

NetWitness[®] Platform XDR

NetWitness Security Fixes & SLO

Contact Information

NetWitness Community at <https://community.netwitness.com> contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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About CVE Score and NetWitness Score

You can learn how NetWitness Product Security Team uses a new internal vulnerability scoring method called NWSS (NetWitness Security Score). Using NWSS, the NetWitness Product Security team assesses the vulnerability's actual severity score defined within the scope of NetWitness.

NWSS is calculated based on the CVSS 3.1 scoring system. These details are being tracked in corporate defect tracking system (Jira).

Scoring is based on CVE score and NWSS (NetWitness Score):

- Score ≥ 9.0 = Critical
- Score ≥ 7.0 & ≤ 8.9 = Major
- Score ≥ 4.0 & ≤ 6.9 = Moderate
- Score ≤ 3.9 = Minor

Service Level Objective (SLO)

The Service Level Objective for Common Vulnerabilities and Exposures (CVE) are listed in this section. NetWitness shall use commercially reasonable efforts to roll out a fix within the period specified:

CVE Status	Duration
Critical	30 days
Major	60 days
Moderate	120 days
Minor	120 days