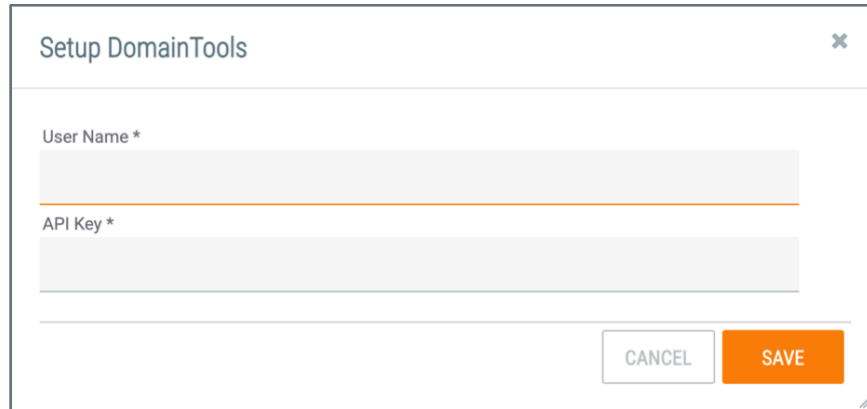
To disable the Farsight passive DNS service, click the **DISABLE** button on the **Passive DNS** section of the **Settings** tab of the **Organization Settings** screen (Figure 16). The **Remove API Key** window will be displayed. Click the **YES** button to disable the Farsight passive DNS API key.

## Reverse Whois

Organization Administrators can enable Reverse Whois tracking by entering a DomainTools API key, allowing users to access and create [Tracks](#). Depending on the terms of the API key, users may be able to create and run an unlimited number of Tracks.

## Enable Reverse Whois

To enable Reverse Whois tracking, click the **ENABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). The **Setup DomainTools** window will be displayed (Figure 17).



**Figure 17**

- **User Name:** Enter the user name associated with the DomainTools API key.
- **API Key:** Enter the DomainTools API key.
- Click the **SAVE** button.

The **Reverse Whois** section will now show that a DomainTools API key has been enabled (Figure 18).



**Figure 18**


## Disable Reverse Whois

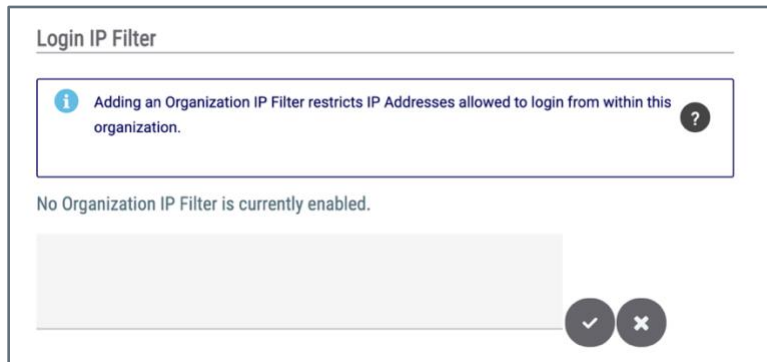
To disable Reverse Whois tracking, click the **DISABLE** button on the **Reverse Whois** section of the **Settings** tab of the **Organization Settings** screen (Figure 18). The **Remove DomainTools API Key** window will be displayed. Click the **YES** button to disable the DomainTools API key.

## Login IP Filter


Organization Administrators can use the login IP filter to limit logins to the Organization to a single IP address or a set of IP addresses, including IP address ranges.

**Important:** This feature is not supported if an Organization Administrator's environment utilizes single sign-on (SSO). In such cases, Organization Administrators may contact their identity provider (IdP) administrator, as they may be able to perform IP whitelisting via that service.

To add IP addresses to the login IP filter, click **Edit**  next to the **Click here to enter a filter for IP addresses** text on the **Login IP Filter** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). A text box for entering IP addresses will be displayed (Figure 19).



**Figure 19**

Enter one or more IP addresses that will be allowed to log into user accounts within the Organization. Separate multiple values with commas, and use a dash (-) to denote ranges (e.g., 192.168.1.8-192.168.1.12). Then click **Save**  to save the additions or changes. The **Login IP Filter** section will now show the address(es) to which Organization logins are restricted (Figure 20).

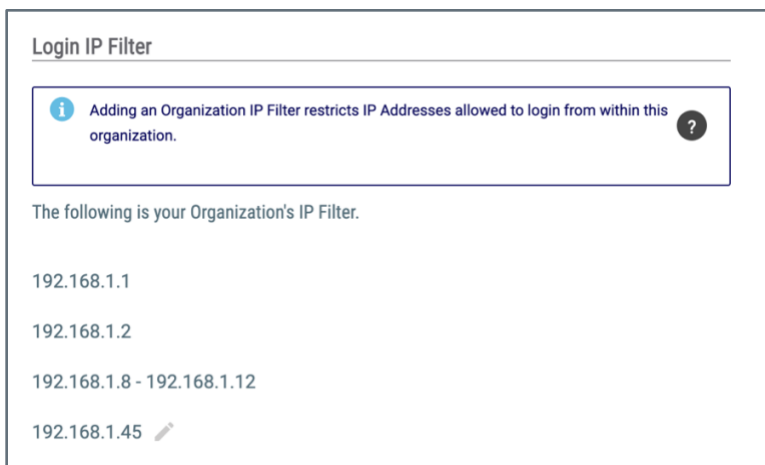


Figure 20

## Playbook IP Filter

Organization Administrators can use the Playbook IP filter to specify the IP addresses that are allowed to send requests to [WebHook Triggers](#) in Playbooks.

To add IP addresses to the Playbook IP filter, click **Edit** next to the **Click here to enter a filter for IP addresses** text on the **Playbook IP Filter** section of the **Settings** tab of the **Organization Settings** screen (Figure 14). A text box for entering IP addresses will be displayed (Figure 21).

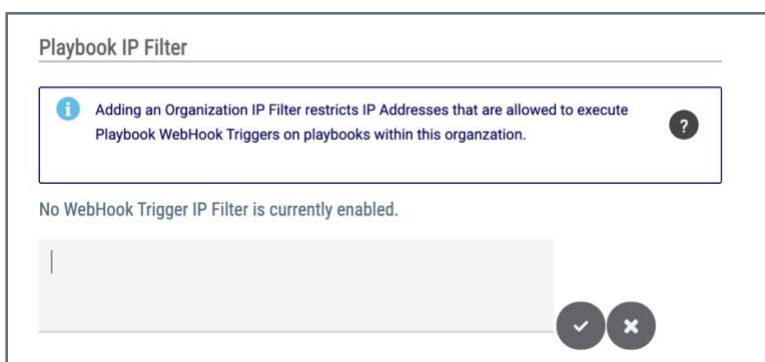


Figure 21

Enter one or more IP addresses that will be allowed to send requests to WebHook Triggers in Playbooks. Separate multiple values with commas, and use a dash (-) to denote ranges (e.g., 192.168.1.8-192.168.1.12). Then click **Save** to save the additions or changes. The **Playbook IP Filter** section will now show the address(es) that are allowed to execute WebHook Triggers in Playbooks (Figure 22).



**Figure 22**

**Important:** Users trying to execute a WebHook Trigger from IP addresses not on the filter list will receive an error message.

# Email

The **Email** tab of the **Organization Settings** screen (Figure 23) allows Organization Administrators to configure email ingestion. Email ingestion allows users to send cyberthreat-related emails to ThreatConnect, where they will be parsed and imported for further analysis. Emails are ingested via phishing mailboxes and feed mailboxes.

Type	Address	Description	Parse Type	Score Threshold	Default Threat Rating	Default Confidence Rating	Options
Phishing	psjjsippcy@app.threatconnect.com	This is my main phishing mailbox.	Body	0	N/A	N/A	
Feed	ksaplugftz@app.threatconnect.com	Demo Feed Mailbox	Body	N/A	None	None	

Figure 23

## View and Manage Mailboxes

The table on the **Email** tab of the **Organization Settings** screen (Figure 23) provides the following information for the phishing and feed mailboxes used by the Organization:

- **Type:** This column displays the type of mailbox: phishing or feed.
- **Address:** This column displays the email address of the mailbox.
- **Description:** This column displays a description of the mailbox.
- **Parse Type:** This column indicates whether the mailbox receives emails directly from network devices as **.eml** files (**Body**) or as email headers in the form of **.msg** attachments (**Attachment**).

**Note:** Only phishing mailboxes can parse attachments. This column will always display a value of **Body** for feed mailboxes.

- **Score Threshold:** This column, which applies to phishing mailboxes only, displays the minimum score that an email must meet in order to be processed by a phishing mailbox. See [Email Import](#) for more information about email scoring.
- **Default Threat Rating:** This column, which applies to feed mailboxes only, displays the default Threat Rating the mailbox applies to ingested Indicators.



- **Default Confidence Rating:** This column, which applies to feed mailboxes only, displays the default Confidence Rating the mailbox applies to ingested Indicators.
- **Options:** This column provides options for editing and deleting the mailbox.

## Phishing Mailbox


Phishing Mailboxes receive malicious or suspicious emails that are flagged by the Email Security Gateway, or emails in **.msg** or **.eml** format that have been flagged by a security analyst. When creating a phishing mailbox, the Organization Administrator specifies whether the mailbox is meant to receive emails directly from network devices or if it is meant to receive email headers in the form of attachments. ThreatConnect will parse these emails, and when the parsing is complete, if an email meets the minimum email scoring threshold, then ThreatConnect will do the following:

- create an Email Group object containing the email's header and body;
- create a Task Group object signaling that the email is ready for additional processing;
- link previously existing Indicators to the Email Group, if they are found in the email header or body;
- link previously existing Victim email addresses to the Email Group, if they are found in the header.


## Create Phishing Mailbox

To create a new phishing mailbox, click the **Create Phishing Mailbox** button at the top left of the table on the **Email** tab of the **Organization Settings** screen (Figure 23), and follow the steps in *Creating a Phishing Mailbox*.

## Edit Phishing Mailbox

Click **Edit**  in the **Options** column for the phishing mailbox to be edited. The **Phishing Mailbox Administration** window for that mailbox will be displayed. See [Creating a Phishing Mailbox](#) for more information.

## Delete Phishing Mailbox

Click **Delete**  in the **Options** column for the phishing mailbox to be deleted. The **Mailbox Deletion** window for that phishing mailbox will be displayed. Click the **YES** button to delete the phishing mailbox.

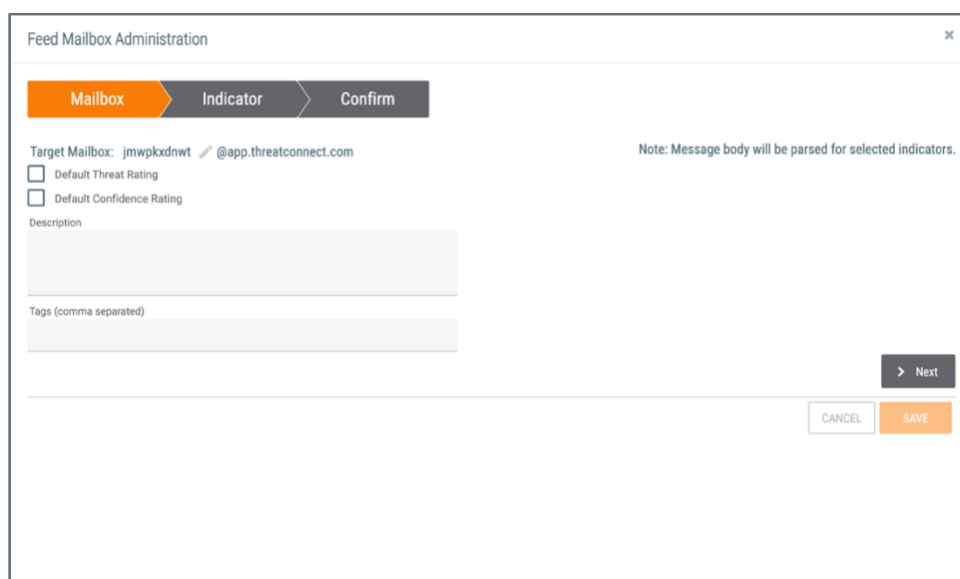
## Feed Mailbox

Feed Mailboxes receive mail from cyber-intel sources, which release information periodically as an RSS feed in an email-type format. Emails sent to a feed mailbox have only their bodies parsed for Indicators. When the parsing is complete, ThreatConnect will do the following:

- create a Document Group object from the email's body;
- create any Indicators that matched the pre-defined feed mailbox regular expressions;
- associate the Indicators with the Document.

## Create Feed Mailbox

To create a new feed mailbox, click the **Create Feed Mailbox** button at the top left of the table on the **Email** tab of the **Organization Settings** screen (Figure 23). The **Feed Mailbox Administration** window will be displayed, with the **Mailbox** tab highlighted (Figure 24).



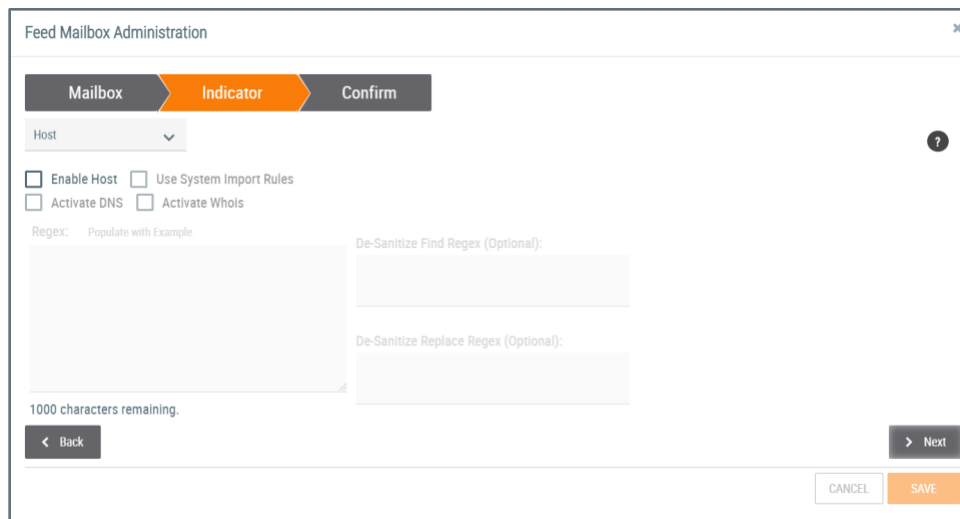
The screenshot shows the 'Feed Mailbox Administration' window with the 'Mailbox' tab selected. The window contains the following elements:

- A progress bar with three steps: 'Mailbox' (highlighted), 'Indicator', and 'Confirm'.
- 'Target Mailbox: jmwpxdnwt @app.threatconnect.com' with a note: 'Note: Message body will be parsed for selected indicators.'
- Two unchecked checkboxes: 'Default Threat Rating' and 'Default Confidence Rating'.
- A 'Description' text area.
- A 'Tags (comma separated)' text area.
- Navigation buttons: '> Next', 'CANCEL', and 'SAVE'.

Figure 24

- **Target Mailbox:** Click **Edit** to modify the name of the feed mailbox if desired.
- **Default Threat Rating:** To provide a default Threat Rating for ingested Indicators, select the **Default Threat Rating** checkbox. Five skulls will be displayed under the checkbox. Select the number of skulls representing the default Threat Rating.
- **Default Confidence Rating:** To provide a default Confidence Rating for ingested Indicators, select the **Default Confidence Rating** checkbox. A text box will be displayed to the right of the checkbox. Enter the default Confidence Rating or click the + and - signs to add and subtract increments of 1, respectively.
- **Description:** Enter a description for the feed mailbox.
- **Tags:** Enter Tags to be applied to ingested Indicators.

Click the **Next** button, and the **Indicator** tab will be displayed (Figure 25).




**Figure 25**

- **Indicator Selector:** Use the dropdown menu at the top left to select an Indicator type (Host, Address, E-mail Address, File, URL, ASN, CIDR, and any available custom Indicator types) for which to configure ingestion via the feed mailbox. All Indicator types may be configured, and selections made on the screen for one Indicator type will persist when another Indicator type is selected.
- : Hover over the icon at the top right to view explanations and examples that help define the criteria for each Indicator type.
- **Enable:** The **Enable** checkbox will display the selected Indicator type (e.g., **Enable Host, Enable Address**). Select the checkbox to enable the Indicator type for

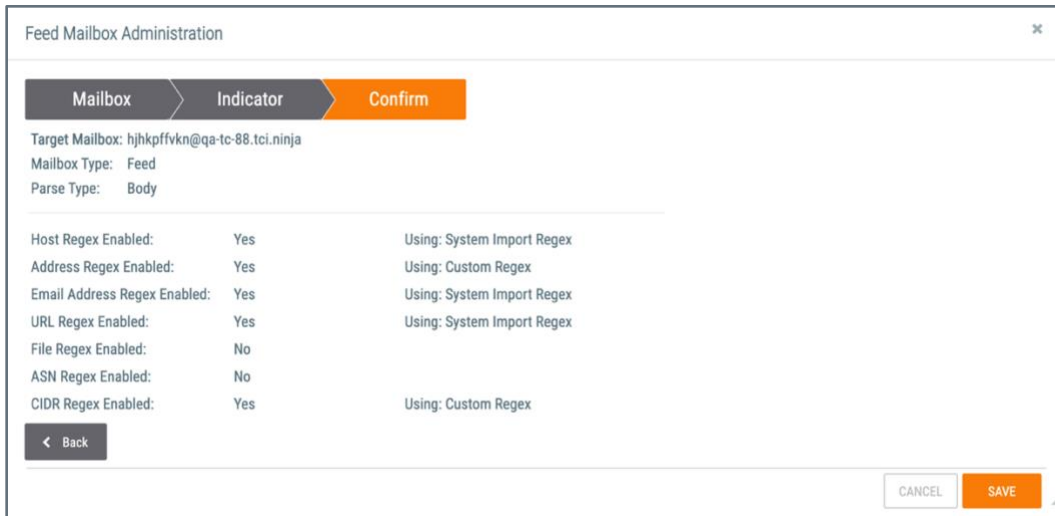


ingestion. Once an Indicator is enabled, the other fields in the window will become available for configuration.

- **Use System Import Rules:** Select this checkbox to use the standard import rules run by the system to import the Indicator. Selecting this checkbox disables the **Regex**, **De-Sanitize Regex**, and **De-Sanitize Replace Regex** fields.
- **Activate DNS:** Select this checkbox to activate DNS resolution tracking for a Host Indicator. This box is displayed only when configuring the Host Indicator type.
- **Activate Whois:** Select this checkbox to activate Whois lookups for a Host Indicator. This box is displayed only when configuring the Host Indicator type.
- **Regex:** Enter a regular expression (regex) to run against text in the email. The regex should handle sanitized Indicators.
- **Populate with example:** Click this text to populate the **Regex**, **De-Sanitize Find Regex**, and **De-Sanitize Replace Regex** fields with the example provided by the  icon.
- **De-Sanitize Find Regex:** Enter the regex to find the sanitized Indicator text. This field is optional.
- **De-Sanitize Replace Regex:** Enter the regex to replace the sanitized Indicator text. This field is optional.

**Note:** Indicators that were sanitized within a document can be de-sanitized after the main regex finds them.

Click the **Next** button, and the **Confirm** tab will be displayed, showing a summary of the configuration (Figure 26).



Feed Mailbox Administration

Mailbox Indicator Confirm

Target Mailbox: hjhkpffvkn@qa-tc-88.tci.ninja  
Mailbox Type: Feed  
Parse Type: Body

Host Regex Enabled:	Yes	Using: System Import Regex
Address Regex Enabled:	Yes	Using: Custom Regex
Email Address Regex Enabled:	Yes	Using: System Import Regex
URL Regex Enabled:	Yes	Using: System Import Regex
File Regex Enabled:	No	
ASN Regex Enabled:	No	
CIDR Regex Enabled:	Yes	Using: Custom Regex


< Back

CANCEL SAVE


**Figure 26**

Click the **SAVE** button.

## Edit Feed Mailbox

Click **Edit**  in the **Options** column for the feed mailbox to be edited. The **Feed Mailbox Administration** window for that mailbox will be displayed. See the “Create Feed Mailbox” section for more information.

## Delete Feed Mailbox

Click **Delete**  in the **Options** column for the feed mailbox to be deleted. The **Mailbox Deletion** window for that feed mailbox will be displayed. Click the **YES** button to delete the feed mailbox.

# Apps

The **Apps** tab of the **Organization Settings** screen (Figure 27) allows Organization Administrators to administrate and run Job Apps, generate an App Delivery Token, view available Playbook Environments, generate a Developer Token, and administrate App Profiles.

Job Name	Start Time	Last Execution	Next Execution	Active
BAE Threat Intelligence v2	06-16-2021 00:00 GMT	Completed	06-17-2021 00:00 GMT	<input checked="" type="checkbox"/>
BAE Threat Intelligence v2 (Deactivated by Feed Deployer)	05-21-2021 00:00 GMT	Completed	Off	<input type="checkbox"/>
BAE Threat Intelligence v2 (Deactivated by Feed Deployer)	05-19-2021 00:00 GMT	Completed	Off	<input type="checkbox"/>
OSINT Feed - Bambenek v1	06-16-2021 03:00 GMT	Completed	06-17-2021 03:00 GMT	<input checked="" type="checkbox"/>
OSINT Feed - Blocklist.de Apache IPs v1	06-16-2021 04:00 GMT	Completed	06-17-2021 04:00 GMT	<input checked="" type="checkbox"/>
OSINT Feed - Blocklist.de Bot IPs v1	06-16-2021 05:00 GMT	Completed	06-17-2021 05:00 GMT	<input checked="" type="checkbox"/>
OSINT Feed - Blocklist.de Bruteforce IPs v1	06-16-2021 06:00 GMT	Completed	06-17-2021 06:00 GMT	<input checked="" type="checkbox"/>
OSINT Feed - Blocklist.de FTP IPs v1	06-16-2021 07:00 GMT	Completed	06-17-2021 07:00 GMT	<input checked="" type="checkbox"/>
Technical Blogs and Reports v1	06-16-2021 00:00 GMT	Completed	06-17-2021 00:00 GMT	<input checked="" type="checkbox"/>

**Figure 27**

The **Apps** tab displays the **Jobs** view by default, but can be toggled to **Environments** and **Profiles** views as well.

## Jobs

ThreatConnect is integrated with many third-party applications and services. ThreatConnect users may employ these product integrations as Apps via TC Exchange™ to further augment their analytic capabilities. Apps with feeds use the [Feed Deployer](#) to create Sources, which then run associated Jobs.


When in **Jobs** view, the **Apps** tab of the **Organization Settings** screen displays a table with the following information about all Jobs that are configured in the Organization (Figure 27):

- **Job Name:** This column displays the name the Job was given when it was added.
- **Start Time:** This column displays the time the most recent execution was started.




- **Last Execution:** This column displays the status of the most recent execution.
- **Next Execution:** This column displays the time of the next execution that is scheduled.
- **Active:** This column indicates whether the Job is active or not and allows Organization Administrators to activate or deactivate it.

## Create Job

Click **Add Job**  at the top right of the **Jobs** table to create a new Job. See [Creating Jobs Using TC Exchange Apps](#) for further instruction.

## Edit Job

Click **Edit**  for a Job on the right-hand side of the **Jobs** table to edit that Job. The **Edit Job** drawer will be displayed (Figure 28).

### Edit Job ✕

1  
 Program

2  
 Parameters

3  
 Schedule

4  
 Output

Job Name \*

Run Program

**Figure 28**

See [Creating Jobs Using TC Exchange Apps](#) for information on each screen.

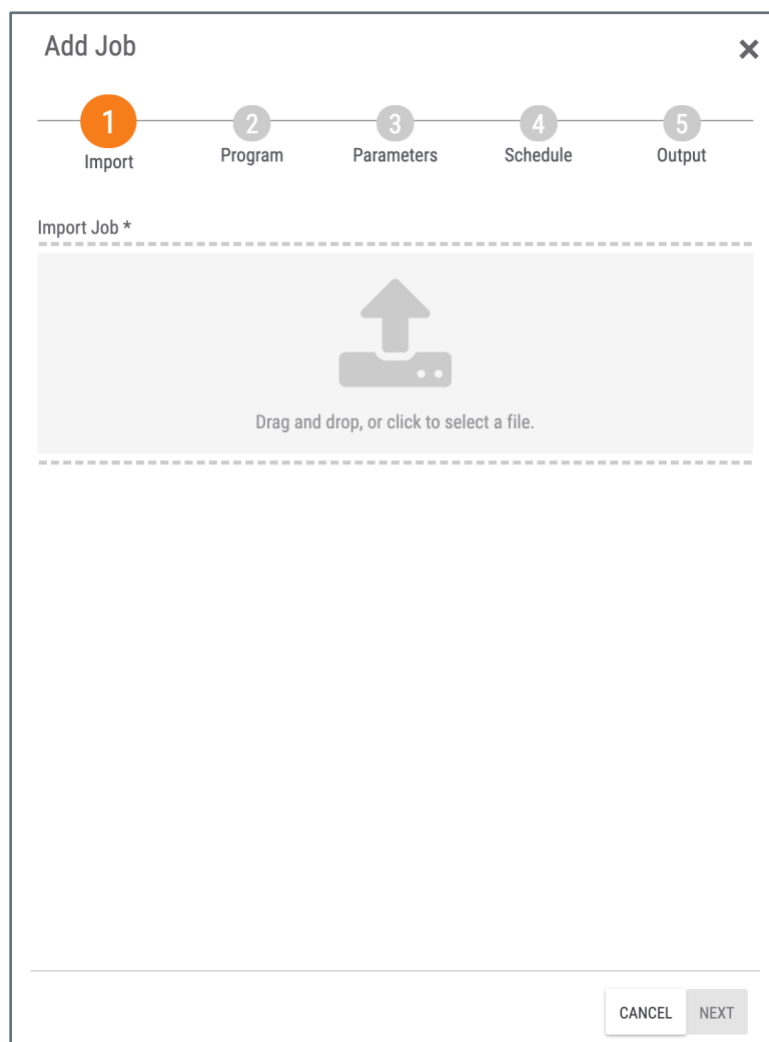
## Run Job

Click **Run Job**  for a Job on the right-hand side of the **Jobs** table to start a Job on demand.

**Note:** Jobs that may not be run on demand will not have this option enabled.

## Import Job

Click **Import Job**  at the top right of the **Jobs** table to import a Job file. The **Add Job** drawer will be displayed (Figure 29).



**Figure 29**

Drag and drop a Job file (**.json**) into the gray rectangle, or click the gray **Import** symbol in the middle of the screen in order to navigate to a directory from which to select a file.

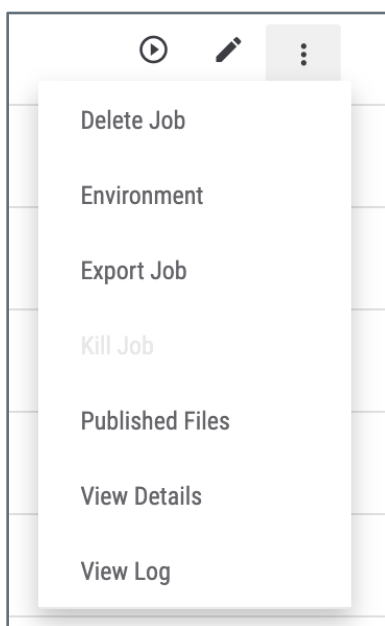
Click the **NEXT** button, and navigate through the remaining screens following the instructions in [Creating Jobs Using TC Exchange Apps](#).

## Refresh Jobs

Click **Refresh**  at the top right of the **Jobs** table to reload the table.

## Options Menu

Click on the vertical ellipsis  for a Job on the right-hand side of the **Jobs** table to view a menu with a set of options for the Job (Figure 30).



**Figure 30**


- **Delete Job:** Select this option to delete the Job. A window will be displayed asking for confirmation.
- **Environment:** Select this option to choose an Environment Server on which to run the Job remotely.
- **Export Job:** Select this option to download a **.json** file containing the Job.
- **Kill Job:** Select this option to stop an ongoing run of the Job.
- **Published Files:** Select this option to generate files that can be consumed by third-party services. The Job must be configured for file generation.

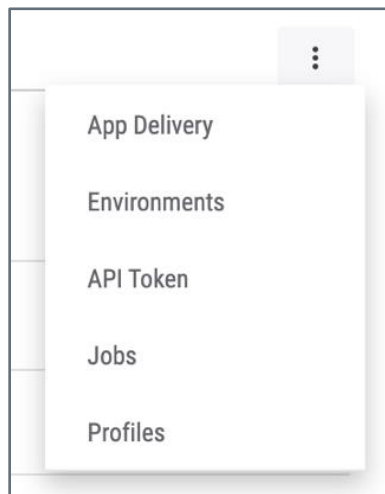


- **View Details:** Select this option to view a drawer showing the last execution details for the Job, including the name of the Job, the name of the App, peak memory usage, peak CPU usage, queued date, start date, completed date, session id, server information, and exit message.
- **View Log:** Select this option to view run logs for the Job.

**Note:** Not all of these options will be available for every Job.

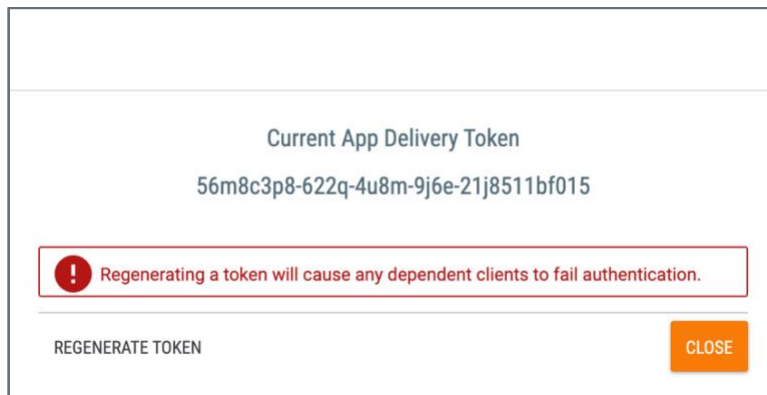
## App Delivery

To generate an App delivery token, click the vertical ellipsis  menu at the top right and select **App Delivery** from the dropdown menu (Figure 31).



**Figure 31**

The current App delivery token will be provided (Figure 32).

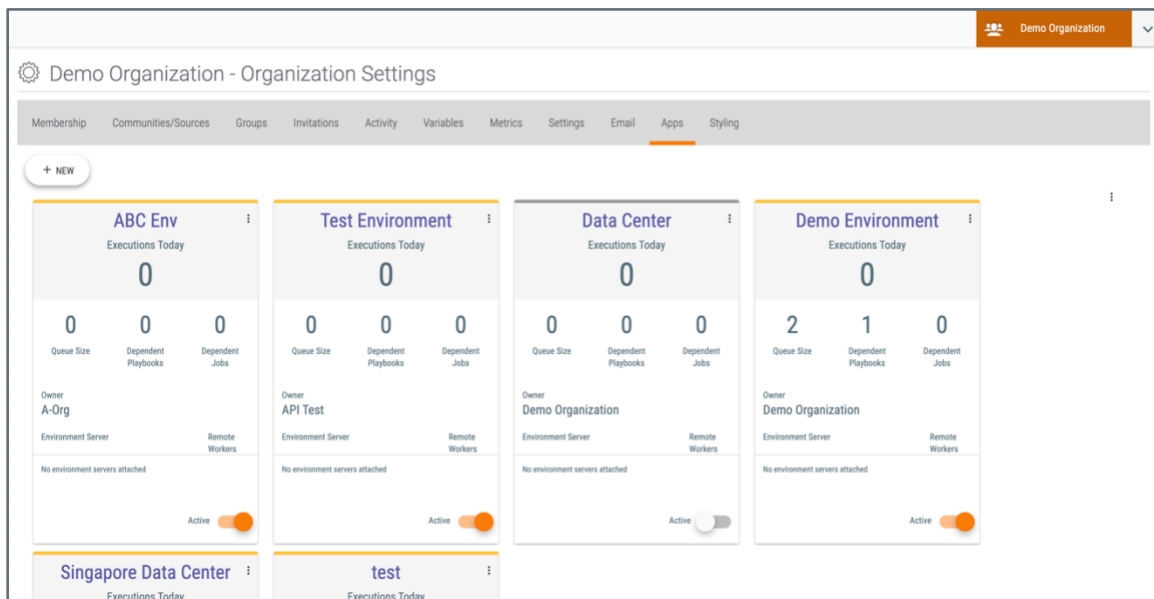


**Figure 32**

Click **REGENERATE TOKEN** to regenerate the token, but note that doing so will cause dependent clients to fail authentication.

## Environments

To view all Environments available on the ThreatConnect instance, select the **Environments** option from the vertical ellipsis menu (Figure 31). The screen will show all available Environments (Figure 33).



**Figure 33**

See [Playbook Environments](#) for more information.

## API Token

To generate a temporary API token that developers can use to build Spaces, Job, or Playbook Apps, select the **API Token** option from the vertical ellipsis menu (Figure 31). The **Get Developer Token** window will be displayed (Figure 34).



**Figure 34**

Click **Copy**  to copy the token to the clipboard.


## Profiles

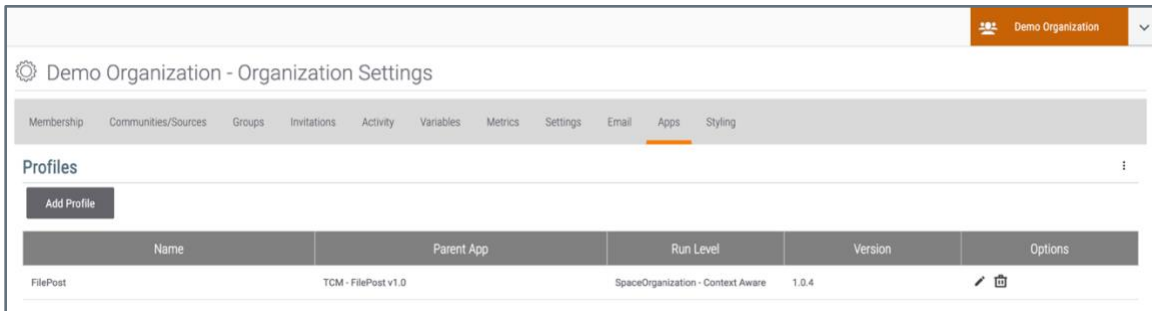
A profile serves as a proxy for an App, and users interact directly with the profiled version of the installed App. Decoupling an App from a configuration profile allows Organization Administrators to configure multiple profiles of an App and, subsequently, give permissions to different users based on that profile. Moreover, this added level of abstraction allows the same App to be configured to work slightly differently at installation. App profiles allow administrators to customize installed Apps in the following ways:

- set default parameter values for an App;
- assign privileges to different profiles for the same App;
- define setup parameters required by an App.

App profiles are also necessary for configuring [Menu Spaces](#), which are Apps listed in the **Spaces** menu on the top navigation bar.

### View App Profiles

To view all App profiles available in the Organization, select the **Profiles** option from the vertical ellipsis  menu (Figure 31). The screen will show all available App profiles (Figure 35).



**Figure 35**

The **Profiles** table displays the following information about the App profiles that are configured in the Organization:

- **Name:** This column displays the name the profile was given when it was added.
- **Parent App:** This column displays the name of the App selected for the profile.
- **Run Level:** This column displays the type of App selected for the profile.
- **Version:** This column displays the version of the App selected for the profile.
- **Options:** This column provides options for editing and deleting the App profile.

### Add App Profiles

Click the **Add Profile** button at the top left of the **Profiles** table to create a new App profile. See [Adding App Profiles](#) for further instruction.

### Edit App Profile

Click **Edit** for a profile on the right-hand side of the **Profiles** table to edit that profile. The **App Profile** window will be displayed. See [Adding App Profiles](#) for information on this window.

### Delete App Profile

Click **Delete** for a profile on the right-hand side of the **Profiles** table to delete that profile.

## Styling

The **Styling** tab of the **Organization Settings** screen (Figure 36) allows Organization Administrators to upload a custom header and add disclaimer text for the top and bottom, respectively, of report PDFs downloaded from Groups.

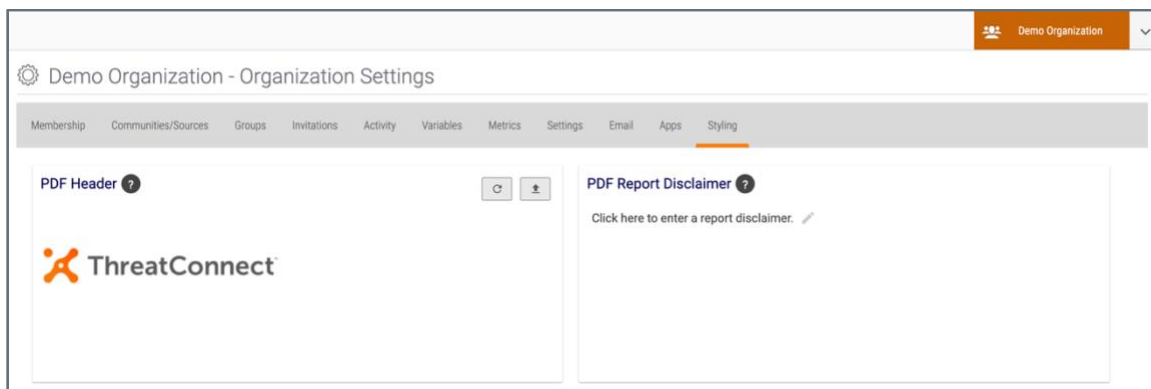


Figure 36

## PDF Header

Click **Upload**  at the top right of the **PDF Header** card, navigate to a directory, and select a JPEG or PNG image file. The new header image will be displayed in the **PDF Header** card (Figure 37).

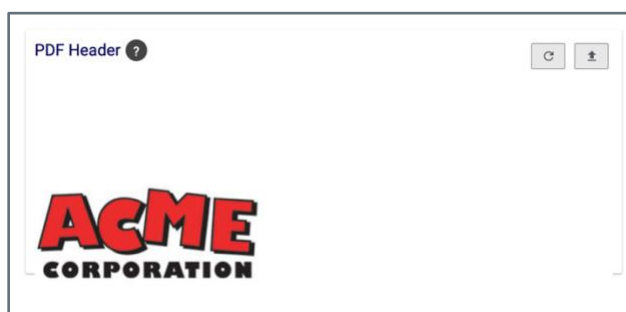


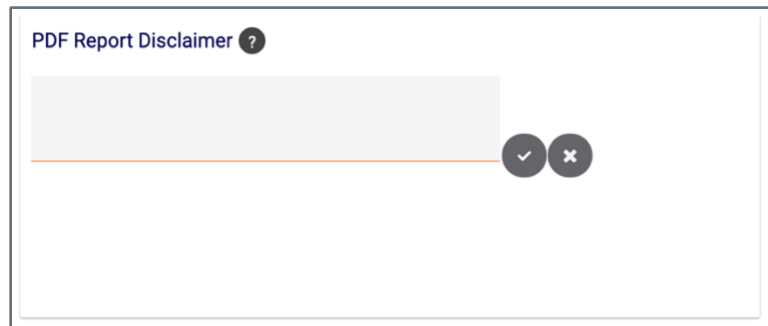
Figure 37

**Note:** Hover over the question mark icon to view information on the maximum dimensions and size for the file.


To reset the header image back to the default ThreatConnect header, click **Reset**  at the top right of the card.

## PDF Report Disclaimer

Click **Edit**  in the **PDF Report Disclaimer** card. A text box will be displayed (Figure 38).



**Figure 38**


Enter the disclaimer text in the text box, and then click **Save** . The text will be displayed in the **PDF Report Disclaimer** card (Figure 39).

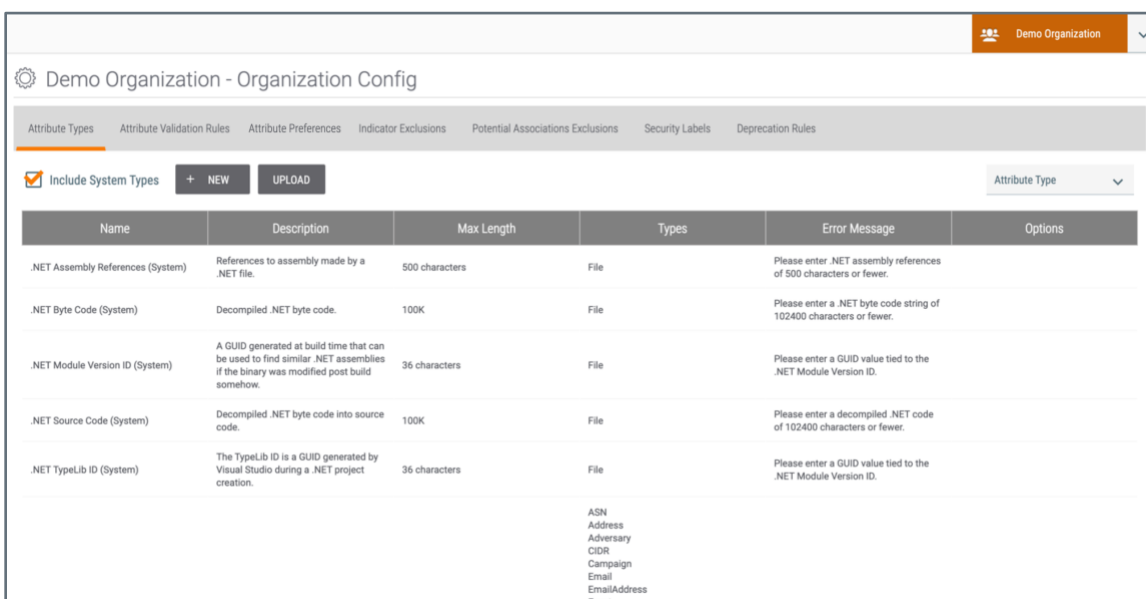


**Figure 39**

# The Organization Config Screen

The **Organization Config** screen provides a tabbed interface where Organization Administrators can customize how data in their Organization are labeled and acted upon. Follow these steps to view the **Organization Config** screen:

1. Log into ThreatConnect with an Organization Administrator account.
2. On the top navigation bar, hover the cursor over **Settings**  and select **Org Config**. The **Organization Config** screen will be displayed with the **Attribute Types** tab selected (Figure 40).



Name	Description	Max Length	Types	Error Message	Options
.NET Assembly References (System)	References to assembly made by a .NET file.	500 characters	File	Please enter .NET assembly references of 500 characters or fewer.	
.NET Byte Code (System)	Decompiled .NET byte code.	100K	File	Please enter a .NET byte code string of 102400 characters or fewer.	
.NET Module Version ID (System)	A GUID generated at build time that can be used to find similar .NET assemblies if the binary was modified post build somehow.	36 characters	File	Please enter a GUID value tied to the .NET Module Version ID.	
.NET Source Code (System)	Decompiled .NET byte code into source code.	100K	File	Please enter a decompiled .NET code of 102400 characters or fewer.	
.NET TypeLib ID (System)	The TypeLib ID is a GUID generated by Visual Studio during a .NET project creation.	36 characters	File	Please enter a GUID value tied to the .NET Module Version ID.	
			ASN Address Adversary CIDR Campaign Email EmailAddress Event		

Figure 40

## Attribute Types

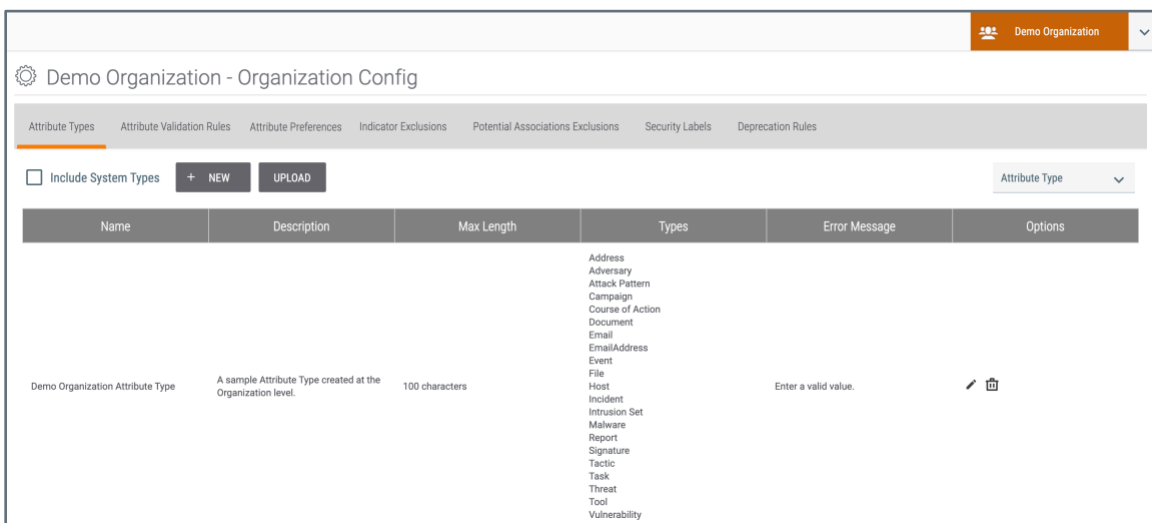
Attributes are key/value sets that can be added to any Indicator or Group. The **Attribute Types** tab of the **Organization Config** screen (Figure 40) displays the Attribute Types available to all Organizations on the ThreatConnect instance (that is, the System Attribute Types; see *ThreatConnect System Administration Guide* for more information), as well as the Attribute Types specific to the Organization (i.e., custom Attribute Types).

## View Attribute Types

The **Attribute Types** table displays the following information about the Attribute Types available to the Organization:

- **Name:** This column displays the name of the Attribute Type.
- **Description:** This column displays a description of the Attribute Type.
- **Max Length:** This column displays the maximum size of the value of the Attribute Type, in characters.
- **Types:** This column displays the object type(s) (Indicators, Groups, and Victim) to which the Attribute Type can be added.
- **Error Message:** This column provides the error message that will be presented to users if an incorrect value is entered.
- **Options:** This column provides options for editing and deleting the Attribute Type. These options are available only to custom Attribute Types.

To view only custom Attribute Types, clear the **Include System Types** checkbox (Figure 41).



**Figure 41**

To filter the table to display only Attribute Types that apply to a particular object type, select the object type from the **Attribute Type** dropdown menu at the top right of the table. Only one object type may be selected at a time. To reset the table to display all Attribute Types, select **Attribute Type**.

## Create Attribute Type

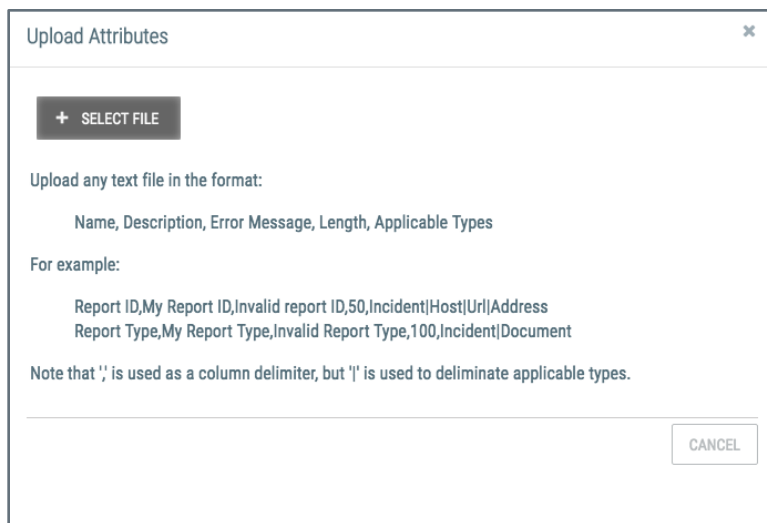
Click the + **NEW** button at the top left of the **Attribute Types** table to create a new custom Attribute Type for the Organization. See [Creating Custom Attribute Types](#) for further instruction.

Figure 42 shows an example of a custom Attribute Type that uses the **Country** Validation Rule to track the suspected nationalities of those responsible for the specified types of Groups and Indicators.

Figure 42

## Upload Attribute Type

Custom Attribute Types can be added in bulk by uploading a comma-separated value (CSV) file. To do so, click the **UPLOAD** button at the top left of the **Attribute Types** table. The **Upload Attributes** window will be displayed (Figure 43).



Upload Attributes

+ SELECT FILE

Upload any text file in the format:

Name, Description, Error Message, Length, Applicable Types

For example:

Report ID,My Report ID,Invalid report ID,50,Incident|Host|Url|Address  
Report Type,My Report Type,Invalid Report Type,100,Incident|Document

Note that ';' is used as a column delimiter, but '|' is used to delimitate applicable types.

CANCEL

**Figure 43**

Click the + **SELECT FILE** button, navigate to the desired directory, select a file, and click the **SAVE** button. The Attribute Types will be displayed in the **Attribute Types** table.

# Attribute Validation Rules

Attribute validation rules ensure that Attribute Types conform to a valid input range and format. The **Attribute Validation Rules** tab of the **Organization Config** screen (Figure 44) displays the Attribute validation rules available to all Organizations on the ThreatConnect instance (that is, the System Attribute validation rules; see *ThreatConnect System Administration Guide* for more information), as well as the Attribute validation rules specific to the Organization (i.e., custom Attribute validation rules).

Name	Type	Rule	Description	Options
128-bit Hex String (System)	Regex	[hidden]	128-bit hexadecimal string.	
32-bit Hex String (System)	Regex	[hidden]	32-bit hexadecimal string.	
512-bit Hex String (System)	Regex	[hidden]	512-bit hexadecimal string.	
Adversary Motivation Type (System)	SelectOne	[hidden]	The general intent of the attackers or adversary.	
Adversary Ownership (System)	SelectOne	[hidden]	Infrastructure Ownership Types	
Adversary Type (System)	SelectOne	[hidden]	The type of Adversary.	
Bitcoin Address (System)	Regex	[hidden]	Matches valid bitcoin addresses.	
Boolean (System)	SelectRadio	[hidden]	Valid boolean values: True, False.	
Campaign Status (System)	SelectOne	[hidden]	Valid Statuses: Ongoing, Historic, Future	
COA Effectiveness (System)	SelectOne	[hidden]	Values for COA Effectiveness	
COA Effects (System)	SelectOne	[hidden]	Course of Action Effects	

Figure 44

## View Attribute Validation Rules

The **Attribute Validation Rules** table displays the following information about the Attribute validation rules available to the Organization:

- **Name:** This column displays the name of the Attribute validation rule.
- **Type:** This column displays the data format for the Attribute validation rule.
- **Rule:** This column defines the rule being used, but its contents are always hidden.
- **Description:** This column displays a description of the Attribute validation rule.
- **Options:** This column provides options for editing and deleting the Attribute validation rule. These options are available only to custom Attribute validation rules.

To view only custom Attribute validation rules, clear the **Include System Rules** checkbox (Figure 45).

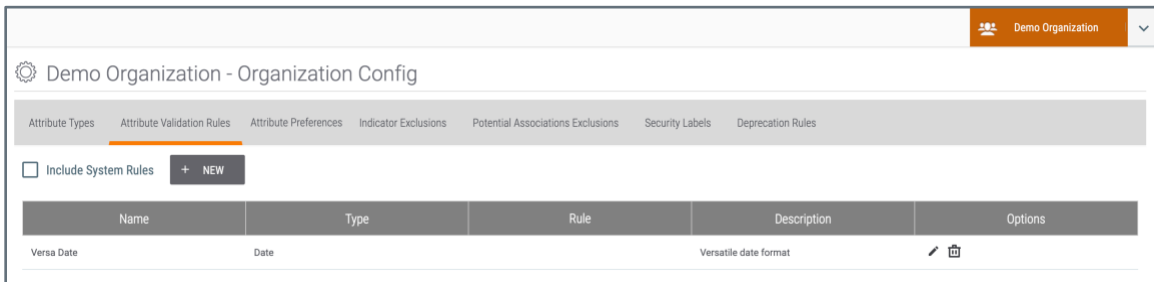


Figure 45

## Create Attribute Validation Rule

Click the **+ NEW** button at the top left of the **Attribute Validation Rules** table to create a new custom Attribute validation rule for the Organization. The **Create Attribute Validation Rule** window will be displayed (Figure 46).

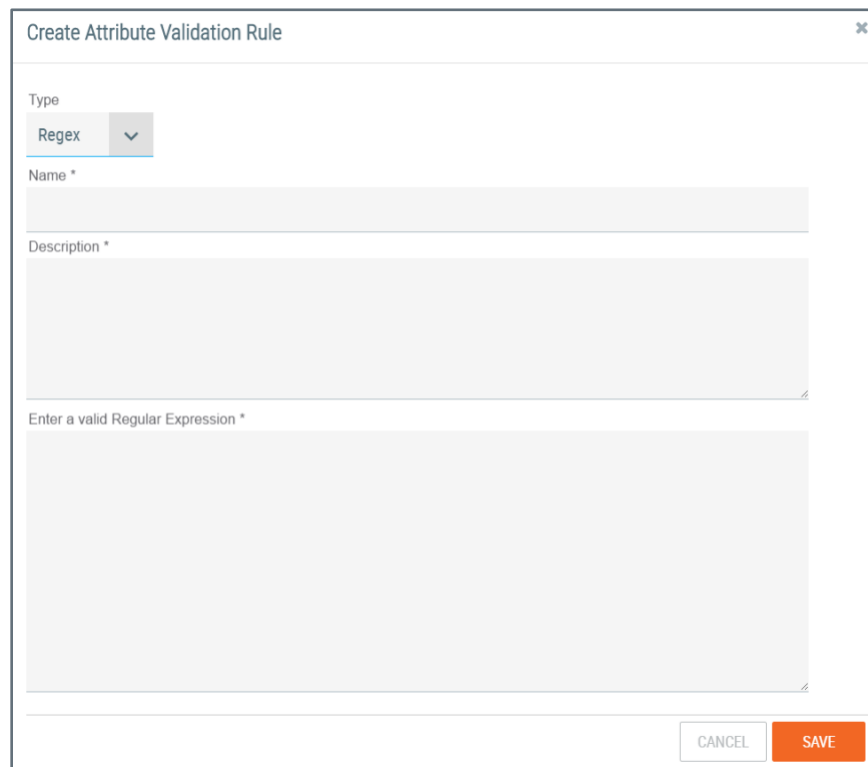


Figure 46

- **Type:** Select the data format to use for the validation rule:



- **Regex:** a regular expression that will consider only matching inputs to be valid (e.g., an IP address or email address on a certain domain)
- **Xsd:** an XML Schema Definition used to validate input (useful for attaching logs from a vendor product)
- **Select One Picklist:** a dropdown menu of options from which users may select only one value (e.g., high/medium/low priorities)
- **Select One Radio:** similar to the **Select One Picklist**, but presented as a series of radio buttons
- **Date**
- **Date/Time**
- **Integer:** A whole number, valid in the specified range (e.g., 0:1440 for “minutes worked”)
- **Name:** Enter the name of the validation rule as it will be displayed when creating an Attribute Type (i.e., in the **Validation Rule** dropdown list in Figure 42).
- **Description:** Enter a description for the Attribute validation rule.
- **Parameters:** The label on the last field in this window will vary depending on the selected type (e.g., **Enter a valid Regular Expression** for the **Regex** type). Enter the parameters for the validation rule. This field is not displayed for the **Date** and **Date/Time** types.
- Click the **SAVE** button to save the custom validation rule.

**Important:** The rule must be attached to an actual Attribute Type in order to validate user input.

# Attribute Preferences

To keep an object's [Details screen](#) from becoming cluttered, only a few Attribute Types are pre-populated. However, an Organization Administrator may choose to set placeholder default or pinned Attribute Types for a Group or Indicator type to remind users to populate them as soon as the Group or Indicator is created. The **Attribute Preferences** tab of the **Organization Config** screen (Figure 47) displays the Attribute Types that will be displayed by default or as a pinned Attribute when viewing the **Details** screen for particular Group and Indicator types in the Organization.

Type	Attribute	Message	Sort Index	Options
Adversary	Date of Discovery	Enter the date on which the object was discovered.	5	
Campaign	Date of Discovery	Enter the date on which the object was discovered.	5	
Email	Date of Discovery	Enter the date on which the object was discovered.	5	
Event	Date of Discovery	Enter the date on which the object was discovered.	5	
Incident	Date of Discovery	Enter the date on which the object was discovered.	5	
Report	Date of Discovery	Enter the date on which the object was discovered.	5	

Figure 47

## View Attribute Preferences

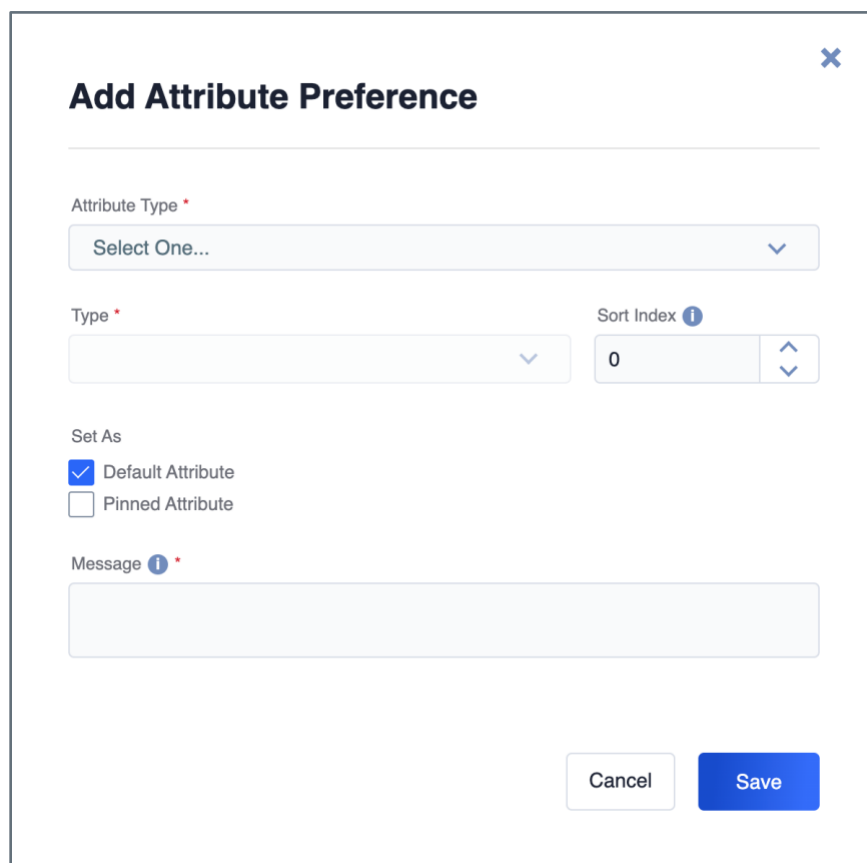
The **Attribute Preferences** table displays the following information about the Attribute Types that will be displayed by default or as a pinned Attribute on the **Details** screen:

- **Type:** This column displays the Group or Indicator type that will display the default or pinned Attribute Type on its **Details** screen.
- **Attribute:** This column displays the Attribute Type that will be displayed by default or as a pinned Attribute on the **Details** screen.
- **Message:** This column displays the prompt to the user to enter data for the Attribute Type.

- **Sort Index:** This column displays the index number for the Attribute Type, which determines where it will be in the list of Attributes displayed on the **Attributes** card of the **Details** screen.
- **Options:** This column provides options for editing and deleting the default Attribute Type.

## Add Attribute Preference

Click the + **NEW** button at the top left of the **Attribute Preferences** table to create a new default or pinned Attribute Type for the Organization. The **Add Attribute Preference** window will be displayed (Figure 48).



**Figure 48**

- **Attribute Type:** Select an Attribute Type to be displayed by default or as a pinned Attribute on the **Details** screen.

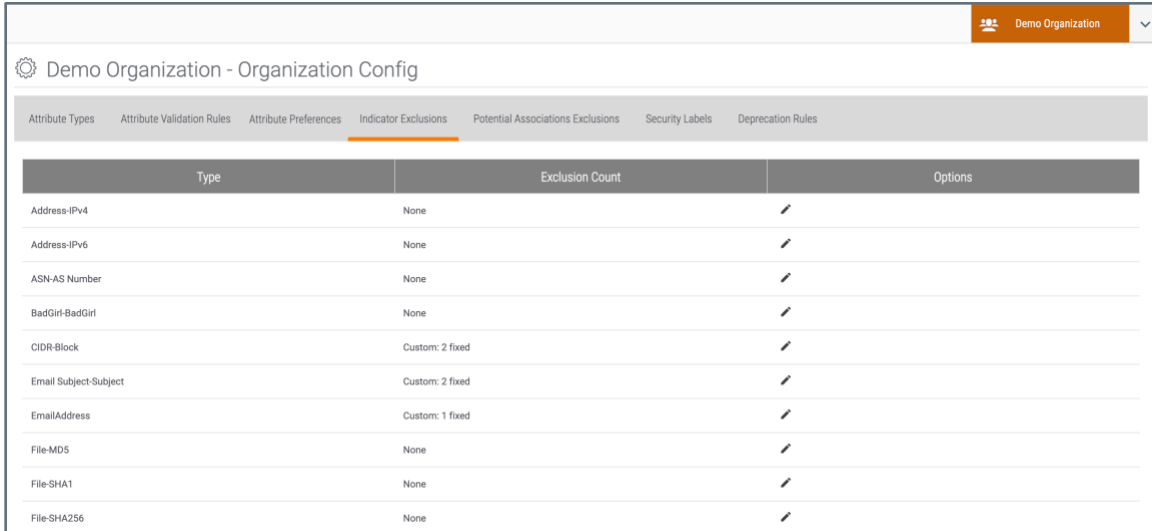


- **Type:** Select one or more Groups or Indicators whose **Details** screen will display the Attribute Type by default or as a pinned Attribute. Only Groups or Indicators to which the Attribute Type applies will be listed in the dropdown menu.
- **Sort Index:** Enter the index used to arrange default and pinned Attribute Types. Indices are set in ascending order, meaning that the Attribute Type ranked 0 will be at the top of the Attributes list, and the highest number will be at the bottom.
- **Default Attribute:** Select this checkbox to display the Attribute Type by default on the **Details** screen for the selected objects.
- **Pinned Attribute:** Select this checkbox to display the Attribute Type as a pinned Attribute on the **Details** screen for the selected objects.
- **Message:** Enter text prompting users to populate the Attribute on the **Details** screen. The text will be a link that takes users to a window in which to enter the Attribute.
- Click the **SAVE** button to save the default or pinned Attribute Type.

## Indicator Exclusions

Indicator Exclusion Lists prevent the import of Indicators that may be deemed illegitimate or non-hostile by an Administrator. ThreatConnect allows the creation of Indicator Exclusion Lists at the System, Community, Source, and Organization levels. When a user attempts to create an Indicator that is on the Organization's Exclusion List, they will receive an error message warning that the Indicator is contained on an Organization-wide Exclusion List.

The **Indicator Exclusions** tab of the **Organization Config** screen (Figure 49) displays information on the Organization-wide Indicator Exclusion Lists—that is, the Indicators whose import into the Organization will be prevented.













Type	Exclusion Count	Options
Address-IPv4	None	
Address-IPv6	None	
ASN-AS Number	None	
BadGirl-BadGirl	None	
CIDR-Block	Custom: 2 fixed	
Email Subject-Subject	Custom: 2 fixed	
EmailAddress	Custom: 1 fixed	
File-MD5	None	
File-SHA1	None	
File-SHA256	None	


Figure 49

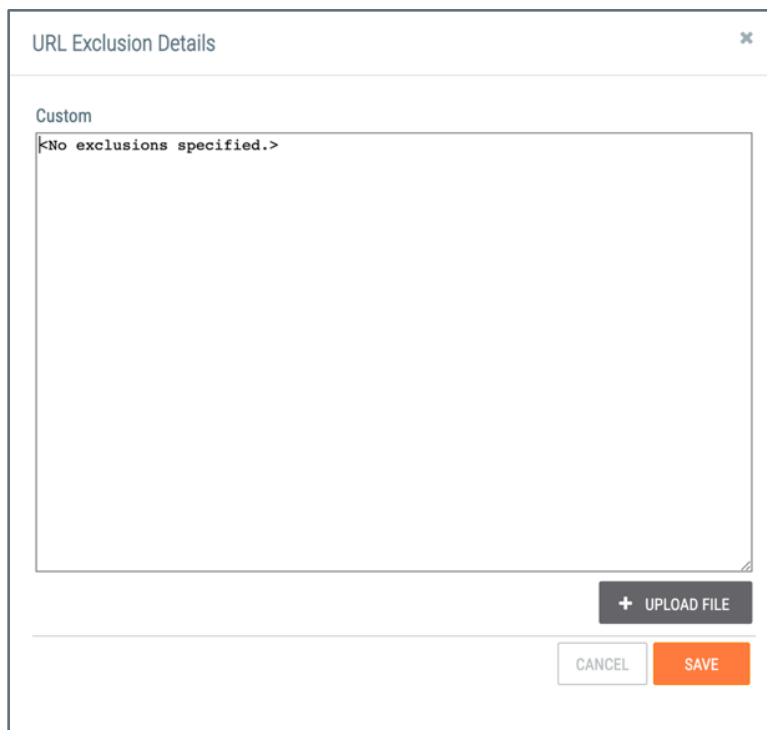
## View Indicator Exclusions

The **Indicator Exclusions** table displays the following information about the Organization's Indicator Exclusion Lists:

- **Type:** This column displays all Indicator types in the Organization, including custom Indicator types. See *ThreatConnect System Administration Guide* for more information on custom Indicators.
- **Exclusion Count:** This column displays the number of exclusions on the Indicator Exclusion List for the Indicator type. Fixed exclusions refer to specific Indicators (e.g., **www.xyz.com**), whereas variable exclusions refer to Indicators with wildcards (**\*www.xyz.com\***).
- **Options:** This column provides the option to edit the Indicator Exclusion List for an Indicator type.

## Create Indicator Exclusion List

Click **Edit**  for an Indicator type that does not yet have an Exclusion List. The **Exclusion Details** window for the Indicator type will be displayed (Figure 50).



**Figure 50**

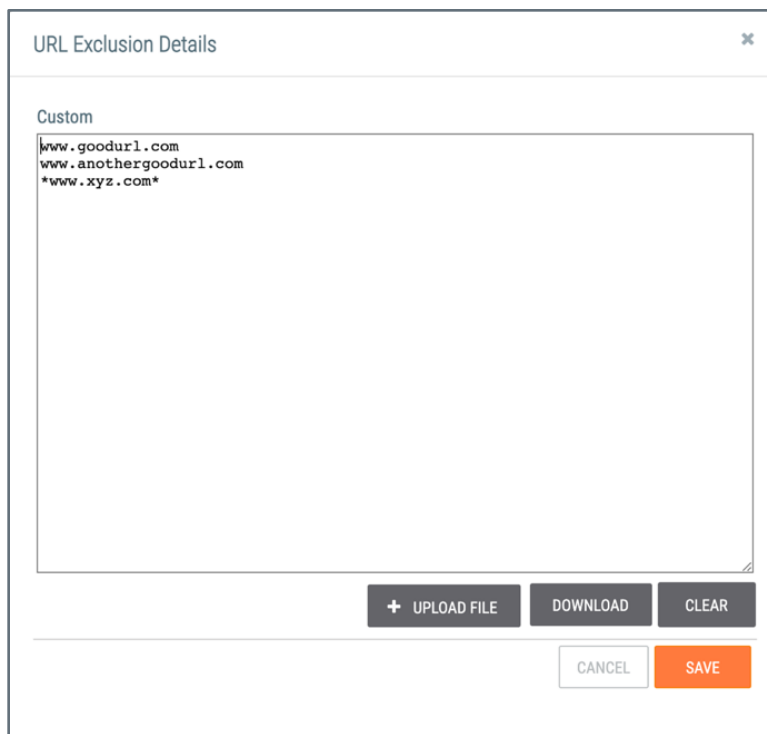
Delete the **<No exclusions specified.>** text. Then enter each Indicator to be excluded into the **Custom** box, one per line, or click the **+ UPLOAD FILE** button to navigate to a directory and select a **.txt** file listing the exclusions in that format. Use the asterisk (\*) as a wildcard before and after an Indicator to exclude all results containing that Indicator. For example, **\*xyz.com\*** in the URL Exclusion list would exclude any URL that contains the string **xyz.com**.

After all exclusions have been entered, click the **SAVE** button. The row for the Indicator type in the **Indicator Exclusions** table will display the number of fixed and variable exclusions.

**Note:** On Dedicated Cloud instances of ThreatConnect, System Administrators can enable the ability to add an Indicator to an Organization-wide Exclusion List from its **Details** screen. When this feature is enabled, Organization and System Administrators will see the **Add to Exclusion List** checkbox displayed in the **Indicator Status** section of an Indicator's **Details** screen. See the "Adding an Indicator to an Exclusion List from the Details Screen" section of *Creating Indicator Exclusion Lists* for further instruction on using this feature.

## Edit Indicator Exclusion List


To edit an existing Exclusion List for an Indicator type, click **Edit**  for that Indicator type. The **Exclusion Details** window will be displayed (Figure 51).



**Figure 51**

To modify the Exclusion List, edit it directly in the **Custom** box. Otherwise, click the **DOWNLOAD** button to download and edit a **.txt** file, and then click the **+ UPLOAD FILE** button to upload the edited file. Click the **SAVE** button to save the changes to the Exclusion List.

## Delete Indicator Exclusion List

To delete an existing Exclusion List for an Indicator type, click **Edit**  for that Indicator type. The **Exclusion Details** window will be displayed (Figure 51).

Click the **CLEAR** button. The **Remove Exclusions** window will be displayed. Click the **YES** button to clear the Exclusion List for the Indicator type.

## Potential Associations Exclusions

Potential Associations Exclusion Lists prevent specific [Artifact](#) values in [Workflow Cases](#) from suggesting any potential [associations](#). ThreatConnect allows the creation of Potential Associations Exclusion Lists at the System and Organization levels.

The **Potential Associations Exclusions** tab of the **Organization Config** screen (Figure 52) displays information on the Organization-wide Potential Associations Exclusion Lists—that is, the Artifacts whose creation of potential associations will be prevented.

Type	Exclusion Count	Options
Address	Custom: 1 fixed, 1 variable	
ASN	None	
ASN (Old)	None	
Asset Group ID	None	
Asset Group ID (Old)	None	
Bitcoin Wallet Address	None	
Blackberry Address	None	
Certificate File	None	
CIDR	None	

**Figure 52**

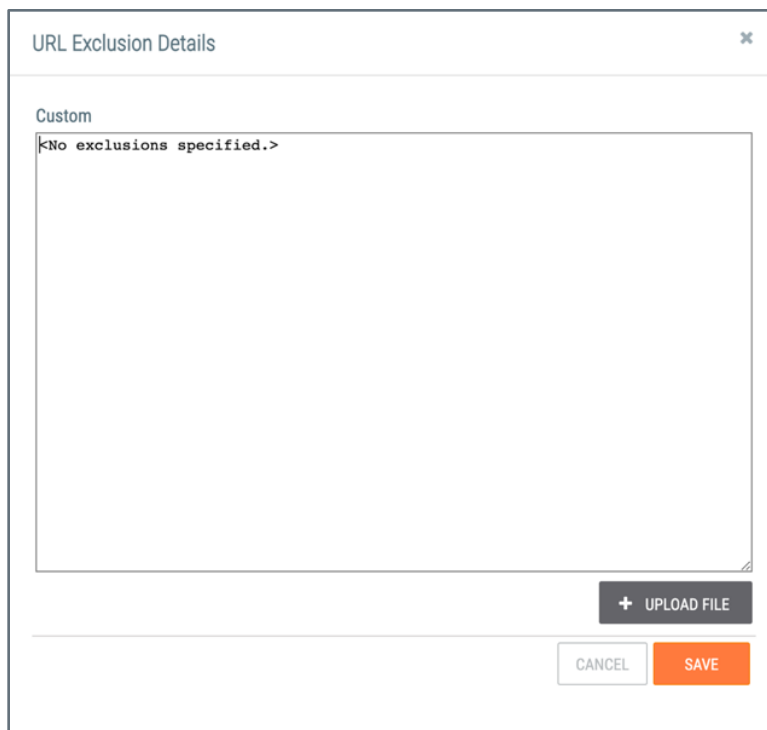
## View Potential Associations Exclusions

The **Potential Associations Exclusions** table displays the following information about the Organization's Potential Associations Exclusion Lists:

- **Type:** This column displays all Artifact types in the Organization, including custom Artifact types. See *ThreatConnect System Administration Guide* for more information on custom Artifacts.
- **Exclusion Count:** This column displays the number of exclusions on the Potential Associations Exclusion List for the Artifact type. Fixed exclusions refer to specific Artifacts (e.g., **www.xyz.com**), whereas variable exclusions refer to Artifacts with wildcards (**\*www.xyz.com\***).
- **Options:** This column provides the option to edit the Potential Associations Exclusion List for an Artifact type.

## Create Potential Associations Exclusion List

Click **Edit** for an Artifact type that does not yet have an Exclusion List. The **Exclusion Details** window for the Artifact type will be displayed (Figure 53).




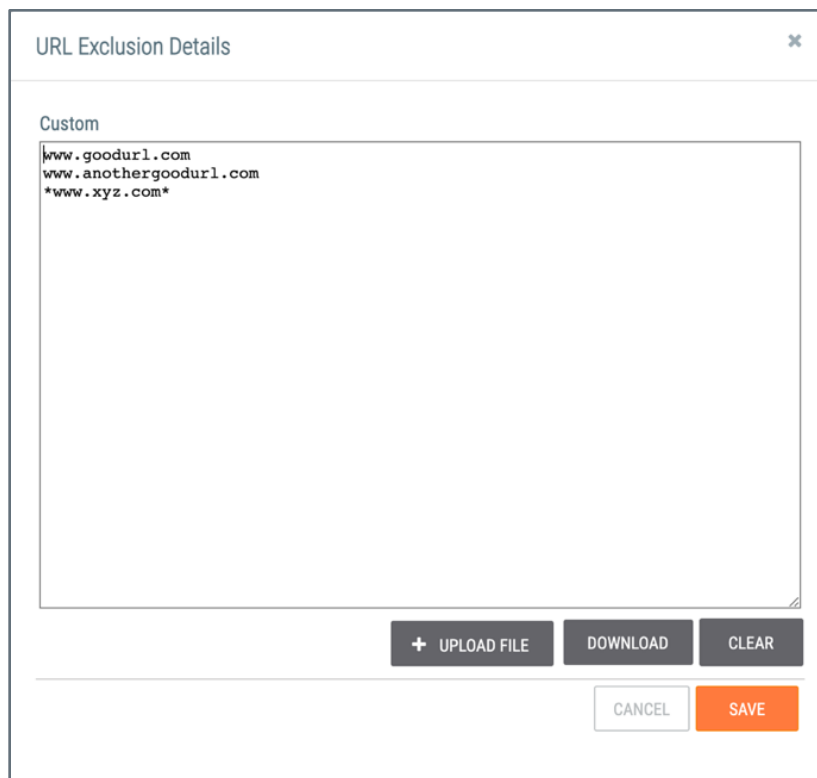
**Figure 53**

Delete the **<No exclusions specified.>** text. Then enter each Artifact to be excluded into the **Custom** box, one per line, or click the **+ UPLOAD FILE** button to navigate to a directory and select a **.txt** file listing the exclusions in that format. Use the asterisk (**\***) as a wildcard before and after an Artifact to exclude all results containing that Artifact. For example, **\*xyz.com\*** in the URL Exclusion list would exclude any URL that contains the string **xyz.com**.

After all exclusions have been entered, click the **SAVE** button. The row for the Artifact type in the **Potential Associations Exclusions** table will display the number of fixed and variable exclusions.

## Edit Potential Associations Exclusion List

To edit an existing Exclusion List for an Artifact type, click **Edit**  for that Artifact type. The **Exclusion Details** window will be displayed (Figure 54).



URL Exclusion Details

Custom

```
www.goodurl.com  
www.anothergoodurl.com  
*www.xyz.com*
```

+ UPLOAD FILE   DOWNLOAD   CLEAR

CANCEL   SAVE

**Figure 54**

To modify the Exclusion List, edit it directly in the **Custom** box. Otherwise, click the **DOWNLOAD** button to download and edit a **.txt** file, and then click the **+ UPLOAD FILE** button to upload the edited file. Click the **SAVE** button to save the changes to the Exclusion List.

## Delete Potential Associations Exclusion List

To delete an existing Exclusion List for an Artifact type, click **Edit**  for that Artifact type. The **Exclusion Details** window will be displayed (Figure 54).

Click the **CLEAR** button. The **Remove Exclusions** window will be displayed. Click the **YES** button to clear the Exclusion List for the Artifact type.



## Security Labels

An Organization may use custom Security Labels to determine how to treat Groups and Indicators in bulk. At the System level, ThreatConnect uses the [Traffic Light Protocol \(TLP\)](#) system published by the Forum of Incident Response and Security Teams™ (FIRST). Organization Administrators can define their own Security Labels based on their Organization's needs.

Security Labels are most effective when users share or contribute information within ThreatConnect. Security Labels allow users to withhold or divulge information, depending on their Organization's policies, based on the Security Label applied to each piece of data.

Security Labels are applied not just to Groups and Indicators, but also to their Attributes. For example, an Address Indicator may be considered TLP:GREEN (i.e., peers and partner Organizations may see it). However, its Source Attribute may be a sensitive system log that pinpoints a system vulnerability and thus may be considered TLP:RED (i.e., not to be shared). Organization Administrators are encouraged to familiarize their users with their Organization's sharing policies and the Security Labels used to enact them.

The **Security Labels** tab of the **Organization Config** screen (Figure 55) displays the Security Labels available to all Organizations on the ThreatConnect instance (that is, the System-wide Security Labels; see *ThreatConnect System Administration Guide* for more information), as well as the Security Labels specific to the Organization (i.e., custom Security Labels).

Name	Description	Options
Purple	This security label designates information that can be shared freely with partner groups, but must not be shared outside of those groups.	
TLP-AMBER	This security label is used for information that requires support to be effectively acted upon, yet carries risks to privacy, reputation, or operations if shared outside of the organizations involved. Information with this label can be shared with members of an organization and its clients.	
TLP-AMBER+STRICT	This security label is used for information that requires support to be effectively acted upon, yet carries risks to privacy, reputation, or operations if shared outside of the organizations involved and the source of the information wants to restrict sharing of the information to only the organizations involved. Information with this label can only be shared with members of an organization.	
TLP-CLEAR	This security label is used for information that carries minimal or no foreseeable risk of misuse, in accordance with applicable rules and procedures for public release.	
TLP-GREEN	This security label is used for information that is useful for the awareness of all participating organizations as well as with peers within the broader community or sector.	
TLP-RED	This security label is used for information that cannot be effectively acted upon by additional parties, and could lead to impacts on a party's privacy, reputation, or operations if misused.	
TLP-WHITE	This security label is used for information that carries minimal or no foreseeable risk of misuse, in accordance with applicable rules and procedures for public release.	

Figure 55

## View Security Labels

The **Security Labels** table displays the following information about the Security Labels available to the Organization:

- **Name:** This column displays the name of the Security Label.
- **Description:** This column displays a description of the Security Label.
- **Options:** This column provides options for editing, deleting, and consolidating the Security Label. These options are available only to custom Security Labels.

To view only custom Security Labels, clear the **Include System Labels** checkbox (Figure 56).

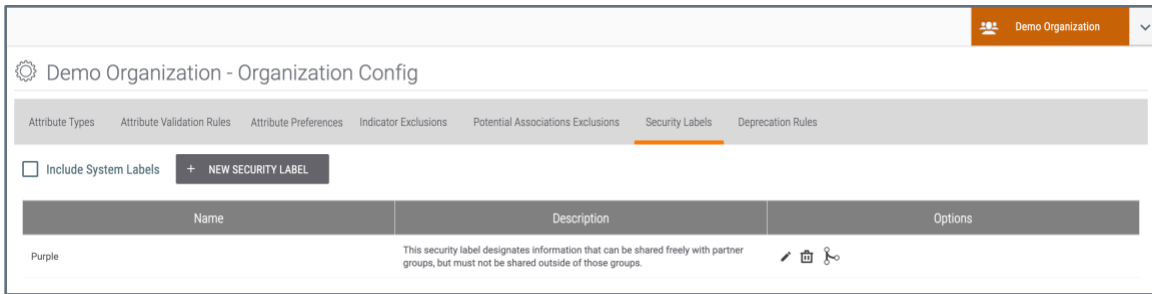


Figure 56

## Create Security Label

Click the **+ NEW SECURITY LABEL** button at the top left of the **Security Labels** table to create a new custom Security Label for the Organization. See [Creating Security Labels](#) for further instruction.

## Edit Security Label

To edit a custom Security Label, click **Edit** for that Security Label. The **Create Security Label** window will be displayed (Figure 57).

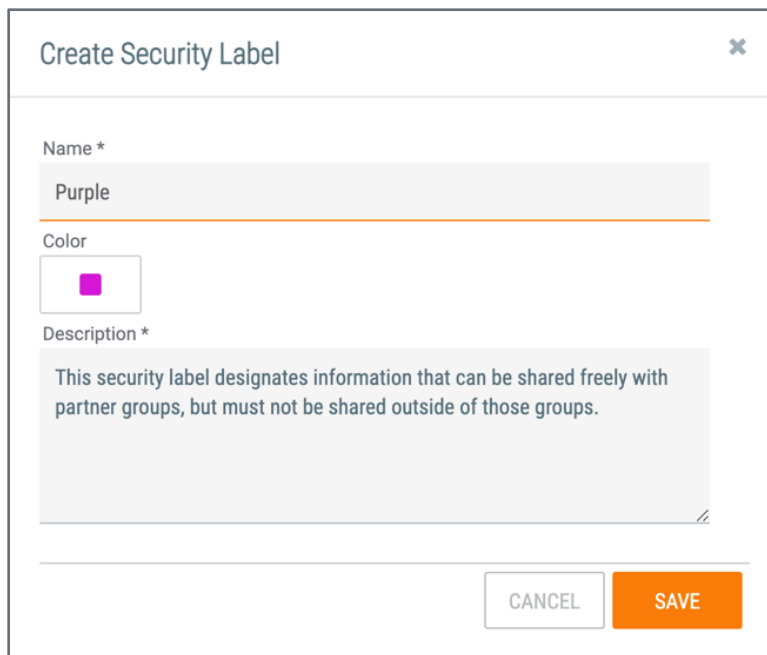



Figure 57

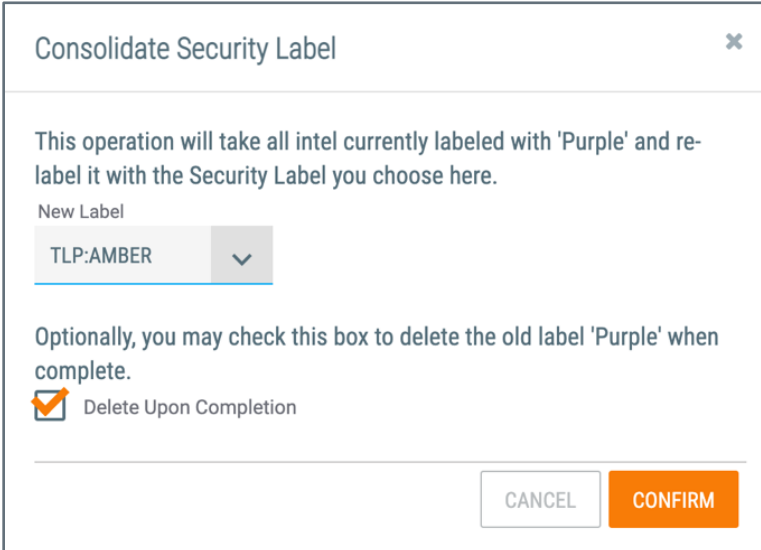
See [Creating Security Labels](#) for further instruction on the fields in this window.

## Delete Security Label

To delete a custom Security Label, click **Delete**  for that Security Label. The **Delete Security Label** window will be displayed. Click the **YES** button to delete the Security Label.

## Consolidate Security Label

Custom Security Labels can be consolidated with System-wide Security Labels, causing all data that have the custom Security Label to be re-labeled with a System-wide Security Label. To consolidate a Security Label, click **Consolidate**  for that Security Label. The **Consolidate Security Label** window will be displayed (Figure 58).



Consolidate Security Label

This operation will take all intel currently labeled with 'Purple' and re-label it with the Security Label you choose here.

New Label

TLP:AMBER

Optionally, you may check this box to delete the old label 'Purple' when complete.

Delete Upon Completion

CANCEL CONFIRM

**Figure 58**

- **New Label:** Select the System-wide Security Label into which to consolidate the custom Security Label,

**Important:** The **Include System Labels** checkbox on the **Security Labels** tab of the **Organization Config** screen must be selected for options to be provided in the **New Label** dropdown menu.

- **Delete Upon Completion:** Select this checkbox to delete the custom Security Label after the consolidation has completed.
- Click the **CONFIRM** button to complete the consolidation.

## Deprecation Rules

Indicator confidence deprecation is a great way to allow Indicators to drop in [Confidence Rating](#) over time or be deleted if the Confidence Rating is not being maintained and updated. Confidence deprecation is used in the case of an Indicator, such as an IP Address, that is no longer being used for any malicious activity for a certain amount of time. Depending on the confidence deprecation rule, ThreatConnect will drop the Confidence Rating or delete the Indicator, assuming that the Indicator is dormant or that the threat actor has ceased using it. ThreatConnect allows the creation of confidence deprecation rules at the System, Organization, Community, and Source levels. See *ThreatConnect Account Administration Guide* for instructions on configuring System-wide confidence deprecation rules.

The **Deprecation Rules** tab of the **Organization Config** screen (Figure 59) displays the confidence deprecation rules that have been created for the Organization.

Indicator Type	Interval	Amount	Percentage	Recurring	Action At Minimum	Options
Address	2 days	2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Inactive	
Host	3 days	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Delete	
URL	3 days	5	<input type="checkbox"/>	<input type="checkbox"/>	None	

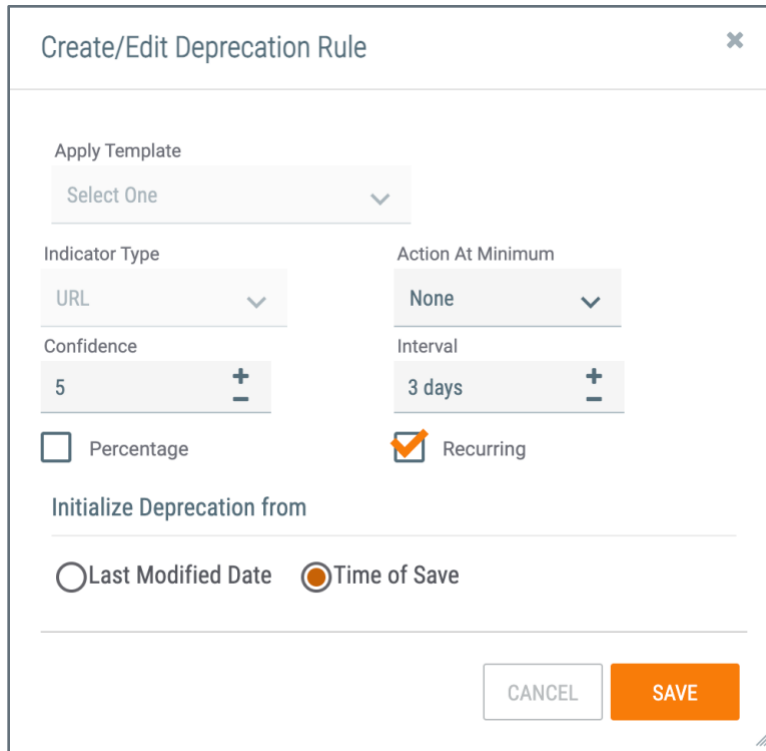
Figure 59

## Create Deprecation Rule

See [Configuring Indicator Confidence Deprecation](#) for instruction on how to create a new confidence deprecation rule for the Organization.

## Edit Deprecation Rule

To edit an existing confidence deprecation rule for the Organization, click **Edit** for the rule. The **Create/Edit Deprecation Rule** window will be displayed (Figure 60). See [Configuring Indicator Confidence Deprecation](#) for further instruction.



The dialog box titled "Create/Edit Deprecation Rule" contains the following fields and controls:


- Apply Template:** A dropdown menu with "Select One" and a downward arrow.
- Indicator Type:** A dropdown menu with "URL" and a downward arrow.
- Action At Minimum:** A dropdown menu with "None" and a downward arrow.
- Confidence:** A numeric input field with "5" and plus/minus buttons.
- Interval:** A text input field with "3 days" and plus/minus buttons.
- Percentage:** An unchecked checkbox.
- Recurring:** A checked checkbox.
- Initialize Deprecation from:** A section with two radio buttons: "Last Modified Date" (unchecked) and "Time of Save" (checked).
- Buttons:** "CANCEL" and "SAVE" buttons at the bottom right.

**Figure 60**

**Note:** The **Indicator Type** selection cannot be changed. To set a deprecation rule for a different Indicator type, create a new deprecation rule or edit the existing deprecation rule for that type.

**Important:** Each Indicator type may have only one confidence deprecation rule. Attempts to create a second rule for an Indicator type will result in an error.

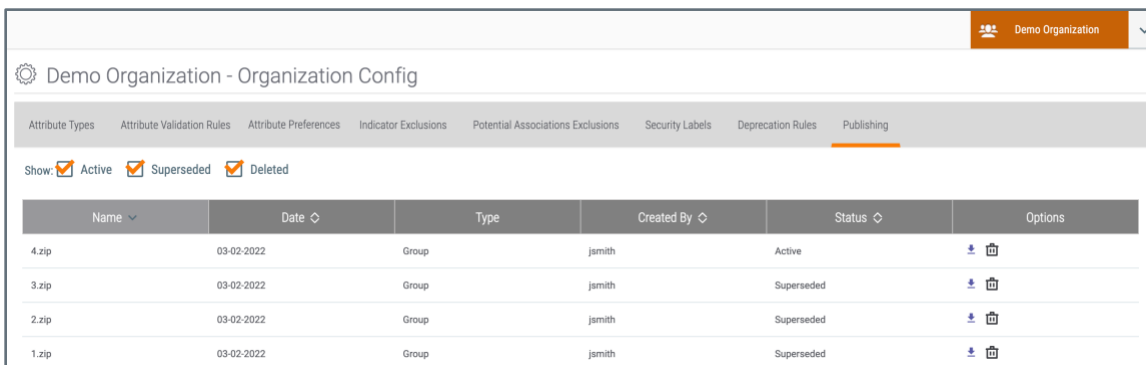
## Delete Deprecation Rule









To delete a confidence deprecation rule for the Organization, click **Delete**  for the rule. The **Delete Deprecation Rule** window will be displayed. Click the **YES** button to delete the deprecation rule.

## Publishing

The [Publish feature](#) packages intelligence in the form of Group data objects and writes it to a JSON file. It is a necessary step in the process of sharing the data with users on other instances of ThreatConnect. Once a Group has been published, it can be [shared across instances via the Cross-Intel Sharing App](#). All types of Group data objects (Adversary, Attack Pattern, Campaign, Course of Action, Document, E-mail, Event, Incident, Intrusion Set, Malware, Report, Signature, Tactic, Task, Threat, Tool, and Vulnerability) can be published.

Typically, a Group must first exist in, or be [contributed to, a Community or Source](#) in order to be able to publish it. However, if a System Administrator has enabled publishing from Organizations, Organization Administrators may publish Groups that exist in their Organization without contributing them to a Community or Source (i.e., they can publish Groups directly from their Organization). When publishing from an Organization is enabled, the **Publishing** tab will be displayed on the **Organization Config** screen. From this tab, Organization Administrators can view, download, and delete already published JSON files (Figure 61).



Name	Date	Type	Created By	Status	Options
4.zip	03-02-2022	Group	jsmith	Active	 
3.zip	03-02-2022	Group	jsmith	Superseded	 
2.zip	03-02-2022	Group	jsmith	Superseded	 
1.zip	03-02-2022	Group	jsmith	Superseded	 


**Figure 61**

## View and Download Published Files


Determine the type of files to display by selecting one or more of the following checkboxes:

- **Active:** Select this checkbox to display active Group publication files.
- **Superseded:** Each time a Group is published, a new Group publication file that supersedes the previous version(s) is created. Select this checkbox to display older versions of Group publication files that have been superseded by newer Group publication files.

- **Deleted:** Select this checkbox to display deleted Group publication files.

To download a published file, click **Download**  in the **Options** column for the desired file. The file will be saved to the computer's **Downloads** folder.

## Delete Published Files

Click **Delete**  in the **Options** column for the file that should be deleted. The **Delete Publication** window will be displayed. Click the **YES** button to delete the published file.