



**RSA** | Security Analytics

RSA Product Verification Checklist

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# Product Validation Checklist



This checklist provides procedures for validating that the hardware and software products that you receive are the ones that you purchased from RSA.

## Hardware Validation

Task	Description	✓
Before you open the packaging of the hardware, ensure that the box in which the hardware arrives is not damaged or previously opened, and has not been tampered with. Verify the following:		
1.	The package is not dented or broken.	
2.	All labels are sealed and unbroken.	
3.	There is no text on the package that says “OPENED.”	

When you open the package, inspect the hardware. Verify the following:

1.	The hardware that was shipped is the version that you ordered. When you first boot the system, the version number of the product displays in the start process.	
2.	The appliance serial number on the hardware matches the appliance serial number on the RSA packing slip. The following is an example of where the serial number is displayed on the RSA packing slip:	

Item Details						
Qty Ord	Qty Ship	UM	Item Number	Cust Item #	Item Desc	Serial Number(s)
1	1	EA	SA-S5H-ARCH		SERIES 5 HEAD UNIT ARCHIVER (E26S)	
						
						

## Software Validation

Task	Description	✓
	<p>Validate the checksum of each OVA file for the product that you purchased, and compare it to the checksum of the OVA file from the download site to be sure that the checksum files match.</p>	
<p>1.</p>	<p>On a Windows system, verify the checksum by running the <code>CertUtil</code> command:</p> <p>At a command line prompt, in the folder where the OVA files are installed, run the following command:</p> <pre>CertUtil -hashfile pathToFileToCheck &lt;HashAlgorithm&gt;</pre> <p>Applicable examples of hash algorithms are:</p> <pre>MD2 MD4 MD5 SHA1 SHA256 SHA384 SHA512</pre> <p>For example, on the SA-Broker-SW OVA system, you can find the MD5 hash by running the following command:</p> <pre>certutil -hashfile "SA-Broker-SW_v10.6.0.0_OVF10.ova" MD5</pre> <p>which results in output similar to the following:</p> <pre>MD5 hash of file SA-Broker-SW_v10.6.0.0_OVF10.ova: a1 0b c9 aa fa ae a5 de 17 e6 7b 6b 9e 29 ee 9c CertUtil: -hashfile command completed successfully.</pre>	
<p>2.</p>	<p>On a Unix system, verify the checksum by running either the <code>md5sum</code> or <code>sha</code> (<code>sha1</code>, <code>sha256</code>, <code>sha512</code>) command. In the folder where the OVA files are installed, run the following command:</p> <pre>md5sum pathToFileToCheck</pre> <p>For example, on the SA-Broker-SW OVA system, you can find the MD5 hash by running the following command:</p> <pre>md5sum SA-Broker-SW_v10.6.0.0_OVF10.ova</pre> <p>which results in output similar to the following:</p> <pre>SA-Broker-SW_v10.6.0.0_OVF10.ova a10bc9aafaaea5de17e67b6b9e29ee9c</pre> <p>and you would ensure that</p> <pre>a10bc9aafaaea5de17e67b6b9e29ee9c</pre> <p>matches the checksum provided on the download site.</p>	

## Revision History

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Revision	Date	Description	Author
1.0	15-Dec-2016	Final	Info Dev and Design