

# NetWitness<sup>®</sup> Platform

## Apcon IntellaPatch Event Source Log Configuration Guide

# Apcon IntellaPatch

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## Event Source Product Information:

**Vendor:** [Apcon](#)

**Event Source:** IntellaPatch Series 3000 Network Monitoring Switch

**Versions:** 4.34.2

## NetWitness Product Information:

**Supported On:** NetWitness Platform 12.3 and later

**Event Source Log Parser:** apconintellapatch

**Collection Method:** Syslog

**Event Source Class.Subclass:** Network.Switch

## Contact Information

NetWitness Community at <https://community.netwitness.com> contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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To configure the Apcon IntellaPatch event source, you must:

- I. Configure Syslog Output on Apcon IntellaPatch
- II. Configure Security Analytics for Syslog Collection

## Configure Apcon IntellaPatch

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### To configure Syslog Output on Apcon IntellaPatch:

1. From the IntellaPatch Web UI dashboard, select **Command Center > Global settings > Services**.
2. Select the **Service Properties** tab.
3. Check the **Enable Remote Syslog** button and fill in the following fields:

Field	Action
<b>Send Events to this IP</b>	Enter the IP address of your RSA NetWitness Platform Log Decoder or RSA Security Analytics Remote Log Collector.
<b>Facility/Severity</b>	Choose the appropriate facility and severity level.

4. Click **Save** to save your changes.

## Configure RSA NetWitness Platform



Perform the following steps in Security Analytics:

- Ensure the required parser is enabled
- Configure Syslog Collection

### Ensure the Required Parser is Enabled

If you do not see your parser in the list while performing this procedure, you need to download it in RSA NetWitness Platform Live.

**Ensure that the parser for your event source is available:**





1. In the **NetWitness** menu, select  (Admin) > **Services**.
2. In the **Services** grid, select a Log Decoder, and from the **Actions** () menu, choose **View > Config**.
3. In the **Service Parsers Configuration** panel, search for your event source, and ensure that the **Config Value** field for your event source is selected.

**Note:** The required parser is **apconintellapatch**.



### Configure RSA NetWitness Platform for Syslog Collection

**Note:** You only need to configure Syslog collection the first time that you set up an event source that uses Syslog to send its output to NetWitness. You only need to configure either the Log Decoder or the Remote Log Collector for Syslog, not both.

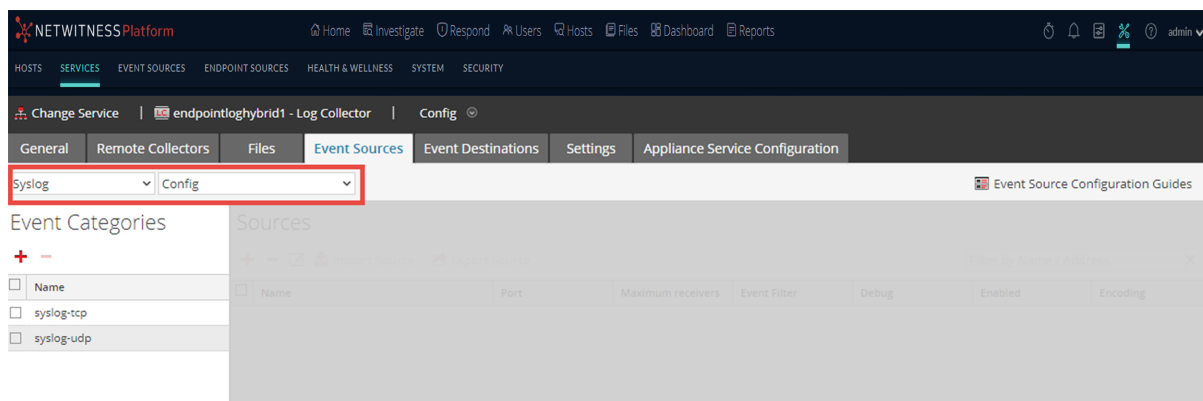
**To configure Log Decoder for Syslog Collection**

1. In the NetWitness Platform menu, select  (Admin) > **Services**.
2. In the **Services** grid, choose a Log Decoder and from the **Actions** () menu, choose **View > System**.
3. Depending on the icon you see, do one of the following:
  - If you see  **Start Capture**, click the icon to start capturing Syslog.
  - If you see  **Stop Capture**, you do not need to do anything; this Log Decoder is already capturing Syslog.

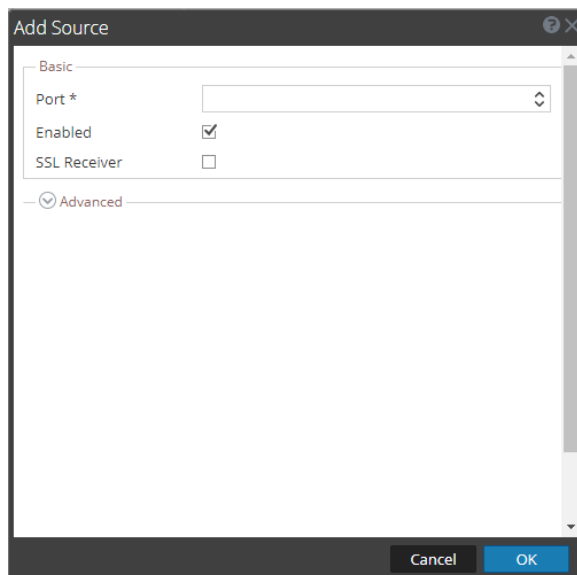
## To configure Remote Log Collector for Syslog Collection

1. In the NetWitness Platform menu, go to  (Admin) > **Services**.
2. In the **Services** grid, select a Remote Log Collector and from the **Actions** () menu, choose **View** > **Config** > **Event Sources**.
3. Select **Syslog / Config** from the drop-down menu.

The **Event Categories** panel displays the Syslog event sources that are configured, if any.



4. In the **Event Categories** panel toolbar, click **+**.  
The **Available Event Source Types** dialog will appear.
5. Choose either **syslog-tcp** or **syslog-udp**. You can set up either or both, depending on the needs of your organization.
6. Choose the **New Type** in the **Event Categories** panel and click **+** in the **Sources** panel toolbar.  
The **Add Source** dialog will appear.



7. Enter **514** for the port and choose **Enabled**. Optionally, configure any of the Advanced parameters as necessary.

Click **OK** to accept your changes and close the dialog box.

After you configure one or both syslog types, the Log Decoder or Remote Log Collector collects those types of messages from all available event sources. You can continue to add Syslog event sources to your system without a need to do any further configuration in NetWitness Platform.

## Getting Help with NetWitness Platform

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### Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness:

- See the documentation for all aspects of NetWitness here: <https://community.netwitness.com/t5/netwitness-platform/ct-p/netwitness-documentation>.
- Use the **Search** and **Create a Post** fields in NetWitness Community portal to find specific information here: <https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions>.
- See the NetWitness Knowledge Base: <https://community.netwitness.com/t5/netwitness-knowledge-base/tkb-p/netwitness-knowledge-base>.
- See the documentation for Logstash JDBC input plugin here: <https://www.elastic.co/guide/en/logstash/current/plugins-inputs-jdbc.html>.
- See Troubleshooting section in the guides.
- See also [NetWitness® Platform Blog Posts](#).
- If you need further assistance, [Contact NetWitness Support](#).

### Contact NetWitness Support

When you contact NetWitness Support, please provide the following information:

- The version number of the NetWitness Platform or application you are using.
- Logs information, even source version, and collection method.
- If you have problem with an event source, enable **Debug** parameter (set this parameter to **On** or **Verbose**) and collect the debug logs to share with the NetWitness Support team.

Use the following contact information if you have any questions or need assistance.

NetWitness Community Portal	<a href="https://community.netwitness.com">https://community.netwitness.com</a> In the main menu, click <b>Support</b> > <b>Case Portal</b> > <b>View My Cases</b> .
International Contacts (How to Contact NetWitness Support)	<a href="https://community.netwitness.com/t5/support/ct-p/support">https://community.netwitness.com/t5/support/ct-p/support</a>
Community	<a href="https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions">https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions</a>

## Feedback on Product Documentation

You can send an email to [feedbacknwdocs@netwitness.com](mailto:feedbacknwdocs@netwitness.com) to provide feedback on NetWitness Platform documentation.