



RSA Archer Integration Guide

for Version 11.2



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April 2019

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RSA Archer Integration

Administrators can integrate RSA NetWitness Platform with RSA Archer® Cyber Incident & Breach Response to send alerts and incidents from NetWitness Platform to Archer for incident management and remediation. This guide provides a high-level workflow for configuring this integration.

Note: When you upgrade from Security Analytics 10.6.5 to NetWitness Platform 11.x, the RSA Archer® Cyber Incident & Breach Response integration is no valid, and must be re-configured.

The following table list the NetWitness Platform 11.x integration options with RSA Archer® Cyber Incident & Breach Response Version 1.3.1.2.

RSA Archer® Cyber Incident & Breach ResponseVersion	NetWitness Platform 11.x Integration	Reference
1.3.1.2	Event Stream Analysis (ESA)	See "Configure Event Stream Analysis for Integration with RSA Archer® Cyber Incident & Breach Response" section.
1.3.1.2	Reporting Engine (RE)	See "Configure Reporting Engine for Integration with RSA Archer® Cyber Incident & Breach Response" section.
1.3.1.2	Respond	See "Configure Respond for Integration with RSA Archer® Cyber Incident & Breach Response 1.3.1.2" section.
1.3.1.2	Archer Feeds	See "RSA Archer Feeds" section.

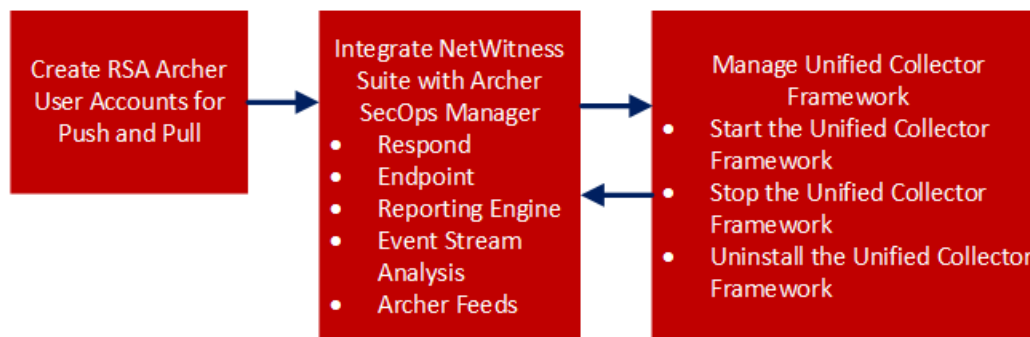
Configure NetWitness to Work With Archer

The RSA Archer® Cyber Incident & Breach Response solution enables you to aggregate all actionable security alerts, allowing you to become more effective, proactive, and targeted in your incident response and SOC management. For more information on RSA Archer® Cyber Incident & Breach Response capabilities, see RSA Archer documentation on the [RSA Archer Community](#) or on the [RSA Archer Exchange Community](#).

This version of RSA Archer determines how NetWitness Platform will be integrated. For supported Archer platforms, see the *SecOps Installation Guide*.

RSA Archer® Cyber Incident & Breach Response 1.3.1.2 integrates with NetWitness Platform using the RSA UCF (Unified Collector Framework), which comprises of NetWitness Respond integration service and RSA Archer® Cyber Incident & Breach Response Watchdog service.

This figure represents the flow of NetWitness Platform 11.x integration with RSA Archer® Cyber Incident & Breach Response 1.3.1.2.



Create RSA Archer User Accounts for Push and Pull

You must create a user account for the web service client to transfer data to the RSA Archer GRC Platform.

You require two RSA Archer user accounts to avoid conflicts while sending and receiving data from RSA NetWitness Platform.

To create a user account for push and pull:

1. On the RSA Archer UI, click **Administration** > **Access Control** > **Users** > **Add New**.
2. In the **First Name** and **Last Name** fields, enter a name that indicates that the Unified Collector Framework (UCF) uses this account to push data into RSA Archer GRC. For example, UCF User, Push.

Note: When configuring the Pull account, enter a name that indicates that the UCF uses this account to pull data from RSA Archer GRC. For example, UCF User, Pull.

3. (Optional) Enter a user name for the new user account.

Note: If you do not specify a user name, the RSA Archer GRC Platform creates the user name from the first and last name entered when you save the new user account.

4. In the **Contact Information** panel, in the **Email** field, enter an email address to associate with the new user account.
5. In the **Localization** section, change the time zone to (UTC) Coordinated Universal Time.

Note: The UCF uses UTC time to baseline all the time-related calculations.

6. In the **Account Maintenance** section, enter and confirm a new password for the new user account.

Note: Make a note of the user name and password for the new user account that you created. You need to enter these credentials when you set up the UCF to communicate with the RSA Archer GRC Platform through the web service client.

7. Clear the Force Password Change On **Next Sign-In** option.
8. In the **Security Parameter** field, select the security parameter that you want to use for this user.

Note: If you assign a default security parameter with a password change interval of 90 days, you also must update the user account password stored in the SA IM integration service every 90 days. To avoid this, you can optionally create a new security parameter for the SA IM integration service user account, and set the password change interval to the maximum value allowed by your corporate standards.

9. Click the **Groups** tab, and perform the following:
 - a. In the **Groups** panel, click **Lookup**.
 - b. In the **Available Groups** window, expand Groups.
 - c. Scroll down and select **SOC: Solution Administrator and EM: Read Only**.
 - d. Click **OK**.
10. Click **Apply** and click **Save**.
11. If the machine language and regional settings of your RSA Archer GRC system are set to anything other than English-US, perform the following:
 - a. Open the user account you just created, and in the **Localization** section, in the **Locale** field, select **English (United States)**, and click **Save**.
 - b. On the Windows system hosting your RSA Archer GRC Platform, open **Internet Information Services (IIS) Manager**.
 - c. Expand your RSA Archer GRC site, click **.Net Globalization**, in both the **Culture** and **UI Culture** fields, select **English (United States)**, and click **Apply**.
 - d. Restart your RSA Archer GRC site.
12. Repeat steps 1 – 11 to create a second user account for the UCF to pull data from RSA Archer GRC.

Integrate NetWitness Platform With RSA Archer Cyber Incident & Breach Response

You have to configure the system integration settings to manage incident workflow in RSA Archer® Cyber Incident & Breach Response.

For information on how to configure system integration settings, see the "Manage Incidents in RSA Archer® Cyber Incident & Breach Response" in the *NetWitness Respond Configuration Guide*.

RSA Unified Collector Framework

RSA NetWitness Platform integrates with RSA Archer® Cyber Incident & Breach Response 1.3.1.2 using the RSA UCF. The RSA UCF integrates with all supported SIEM tools and the RSA Archer® Cyber Incident & Breach Response solution. After you configure the system integration settings, all incidents are managed in RSA Archer® Cyber Incident & Breach Response instead of NetWitness Respond. Incidents created before the integration will not be managed in RSA Archer® Cyber Incident & Breach Response.

Note:

- You must configure the same option in both RSA NetWitness Platform and the Unified Collector Framework.
- Integration of the RSA NetWitness Respond module with Reporting Engine or Event Stream Analysis can result in duplicate events, alerts, and incidents created in RSA Archer® Cyber Incident & Breach Response.

UCF supports multiple SIEM tools connections at the same time, such as supporting NetWitness Platform Reporting Engine, HP ArcSight, and NetWitness Respond. However, different instances of the same SIEM tool are not supported, such as two NetWitness Platform servers connected to the same UCF.

Prerequisites

- Install the RSA Archer® Cyber Incident & Breach Response package on Archer. See RSA Archer documentation [RSA Archer Community](#) or on the Content Tab at https://community.emc.com/community/connect/grc_ecosystem/rsa_archer_exchange.
- Install RSA Archer® Cyber Incident & Breach Response 1.3.1.2.
- Ensure you have NetWitness Platform 11.1 as it is compatible with RSA Archer® Cyber Incident & Breach Response 1.3.1.2.
- Ensure that Respond is configured in RSA NetWitness Platform.


The RSA UCF allows you to integrate your RSA Archer® Cyber Incident & Breach Response system with the following:

- NetWitness Respond
- NetWitness Platform Reporting Engine

- NetWitness Platform Event Stream Analysis
- Archer Feeds

Configure Respond for Integration with RSA Archer® Cyber Incident & Breach Response

Step 1: Select the Mode for NetWitness Respond

1. Go to **ADMIN** > Services, select the Respond Server service, and then select  > **Config** > **Explore**.
2. Navigate to `respond/integration/export`.
3. Set the `archer-sec-ops-integration-enabled` field to **true**.
4. Restart the Respond service by running the following command:

```
systemctl restart rsa-nw-respond-server
```

Step 2: Configure NetWitness Respond to Forward Alerts to UCF

1. Navigate to `C:\Program Files\RSA\SA IM integration service\cert-tool\certs` in the SecOps Middleware box.
2. Copy both `keystore.crt.pem` and `rootcastore.crt.pem` from the `certs` folder (to the import folder of NetWitness server):

```
cp rootcastore.crt.pem /etc/pki/nw/trust/import
cp keystore.crt.pem /etc/pki/nw/trust/import
```

Note: Before you copy the files from UCF to NetWitness Admin server, examine the files to remove any blank lines and save them.

3. SSH to NW-server box
 - a. Run the `update-admin-node` command:

```
orchestration-cli-client --update-admin-node
```
 - b. Restart the RabbitMQ service:

```
systemctl restart rabbitmq-server
```
 - c. Restart the SMS service:


```
systemctl restart rsa-sms.service
```


Note: This step is mandatory to avoid receiving the "message bus down" error message which indicates that the EventSourceMessagePublisher has failed to reconnect to RabbitMQ on restart. This can cause some features such as deleting event sources to function improperly.


- d. Create user `archer` and set permissions for the virtual host `‘/rsa/system’`

```
rabbitmqctl add_user archer archer
rabbitmqctl clear_password archer
rabbitmqctl set_permissions -p /rsa/system archer ".*" ".*" ".*"
```

Step 3: Forward Alerts to the NetWitness Respond

- To forward NetWitness Platform Event Stream Analysis alerts to the NetWitness Respond:
 - a. Go to **ADMIN > Services > ESA** service.
 - b. Select an Event Stream Analysis service and then select  > **View > Config**.
 - c. Click the **Advanced** tab.
 - d. Make sure that the **Forward Alerts on Message Bus** checkbox is selected by default. If not, select the **Forward Alerts on Message Bus** checkbox, and click **Apply**.

- To forward NetWitness Platform Reporting Engine alerts to NetWitness Respond:
 - a. Go to **ADMIN > Services > Reporting Engine** service.
 - b. Select the Reporting Engine service, and then select  > **View > Config**.
 - c. Click the **General** tab.
 - d. In the **System Configuration** section, select the **Forward Alerts to Respond** checkbox and click **Apply**.

- To forward NetWitness Platform Malware Analysis alerts to NetWitness Respond:
 - a. Go to **ADMIN > Services > Malware Analysis** service
 - b. Select the Malware Analysis service, and then select  > **View > Config**.
 - c. Click the **Auditing** tab.
 - d. In the **Respond Alerting** panel, verify that the **Enabled Config Value** checkbox is selected. If the checkbox is not selected, select the checkbox, and click **Apply**.

Step 4: Forward Endpoint Alerts to the NetWitness Respond

You can forward Endpoint alerts to the RSA Archer GRC through NetWitness Respond. For more information on how to Configure NetWitness Endpoint Alerts via Message Bus, see "Configure NetWitness Endpoint Alerts via Message Bus" in the *NetWitness Endpoint Integration Guide*.

Step 5: Aggregate Alerts into Incidents

The Respond Server service consumes alerts from the message bus and normalizes the data to a common format (while retaining the original data) to enable simpler rule processing. It periodically runs rules to aggregate multiple alerts into an incident and set some attributes of the Incident (for example, severity, category, and so on). For more information on aggregating alerts, see the "Configure Alert Sources to Display Alerts in Respond View" topic in the *NetWitness Respond Configuration Guide*.

To configure alert aggregation:

1. Go to **CONFIGURE > Incident Rules**.
2. To enable the rules provided out-of-the-box:
 - a. Double-click the rule.
 - b. Select **Enabled**.

- c. Click **Save**.
 - d. Repeat steps a-c for each rule.
3. To add a new rule:
- a. Click **+**.
 - b. Select **Enabled**.
 - c. Enter the values in the following fields:
 - Rule Name
 - Action
 - Match Conditions
 - Grouping Options
 - Incident Options
 - Priority
 - Notifications
4. Click **Save**.

Configure Endpoints in RSA Unified Collector Framework

Endpoints provide the connection details required for the UCF to reach both your RSA NetWitness Platform and RSA Archer GRC systems.

Note: Some endpoints are necessary to use different integrations. The following list shows the mandatory endpoints.

Mandatory Endpoint Integration

- Archer Push endpoint
- Archer Pull endpoint
- Mode selection: SecOps or Non SecOps mode.

Note:

- If Non SecOps mode is selected, incidents are managed in NetWitness Respond instead of RSA Archer® Cyber Incident & Breach Response.
- You must configure the port depending on the protocol (TCP, UDP, or secure TCP).
- Make sure the certificate subject name for your RSA Archer GRC server matches the hostname.

Procedure

1. On the UCF system, open the Connection Manager, as follows:
 - a. Open a command prompt.
 - b. Change directories to `<install_dir>\SA IM integration service\data-collector`.

- c. Enter `runConnectionManager.bat`.
2. In the **Connection Manager**, enter **1** for Add Endpoint.
3. Add an endpoint for pushing data to RSA Archer® Cyber Incident & Breach Response, as follows:
 - a. Enter the number for Archer.

Note: Enable SSL to add the RSA Archer endpoints.
 - b. For the endpoint name, enter **push**.
 - c. Enter the URL of your RSA Archer GRC system.
 - d. Enter the instance name of your RSA Archer GRC system.
 - e. Enter the user name of the user account you created to push data into your RSA Archer GRC system.
 - f. Enter the password for the user account you created to push data into your RSA Archer GRC system, and confirm the password.
 - g. When prompted if this account is used for pulling data, enter **False**.
4. Add an endpoint for pulling data from RSA Archer® Cyber Incident & Breach Response, as follows:
 - a. Enter the number for Archer.

Note: SSL must be enabled to add the RSA Archer endpoints.
 - b. For the endpoint name, enter **pull**.
 - c. Enter the URL of your RSA Archer GRC system.
 - d. Enter the instance name of your RSA Archer GRC system.
 - e. Enter the user name of the user account you created to pull data from your RSA Archer GRC system.
 - f. Enter the password for the user account you created to pull data from your RSA Archer system, and confirm the password.
 - g. When prompted if this account is used for pulling data, enter **True**.
5. Add an endpoint for RSA NetWitness Platform:
 - For RESPOND
 - a. Enter the number for NetWitness Platform IM.
 - b. Enter a name for the endpoint.
 - c. Enter the SA Host IP address.
 - d. For SA Messaging Port, enter **5671**.
 - e. Enter the target queue for remediation tasks. Selecting All processes both the RSA Archer Integration (GRC) and IT Helpdesk (Operations).
 - f. When prompted to automatically add certificates to the SA trust store, enter **No**. The certificates are added manually in previous steps.

- g. In UCF connection manager, select the mode, as follows:
 - i. Enter the number for Mode Selection.
 - ii. Select Manage incident workflow exclusively in RSA Archer® Cyber Incident & Breach Response from the drop-down.

Note: Make sure you select the second option as the first option is not supported in NetWitness Platform 11.x release.

- For Reporting Engine and Event Stream Analysis
 - a. To use third-party integrations, add the Syslog Server Endpoint, as follows:
 - i. Enter the number for Syslog Server Endpoint.
 - ii. Enter the following:
 - User defined name
 - SSL Configured TCP port number

Note: Defaults to 1515. If you do not want to host the Syslog server in this mode, enter **0**.

- TCP port number - Enter the TCP port if the Syslog client sends the Syslog message in TCP mode.

Note: Defaults to 1514. If you do not want to host the Syslog server in this mode, enter **0**.

- UDP port number - Enter the UDP port if the Syslog client sends the Syslog message in UDP mode.

Note: Defaults to 514. If you do not want to host the Syslog server in this mode, enter **0**.

By default, the Syslog server runs in the above three modes, unless it is disabled by entering **0**.

- b. To test the Syslog client, enter the number for Test Syslog Client. Use the Test Syslog client with the files from `<install_dir>\SA IM integration service\config\mapping\test-files\`.
6. In the Connection Manager, enter **5** to test each endpoint.

Configure Reporting Engine for Integration with RSA Archer® Cyber Incident & Breach Response

To configure Syslog Output Action for the Reporting Engine:

1. Select **ADMIN > Services**.
2. Select the Reporting Engine Service, and click  **View > Config**.

3. Click the **Output Actions** tab.
4. In the **NetWitness Platform Configuration** panel, in the **Host Name** field, enter the host name or IP address of the Reporting Engine server.
5. In the **Syslog Configuration** section, add the Syslog Configuration as follows:
 - a. In the **Server Name** field, enter the host name of the UCF.
 - b. In the **Server Port** field, enter the port that you selected in the UCF Syslog configuration.
 - c. In the **Protocol** field, select the transport protocol.

Note: Configure SSL if you select Secure TCP.


6. Click **Save**.

To configure NetWitness Platform Reporting Engine SSL for Secure Syslog Server:

1. Copy the certificate `keystore.crt.der` from the UCF machine to NetWitness Platform server box at `/usr/lib/jvm/java-1.8.0-openjdk-1.8.0.161-0.b14.e17_4.x86_64/jre/lib/security`.
2. Run the following command:

```
keytool -import -file keystore.crt.der -alias ucf-syslog -keystore /etc/pki/nw/trust/truststore.jks -storepass changeit
```

Note: Do not copy and paste the above command. Type the command to avoid errors.

3. Enable **ServerCertificateValidationEnabled** to **true**:
 - Navigate to **ADMIN > Service**.
 - Click  > **View > Explore** of the Reporting Engine service .
 - Expand **com.rsa.soc.re > Configuration > SSLContextConfiguration**.
 - Expand **SSLContextConfiguration** and set **ServerCertificateValidationEnabled** to **true**.
4. Restart the Reporting Engine service by running the following command:

```
service rsasoc_re restart
```

To configure rules in NetWitness Platform:

1. Click **MONITOR > Reports > Manage**.
The Manage tab is displayed.
2. In **Rule Groups** panel, click **+**.
3. Enter a name for the new group.
4. Select the group you created, and in the Rule toolbar, click **+**.
5. In the **Rule Type** field, select **NetWitness DB**.
6. Enter a name for the rule.
7. Enter values in the **Select** and **Where** fields based on the rule that you want to create.

Note: Add the Syslog configuration with the Syslog name set above.

8. Click **Save**.

Note: To see the same number of alerts in the Reporting Engine and RSA Archer GRC, make sure that you have selected **Once** for execute in both the Syslog and Record tabs.

To add Alert Templates for the Reporting Engine in NetWitness Platform:

The UCF syslog configuration contains out-of-the-box alert templates that you can use to create an alert with a syslog output action. These templates define the criteria used to aggregate alerts into incidents in your RSA Archer GRC Platform.

The sample templates are located in the following location on the UCF system:

```
<install_dir>\SA IM integration service\config\mapping\templates\SecOps_SA_Templates
```

1. Click **MONITOR > Reports > Manage > Alerts**.
2. Click the **Template** tab.
3. Click **+**.

Note: After you copy the template in the Create/Modify Template window, make sure to replace `cs25=${sa.host} cs25Label=sahost` to `cs25=${nw.host} cs25Label=nwhost`.

4. In the **Name** field, enter a name for the alert template.
5. In the **Message** field, enter the alert message.
6. Click **Create**.
7. Repeat steps 3 to 6 for each alert template that you want to add.

To Configure Alerts in NetWitness Platform:

In RSA NetWitness Platform Reporting Engine, an alert is a rule that you can schedule to run on a continuous basis and log its findings to several different alerting outputs.

1. Click **MONITOR > Reports > Manage > Alerts**.
2. Click **+**.
3. Select **Enable**.
4. Select the rule you created.
5. Select **Push to Decoders**.

Note: If you do not enter a value in this field, the link in the RSA Archer Security Alerts application to RSA NetWitness Platform does not work.

6. From the Data Sources list, select your data source.
7. In the **Notification** section, select **Syslog**.
8. Click **+**.
9. Complete the Syslog configuration fields.

10. In the **Body Template** field, select the template that you want to use for this Syslog alert.
11. Click **Save**.

Configure Event Stream Analysis for Integration with RSA Archer® Cyber Incident & Breach Response

To configure Event Stream Analysis Syslog Notification Settings in NetWitness Platform:

1. Click **ADMIN > System > Global Notifications**.
2. Click the **Output** tab.
3. Define and enable an Event Stream Analysis Syslog notification.
4. Click the **Servers** tab.
5. Define and enable a Syslog notification server.
6. In the Syslog Server Configuration section, enter the following:

Field Description:

- Name - Specify the custom name.
 - Server IP (Hostname) - Specify the hostname or IP Address of the system on which you installed the UCF.
 - Port - Specify the port number on which you want the UCF to listen.
 - Facility - Specify the Syslog facility.
 - Protocol - Select the protocol.
7. Click **Save**.

To configure NetWitness Platform Event Stream Analysis SSL for Secure Syslog Server:

If the Syslog server is configured with Secure TCP, configure the SSL.

1. Select **ADMIN > Services**.
2. Select the Event Stream Analysis service.
3. Go to **Explore > Configuration > SSL**.
4. Set **ServerCertificateValidationEnabled** to **true**.
5. Copy the `rootcastore.cert.pem` from the UCF machine to the Event Stream Analysis server to `/etc/pki/ca-trust/source/anchors`.
6. Run the following command:

```
update-ca-trust
```
7. Restart the Event Stream Analysis server by running the following command:

```
service rsa-nw-esa-server restart
```

To Add Event Stream Analysis Alert Templates

The UCF syslog configuration contains out-of-the-box alert templates that you can use to create an alert with a syslog output action. These templates define the criteria used to aggregate alerts into incidents in your RSA Archer GRC Platform.

The sample templates are located in the following location on the UCF system:

```
<install_dir>\SA IM integration service\config\mapping\templates\SecOps_SA_Templates\SecOps_SA_ESA_templates.txt
```

1. Select **ADMIN > System > Global Notifications**.
2. Click the **Templates** tab.
3. Click **+**.
4. In the **Template Type** field, select Event Stream Analysis.
5. In the **Name** field, enter the name for the template.
6. 6. (Optional) In the **Description** field, enter a brief description for the template.
7. 7. In the **Template** field, enter the alert message.
8. 8. Click **Save**.
9. 9. Repeat steps 3 – 8 for each alert template that you want to add.

To Create Event Stream Analysis Rules

1. Click **CONFIGURE > ESA Rules**.
2. In the **Rule Library**, click **+**.
3. Select **Rule Builder**.
4. In the **Rule Name** field, enter a name for the rule.
5. In the **Description** field, enter a description for the rule.
6. Select the **Severity**.
7. In the **Condition** panel:
 - a. Click **+** to build a statement.
 - b. Enter a name, select a condition type, and add meta data/value pairs for the statement.
 - c. Click **Save**.
 - d. Repeat steps a – c until you have built all the statements for the rule.
8. In the **Notifications** section, select **Syslog**.
9. Select the notification, Syslog server, and template that were created previously.
10. Click **Save** and click **Close**.
11. Click **Configure > Deployments**.
12. Click **+** for Event Stream Analysis services section.
13. Select the Event Stream Analysis Service.
14. Click **Deploy Now**.

- In the **Event Stream Analysis Rules** section, click **+** to select the Event Stream Analysis Rule that you created, and click **Deploy Now**.


RSA Archer Feeds

By default, only the IP address and Criticality Rating fields in the RSA Archer Devices application are fed into RSA NetWitness Platform by the SA IM Integration Service. You can customize the Enterprise Management plug-in to include the Business Unit and Facility fields that are cross-referenced in the Devices application in the feed. For more details, see Archer documentation at https://community.emc.com/community/connect/grc_ecosystem/rsa_archer or https://community.emc.com/community/connect/grc_ecosystem/rsa_archer_exchange.

Note: If you want to feed Business Unit and Facility information from your RSA Archer GRC Platform into Live, you must also add keys for these fields in the `index-concentrator-custom.xml` file.

Update the Concentrator and Decoder Services

The SA IM Integration Service in RSA Archer® Cyber Incident & Breach Response manages the files for a custom feed and deposits these files in a local folder that you specify when you configure the Enterprise Management Endpoint. The Live module of RSA NetWitness Platform retrieves the feed files from this folder. Live then pushes the feed to the Decoders, which start creating metadata based on the captured network traffic and the feed definition. To enable the Concentrator to detect a new metadata created by the Decoders, make sure to edit the `index-concentrator-custom.xml`, `index-logdecoder-custom.xml`, and `index-decoder-custom.xml` files.

- Select **ADMIN > Services**.
- Select the Concentrator, and select  > **View > Config**.
- Click the **Files** tab.
- From the drop-down list, select the `index-concentrator-custom.xml` file. Do one of the following:
 - If content already exists in the file, add a key for the new metadata element:


```
<key description="Criticality" format="Text" level="IndexValues"
name="criticality" defaultAction="Open"/>
```

Note: Do not copy and paste above command . Type the command to avoid errors.

- If the file is blank, add the following content:


```
<?xml version="1.0" encoding="utf-8"?>
<language level="IndexNone" defaultAction="Auto">
<key description="Criticality" format="Text" level="IndexValues"
name="criticality" defaultAction="Open"/>
</language>
```
- Click **Apply**.
 - To add multiple devices:
 - Click **Push**.
 - Select the devices to which you want to push this file.

- c. Click **OK**.
7. Repeat steps 1 to 6 for the Log Decoders and Index Decoders, using `index-logdecoder-custom.xml` and `index-decoder-custom.xml`.
8. Restart the Concentrator and Decoder services by running the following commands:


```
service nwdecoder restart
service nwconcentrator restart
```

Add the RSA Archer Enterprise Management Endpoint in UCF

1. In the UCF connection manager, select the mode:
 - a. Enter the number for Mode Selection.
 - b. Select one of the following options:
 - Manage incident workflow in RSA NetWitness Platform.
 - Manage incident workflow exclusively in RSA Archer® Cyber Incident & Breach Response.
2. Add the RSA Archer Enterprise Management Endpoint:
 - a. Enter the number for Enterprise Management.
 - b. Enter the values in the fields as described in the table below.

Field	Description
Endpoint Name	Optional endpoint name.
Web Server Port	Defaults to 9090. You can configure this to host the web server url by providing the URL with the port number as in the NetWitness Platform live feed: <code>http://hostname:port/archer/sa/feed</code> .
Criticality	Criticality of the assets to be pulled from RSA Archer GRC. If false , pull assets with any criticality. If true , pull assets with only high criticality. To configure this manually, edit the <code>em.criticality</code> property in the <code>collector-config</code> properties file to provide a comma-separated list of criticalities: <code>LOW, MEDIUM, HIGH</code> .
Feed Directory	Directory where the assets CSV file from RSA Archer GRC are saved. <div style="border: 1px solid green; padding: 5px; margin-top: 5px;">Note: The directory path provided must exist.</div>
Web Server Username	Username for authenticating to the EM web server.

Field	Description
Web Server Password	Password for authenticating to the EM web server.
SSL Mode	<p>Defaults to No.</p> <p>If No, the URL uses <code>http mode: http://hostname:port/archer/sa/feed</code></p> <p>If you have not updated the host file, see "Update the RSA NetWitness Platform Host File" section.</p> <div style="border: 1px solid green; padding: 5px; margin-top: 10px;"> <p>Note: NetWitness Platform currently does not support Archer recurring feeds in SSL mode.</p> </div>

Update the RSA NetWitness Platform Host File

1. Edit the host file on the NetWitness Platform server at the following location: `vi /etc/hosts`.
2. Enter the following for the UCF host IP address:


```
<ucf-host-ip> <ucf-host-name>
```
3. Restart NetWitness Platform server by running the following command:


```
service jetty restart
```
4. While configuring the NetWitness Platform live feed, enter the host name for the URL instead of the IP address and the port number configured for Enterprise Management endpoint in the UCF:


```
http: //<ucf-host-name> : <EM_Port>/archer/sa/feed.
```
5. Verify that the connection works.

Create a Recurring Feed Task

For RSA NetWitness Platform to download feed files from the NetWitness Respond Integration Service and push the feeds to Decoders, you must create a recurring feed task and define the feed settings.

Note: For RSA Archer® Cyber Incident & Breach Response 1.2: For RSA NetWitness Platform to download feed files from the UCF machine and push the feeds to Decoders, you must create a recurring feed task and define the feed settings. The procedure is similar to RSA Archer® Cyber Incident & Breach Response 1.3, with a few exceptions. See documentation on the [RSA Archer Exchange Community](#) for details.

1. Select **CONFIGURE > Custom Feeds**.
2. In the Feeds view, Click **+**.
3. Select **Custom Feed**, and click **Next**.
4. Select **Recurring**.
5. Enter a name for the feed.
6. In the URL field, enter the following:


```
http://ucf_hostname/archer/sa/feed
```

where, `http :ucf_hostname_or_ip:port` is the address of the NetWitness Respond Integration Service system. For example: `http://<ucf-host-name>` .

7. Select **Authenticated**.
8. In the **User Name** and **Password** fields, enter the credentials of the user account you created in the [Add the RSA Archer Enterprise Management Endpoint in UCF](#) procedure.
9. Define the recurrence interval for the feed.
10. In the **Date Range** panel, define a start and end date for the feed, and click **Next**.
11. Select each Decoder to which you want to push this feed, and click **Next**.
12. In the **Type** field, make sure that IP is selected.
13. In the **Index Column** field, select 1.
14. In the second column, set the Key value to criticality, and click **Next**.
15. Review your feed configuration details and click **Finish**.

Manage Unified Collector Framework

This section provides additional tasks for configuring and managing the RSA UCF for RSA Archer® Cyber Incident & Breach Response 1.3.1.2 Integration.

Start the RSA Unified Collector Framework

1. Click **Control Panel > Administrative Tools > Services**.
2. Select **RSA Unified Collector Framework**.
3. Click **Start**.

Stop the RSA Unified Collector Framework

1. Click **Control Panel > Administrative Tools > Services**.
2. Stop the RSA Archer® Cyber Incident & Breach Response WatchDog Service.

Note: If you do not stop the Watchdog service, the Watchdog service starts the NetWitness Respond Service.

3. Select **RSA Unified Collector Framework**.
4. Click **Stop**.

Note: If the service takes too long to shutdown, use the Task Manager to end the RSASAIMDCService.

Uninstall the RSA Unified Collector Framework

1. Click **Control Panel > Programs and Features**.
2. Select **RSA Unified Collector Framework**.
3. Click **Uninstall**.

Troubleshoot RSA Archer Integration

This section provides resolutions to common problems that you may encounter while configuring RSA Archer® Cyber Incident & Breach Response 1.3.1.2 with NetWitness Respond.

Problem	Solutions
<p>Unable to add NetWitness Endpoint successfully to UCF.</p>	<p>Login to the NetWitness server console and check the truststore.pem file under /etc/rabbitmq/ssl/truststore.pem and verify if the certificates (rootcastore.crt.pem and keystore.crt.pem) are updated correctly. If the certificates are not updated, manually copy the contents of both the certificates to the truststore.pem file. After updating, restart the rabbitmq service.</p>
<p>After adding the endpoint for NetWitness Respond, the Certificate Authority truststore fails to set.</p> <p>Resolution</p>	<ol style="list-style-type: none"> 1. Make sure that the SSH credentials for the NetWitness Platform host are valid. 2. If the credentials are correct, but the error still occurs, manually copy certificates.
<p>Remediation Tasks being pushed to the operations queue through the UCF are not appearing in RSA Archer® Cyber Incident & Breach Response as Findings.</p>	<ol style="list-style-type: none"> 1. Open the Connection Manager using the command prompt: <ul style="list-style-type: none"> • Change directories to <code><install_dir>\SA IM integration service\data-collector.</code> • Type: <code>runConnectionManager.bat</code> 2. Enter 2 to edit endpoint. 3. Enter 3 to NetWitness Platform Respond. 4. Make sure the Target Queue is set to All or Operations.
<p>In the <code><install_dir>\SA IM integration service\logs\collector.log</code>, there are SSL errors between RSA NetWitness Platform and RSA Unified Collector Framework.</p>	<ol style="list-style-type: none"> 1. Verify that the SSL certificates are valid. <div data-bbox="786 1430 1419 1514" style="border: 1px solid green; padding: 5px; margin: 5px 0;"> <p>Note: NetWitness Respond certificates are valid for two years.</p> </div> 2. If your certificates are expired, regenerate and copy the expired certificates. <p>To regenerate and copy the certificates:</p> <ol style="list-style-type: none"> 1. In the Command Prompt, go to <code><install_dir>\SA IM integration service\data-collector.</code> 2. Enter <code>runConnectionManager.bat</code>

Problem	Solutions
	<ol style="list-style-type: none"> 3. Enter the number for Regenerate NetWitness Platform RESPONDIntegration Service Certificate. 4. In the NetWitness Platform Respond endpoint, in Connection Manager, enter the number for Edit Endpoint. 5. Enter Yes to copy the certificates automatically to the NetWitness Platform trust store. <div style="border: 1px solid green; padding: 5px; margin-top: 10px;"> <p>Note: If certificates fail to copy, manually copy the certificates.</p> </div>
<p>When ESA alerts with severity High or Low are forwarded to RSA Archer, the Security Alert Priority field is not populated in the RSA Archer UI.</p>	<p>None, as it functions as designed.</p>
<p>When ESA Command and Control Aggregate Scores details are forwarded from NetWitness Suite to RSA Archer UI, fields such as Beaconsing Behavior, Rare Domains, Rare User Agents, Missing Referrers, and Suspicious Domains Aggregate Score do not get populated.</p>	<p>None, as it functions as designed.</p>
<p>RSA Archer recurring feeds does not work in SSL mode.</p>	<p>Make sure you create the RSA Archer recurring feeds in non-SSL mode.</p>
<p>NetWitness Platform unable to forward incidents to UCF.</p>	<ol style="list-style-type: none"> 1. In the collector config (C:\PROGRAM FILES\RSA\SA IM INTEGRATION SERVICE\CONFIG\collector-config), change the following. im.virtualhost=/rsa/im/integration to im.virtualhost=/rsa/system 2. Restart UCF. For more information on restarting UCF, see Start the RSA Unified Collector Framework 3. In the data collector (C:\PROGRAM FILES\RSA\SA IM INTEGRATION SERVICE\data-collector), double click on the following file to run it. runConnectionmanager.bat