# NetWitness® Platform

# Accurev Event Source Configuration Guide

NETWITNESS
Platform

# Accurev

Last Modified: Monday, December 2, 2024

### Event Source Product Information:

**Vendor**: Accurev

**Event Source**: Accurev

**Versions**: 6.0.1

**Additional Downloads**:

- sftpagent.conf.accurev
- passwdConfig.pl
- passwdUtils.pl
- server_admin_trig.pl
- server_user_utilities.pl
- server_utilities triggers.pl
- server_auth_trig.pl

### RSA Product Information:

**Supported On**: NetWitness Platform 12.3 and later

**Event Source Log Parser**: accurev

**Collection Method**: File

**Event Source Class.Subclass**: Storage.Content Management Systems

## Contact Information

NetWitness Community at https://community.netwitness.com contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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## Miscellaneous

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November 2024

# Contents

# Configure Accurev

To configure Accurev, you must complete these tasks:

I. Configure Accurev to generate logs

II. Set Up the SFTP Agent

III. Set up the File Service

## Configure Accurev to generate logs

1. Create a **triggers** directory inside the `storage/site_slice` directory.
2. Use a browser to navigate to the Accurev Additional Downloads page in the NetWitness PlatformEvent Source Downloads space.
3. Download the following trigger PERL scripts and copy them into the **triggers** directory that you created in step 1.
   - server_auth_trig.pl
   - passwdConfig.pl
   - passwdUtils.pl
   - server_admin_trig.pl
   - server_user_utilities.pl
   - server_utilities triggers.pl
4. Change the extension for the files based on your OS. For example, rename **server_auth_trig.pl** as follows:
   - Linux/UNIX: leave as **server_auth_trig.pl**, or rename to **server_auth_trig**
   - Windows: rename to **server_auth_trig.bat**
5. In the same manner, change the extensions for the other files.

   For example on Windows, you might have the following path for **server_admin_trig.bat**:

   ```
   C:\Program Files\AccuRev\storage\site_slice\triggers\server_admin_trig.bat
   ```

## Set Up the SFTP Agent

To set up the SFTP Agent Collector, download the appropriate PDF from NetWitness Link:

- To set up the SFTP agent on Windows, seeInstall and Update SFTP Agent
- To set up the SFTP agent on Linux, see Configure SFTP Shell Script File Transfer

# Configure the Log Collector for File Collection

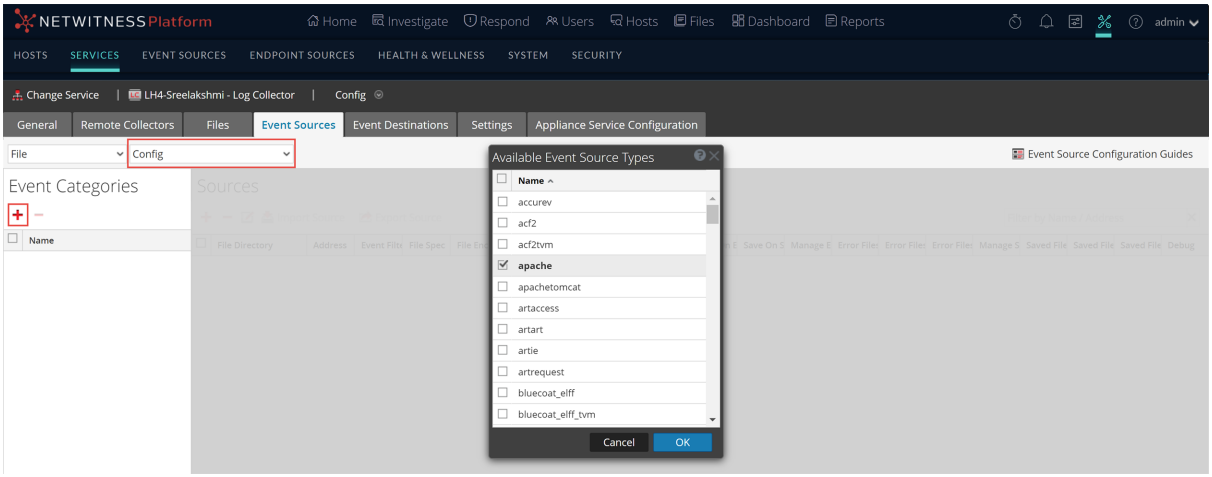
Perform the following steps to configure the Log Collector for File collection.

### To configure the Log Collector for file collection:

1. In the **NetWitness** menu, select (Admin) > **Services**.
2. In the **Services** grid, select a Log Collector, and from the **Actions** ( ) menu, choose **View** > **Config** > **Event Sources**.
3. Select **File/Config** from the drop-down menu.

   The Event Categories panel displays the File event sources that are configured, if any.
4. In the **Event Categories** panel toolbar, click +.

   The **Available Event Source Types** dialog is displayed.

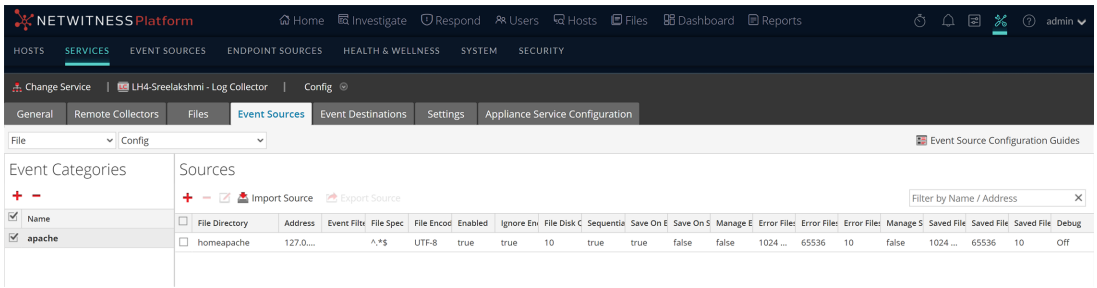



5. Select the correct type from the list and click **OK**.

   Select **accurev** from the **Available Event Source Types** dialog.

   The newly added event source type is displayed in the Event Categories panel.

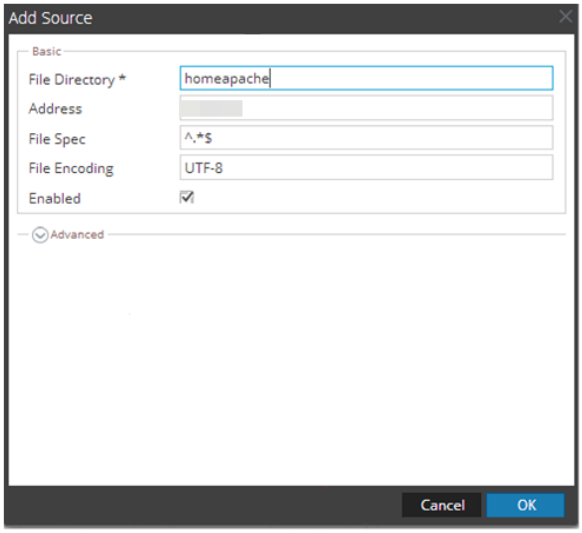
   **Note:** The image below uses **Apache** as an example only. Your screen will look different, depending on which Event Source type you are configuring.

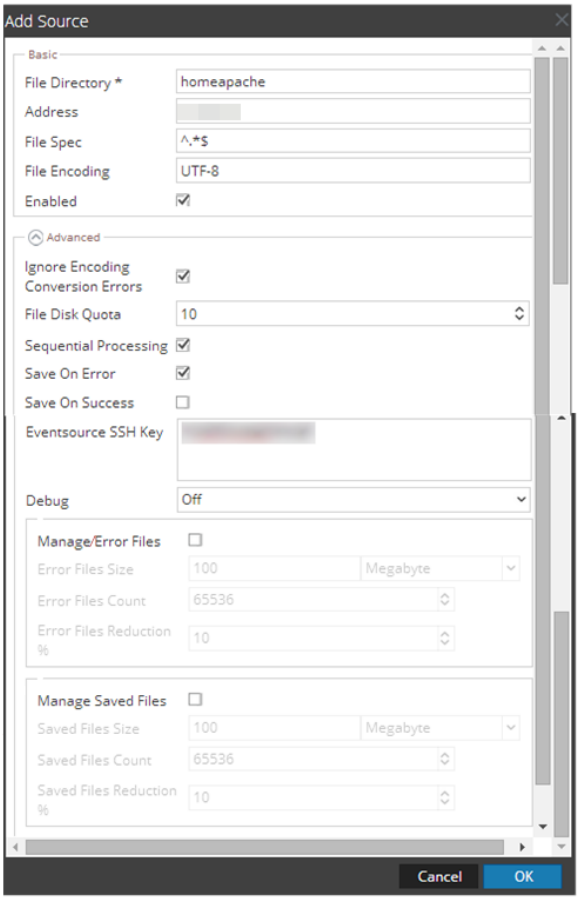


6. Select the new type in the Event Categories panel and click + in the Sources panel toolbar.

   The **Add Source** dialog is displayed.

   **Note:** Again, the image below uses **Apache** as an example only. Your screen will look different, depending on which Event Source type you are configuring.




7. Add a File Directory name, modify any other parameters that require changes, and click **OK**.

8. Stop and Restart File Collection. After you add a new event source that uses file collection, you must stop and restart the NetWitness File Collection service. This is necessary to add the key to the new event source.

# Getting Help with NetWitness Platform

## Self-Help Resources

There are several options that provide you with help as you need it for installing and using NetWitness:

- See the documentation for all aspects of NetWitness here: https://community.netwitness.com/t5/netwitness-platform/ct-p/netwitness-documentation.
- Use the **Search** and **Create a Post** fields in NetWitness Community portal to find specific information here: https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions.
- See the NetWitness Knowledge Base: https://community.netwitness.com/t5/netwitness-knowledge-base/tkb-p/netwitness-knowledge-base.
- See the documentation for Logstash JDBC input plugin here: https://www.elastic.co/guide/en/logstash/current/plugins-inputs-jdbc.html.
- See Troubleshooting section in the guides.
- See also NetWitness® Platform Blog Posts.
- If you need further assistance, Contact NetWitness Support.

## Contact NetWitness Support

When you contact NetWitness Support, please provide the following information:

- The version number of the NetWitness Platform or application you are using.
- Logs information, even source version, and collection method.
- If you have problem with an event source, enable **Debug** parameter (set this parameter to **On** or **Verbose**) and collect the debug logs to share with the NetWitness Support team.

Use the following contact information if you have any questions or need assistance.

| | |
|---|---|
| NetWitness Community Portal | https://community.netwitness.com<br>In the main menu, click **Support > Case Portal > View My Cases**. |
| International Contacts (How to Contact NetWitness Support) | https://community.netwitness.com/t5/support/ct-p/support |
| Community | https://community.netwitness.com/t5/netwitness-discussions/bd-p/netwitness-discussions |

## Feedback on Product Documentation

You can send an email to feedbacknwdocs@netwitness.com to provide feedback on NetWitness Platform documentation.